

Hueh Yin (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, December 13, 2024 9:50 AM
To: assignments; SUR
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI for SNH5415X – Our Insured: SBS3877T on 11/12/2024 Our Ref: D24010893MFBP/SMRT/SP/TPD-1
Attachments: SNH 5415 X - DRAFT__.pdf

Ref: TBA

Dear Hueh Yin,

Kindly survey on “ Without Prejudice” basis.

TP: SNH5415X
Insured: SBS3877T
Workshop: Bifrost auto

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Thursday, 12 December 2024 5:07 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Assessment Dept <assessment_ral@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>
Subject: PRI for SNH5415X – Our Insured: SBS3877T on 11/12/2024 Our Ref: D24010893MFBP/SMRT/SP/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581
D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Thursday, December 12, 2024 3:27 PM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>
Subject: Accident involving SNH 5415 X & SBS 3877 T on 11/12/2024 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CHEN SIQI to notify you of the aforesaid accident involving our client's vehicle SNH5415X and your insured's vehicle SBS3877T on 11/12/2024 at 1745HRS ALONG BENOI ROAD

This serves as a **NOTICE** that we are claiming against SBS3877T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: CHANTAL (8696 2755)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 12/12/2024

PRS ARRANGEMENT (Date & Time) : 13/12/2024 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

CHANTAL
Motor Claims Department
[Tel:8696](tel:86962755) 2755

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