

Hueh Yin (LKK Auto)

**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, December 13, 2024 9:31 AM  
**To:** assignments; SUR  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg  
**Subject:** FW: Accident involving SMT 4053 L & SHB 1289 Y on 11/12/2024 (PRE-REPAIR SURVEY REQUEST) (OUR REF: D24010889MFSH/STRIDES/SP/TPD-1)  
**Attachments:** SMT 4053 L-GIA\_\_\_\_.pdf

Ref: TAX/12/24/2027

Dear Hueh Yin,

Kindly survey on “ Without Prejudice” basis.

TP: SMT4053L  
Insured: SHB1289Y  
Workshop: Bifrost auto

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Assessment Dept <assessment\_ral@bifrostauto.com>  
**Sent:** Thursday, 12 December 2024 5:42 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; claims <claims@bifrostauto.com>; Claims Dept <claims\_rar@bifrostauto.com>  
**Subject:** Re: Accident involving SMT 4053 L & SHB 1289 Y on 11/12/2024 (PRE-REPAIR SURVEY REQUEST) (OUR REF: D24010889MFSH/STRIDES/SP/TPD-1)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey.

Thank you.

Regards,

CHANTAL

Motor Claims Department

Tel: 8696 2755

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Thu, 12 Dec 2024 at 16:22, MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/12/24/2027

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1289Y as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

**From:** Swee Keong Teo <[SweeKeongTeo@msfirstcapital.com.sg](mailto:SweeKeongTeo@msfirstcapital.com.sg)>  
**Sent:** Thursday, 12 December 2024 3:23 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; [assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com); Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Subject:** FW: Accident involving SMT 4053 L & SHB 1289 Y on 11/12/2024 (PRE-REPAIR SURVEY REQUEST) (OUR REF: D24010889MFSH/STRIDES/SP/TPD-1)

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Dear Hua Yen

For PRI.

Thanks & Regards

SK Teo

**Motor Claims Department**

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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and notify the sender immediately by return e-mail.

**From:** Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>  
**Sent:** Wednesday, 11 December 2024 4:19 pm  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>  
**Subject:** Accident involving SMT 4053 L & SHB 1289 Y on 11/12/2024 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CHEN SIQI to notify you of the aforesaid accident involving our client’s vehicle SMT4053L and your insured’s vehicle SHB1289Y on 11/12/2024 at 0845HRS ALONG AYE

This serves as a **NOTICE** that we are claiming against SHB1289Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client’s and your intention to conduct a pre-repair survey of our client’s vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client’s vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** CHANTAL (8696 2755 )

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 11/12/2024

PRS ARRANGEMENT (Date & Time) : 12/12/2024 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

CHANTAL

Motor Claims Department

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