

Hsiao Tong (LKKAuto)

From: stephanie <stephanie@bhh.com.sg>
Sent: Friday, May 30, 2025 1:08 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims
Subject: RE: [EXTERNAL] - Accident Involving FBL9312D & SLF2976Y on 10/12/2024 *** LKK REF : CD/III24120195/Epa3
Attachments: FBL9312D_Tax Invoice 1.pdf; vehicle search.pdf; FBL9312D_LOA.pdf

Dear Hsiao Tong,

We appending below our quantum with our Tax Invoice, LOA and GIA Search Tax Invoice for your perusal.

Cost of Repair (incl. 9% GST)		\$	5,450.00
Loss of Use	3 x \$20	\$	60.00
Vehicle Ins Search fee		\$	27.25
Total		\$	5,537.25

Appreciate for you to revert with your DV to us by email.

Thank you and have a great day!

Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan
Sales Manager
Ban Hock Hin Co Pte Ltd
Tel: (65) 6281 6520 Ext 250
Mobile: +65 9800 3299
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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27th May 2025

Your Ref : CD/III24120195/Epa3
Our Ref : TP/12678

India International Insurance
6 Raffles Quay, #22-00,
Singapore 048580

ATTN: Motor Claim Department

Dear Sir/Mdm,

Accident Involving FBL9312D & SLF2976Y on 10 Dec 24

AUTHORIZATION LETTER

I refer to the above-mentioned matter.

I, ZULAIKHA BINTE MOHAMED NASIR, hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on my behalf to file a 3rd Party Claim against your insured SLF2976Y.

I further instruct India International Insurance to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBL9312D which had been repaired to my satisfaction.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully


.....
Claimant Signature

ZULAIKHA BINTE MOHAMED NASIR
568Z

.....
Name & NRIC No

Witness


.....
Witness Signature

Gan Lay Peng, 399I

.....
Name & NRIC No

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0014744

Claimant Ref: FBL9312D

WITHOUT PREJUDICE TO INJURY CLAIM

We/I, BAN HOCK HIN CO. PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,450.00 (repair cost), S\$ 60.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. FBL9312D that was damaged pursuant to the accident which occurred on 10/12/2024 (date) at HOUGANG AVE 5 (location) involving vehicle no. SLF2976Y (insured vehicle). This is pursuant to the inspection conducted on 13/12/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ZULAIKHA BINTE MOHAMED NASIR ("the third party claimant") of vehicle no. FBL9312D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBL9312D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,537.25 to BAN HOCK HIN CO. PTE LTD.

Dated this 04 day of JUNE 2025.

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

Gan Lay Peng

NRIC:

399I

Address:

Blk 8 Defu South St 1
#04-28 JTC Defu

Nationality:

Industrial City S(533758)

WITNESS:

Signature:


Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

INDIA INTERNATIONAL INSURANCE P.L.
64 CECIL STREET
#04-00 & #06-00
IOB BUILDING
SINGAPORE 049711
INDIA INTERNATIONAL INSURANCE P.L.

Invoice No. : DLCR40125530-112678
Invoice Date : 29/05/2025
Payment Due Date : 28/06/2025

CLAIM NO. : 12678
POLICY NO. :
VEHICLE NO. : FBL9312D
MAKE/MODEL : YAM / TMAX 530 CVT

S/N	Description	Amount
1	LUMPSUM REPAIR	\$5,000.00
	SUB TOTAL	\$5,000.00
	GST @ 9 %	\$450.00
	GRAND TOTAL (SGD)	\$5,450.00

Validity: 30 days



UEN: 197000288K

For Bank Transfer:
Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD
Name of Bank: DBS BANK LTD
Bank Account Number: 025 008 566 3 (Current Account)
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG
Branch: TOWNER ROAD BRANCH
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

For & on Behalf of

BAN HOCK HIN CO PTE LTD



Printed by : STEPHANIE



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Dec 2024 / 14:23:38

Receipt Date/Time : 11 Dec 2024 / 14:23:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241211-002686

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLF2976Y

As at 10 Dec 2024/15:50:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SLF2976Y

Enquiry Fee

20241211142143826288

25.00	2.25	27.25
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Sub-Total

25.00	2.25	27.25
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Total Before Rounding

25.00	2.25	27.25
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Rounding Difference

0.00

Total Amount Payable

27.25

Paid By

526471XXXXXX7288

eNETS Credit Card

27.25

Total

27.25

Cash Change

0.00

Tendered Amount

27.25

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: stephanie <stephanie@bhh.com.sg>
Sent: Wednesday, June 4, 2025 10:50 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims
Subject: RE: [EXTERNAL] - Accident Involving FBL9312D & SLF2976Y on 10/12/2024 *** LKK REF : CD/III24120195/Epa3
Attachments: FBL9312D_DV 2.pdf

Dear Hsiao Tong,

Please see attached.

The GIA was signed by her husband as she was unable to do so after the accident.

Therefore the LOA is her actual signature.

Thank you and have a great day!

Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan
Sales Manager
Ban Hock Hin Co Pte Ltd
Tel: (65) 6281 6520 Ext 250
Mobile: +65 9800 3299
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 3 June 2025 2:31 pm
To: stephanie <stephanie@bhh.com.sg>
Cc: Claims <claims@bhh.com.sg>
Subject: RE: [EXTERNAL] - Accident Involving FBL9312D & SLF2976Y on 10/12/2024 *** LKK REF : CD/III24120195/Epa3

Without Prejudice

Dear Sirs/Mdm,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Dec 2024 14:43	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE LTD. Insured ID: -> 201504621K. Claimant's Name: -> -.	[A] HOW MEI KWAN
2	13 Dec 2024 14:43	Clm Veh Model Changed	(204490) YAMAHA TMAX530 530cc CVT ABS.	[A] HOW MEI KWAN
3	13 Dec 2024 14:43	Clm Created	Reg No: FBL9312D. Policy No: D23MFL0002582_01. Acct Date: 2024/12/10. Claim Type: T P. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Dec 2024 14:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Dec 2024 14:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/24	[A] HOW MEI KWAN
6	13 Dec 2024 14:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Dec 2024 14:44	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	13 Dec 2024 14:44	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	16 Dec 2024 08:49	Clm Dtl Modified	Claimant's Name: - -> ZULAIKHA BINTE MOHAMED NASIR. Claimant's ID: -> SXXXX568Z.	[A] HOW MEI KWAN
10	16 Dec 2024 08:49	Clm Registration Modified	Acct Time:16:00:00->15:00:00.	[A] HOW MEI KWAN
11	16 Dec 2024 09:05	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/12/24	[A] HOW MEI KWAN
12	16 Dec 2024 09:13	Adj Mandate Request	Cur.Req:0.00:PODS LIABLTY: 100%. ID HIT 3RD PARTY MOTORCYCLE FROM BEHIND.	[A] CHEW HSIAO TONG
13	26 Dec 2024 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/24. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
14	26 Dec 2024 10:07	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee
15	30 May 2025 15:23	Adj Rpt Initiated		[A] CHEW HSIAO TONG
16	30 May 2025 15:23	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
17	30 May 2025 15:23	Clm Dtl Modified	JPJ Reg. Date: -> 2016/03/28.	[A] CHEW HSIAO TONG
18	30 May 2025 15:23	Clm Details Notified		[A] CHEW HSIAO TONG
19	30 May 2025 15:52	Adj Mandate Request	Cur.Req:5537.25:Liability: 100% *Quantum: \$5,537.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	03 Jun 2025 10:39	Adj Mandate Set	Approved:5537.25.	[I] Gabriel Wee

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3292356	16 Dec 2024 09:05:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBL9312D	SLF2976Y	12.00
3293870	17 Dec 2024 16:30:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBL9312D	SLF2976Y	12.00