

# Tropical Tech Automobile Services

BLK 5032 ANG MO KIO AVENUE 3 #01-303 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

V / s : **AIG Asia Pacific Insurance Pte. Ltd**  
78, Shenton Way,  
#11-16, Singapore 079120

Final bill : TT 45 / 24 / TP / WT

Registration No : SMA1798R

Make / model : Nissan Sylphy

Attn : Motor Claims Department

Tel : 64193000

Fax : 62256772

Mileage :

Date : 16 / 12 / 2024

**TRAFFIC CHAIN ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SMA1798R, SGY9590P AND  
SNL2460M ALONG MANDAI ROAD ON 10 DECEMBER 2024 AT ABOUT 1040HRS.**

Lump sum cost of repair amount at \$2,000.00 as per confirmation by Surveyor Mr Kenneth from  
LKK Auto Consultants appointed by AIG Asia Pacific Insurance :

\$ 2,000.00

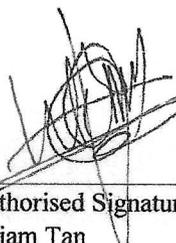
National Automobile Service, Rental Invoice No : 62177 for vehicle no : SLR3617P dated  
16 / 12 / 2024 to 18 / 12 / 2024 :

\$ 360.00

**Grand final amount :**

**\$ 2,360.00**

Tropical Tech Automobile Services

  
  
( Authorised Signature )  
William Tan

## LETTER OF AUTHORITY

Our reference : TT 45 / 24 / TP / WT  
Your reference : SGY9590P

16 December 2024

**AIG Asia Pacific Insurance Pte. Ltd**  
78, Shenton Way,  
#11-16, Singapore 079120

Attention: Motor Claims Department  
Tel: 64193000  
Fax: 62256772

Your Insured Registration No: SGY9590P

Dear Sir / Madam,

TRAFFIC CHAIN ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SMA1798R, SGY9590P AND SNL2460M ALONG MANDAI ROAD ON 10 DECEMBER 2024 AT ABOUT 1040HRS.

I / We, M / SAVIER MUTHU ALEX SATHYAN, holder of NRIC / Company Registration No : S 6884438 Z, of C/o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, owner of the Motor Vehicle Registration No : SMA1798R do hereby authorise "M / s TROPICAL TECH AUTOMOBILE SERVICES" as my / our authorised representative to write, negotiate and sign any correspondence / voucher on my / our behalf to settle my / our property damage claim in respect of my / our vehicle SMA1798R arising from the said traffic accident. It is also agreed that any settlement reached shall include the rental cost of the replacement vehicle or loss of use fee.

It is further understood and agreed that any settlement concluded by my / our authorised representative "M / s TROPICAL TECH AUTOMOBILE SERVICES" is made without prejudice to my / our personal injury claim and consequential losses arising from the said traffic accident, which I shall bring through my / our own lawyer.

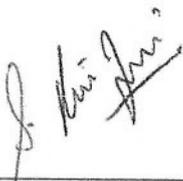
I / We agree on the settlement sum \$ \_\_\_\_\_ in favour of my / our authorised representative "M / s TROPICAL TECH AUTOMOBILE SERVICES" and that the said payment be forwarded to them directly as full and final discharge of my / our property damage claim.

In the event the property damage claim cannot be resolved directly with the 3<sup>rd</sup> party insurer, I am amenable for the said documents (Repair and Rental invoice, Survey report, Damage photographs, and all necessary evidence and correspondence on the issue) to be forwarded to me, so that it can be included as part of special damages in my / our personal injury claim, save that:

i) Payment of the repair / rental costs / loss of use fee be deferred to the resolution of my personal injury claim as previously agreed:

ii) In the event I become liable for costs owing to any position taken by the repairer in relation to repair costs / loss of use fee, the repairer shall indemnify me against the same.

Yours sincerely,



M / s SAVIER MUTHU ALEX SATHYAN  
NRIC / Company Registration No : S 6884438 Z  
Blk 5030 Ang Mo Kio Avenue 3 #01-201  
Industrial Park 2 Singapore 569535

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TROPICAL TECH AUTOMOBILE SERVICES** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,000.00** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$ --** (Disbursement) for vehicle no. **SMA 1798R** that was damaged pursuant to the accident which occurred on **10/12/2024** (date) at/along **MANDAI ROAD** (location) involving vehicle no/s **SGY 9590P**. This is pursuant to the inspection conducted on **16/12/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SAVIER MUTHU ALEX SATHYAN** (the third party claimant”) of vehicle no. **SMA 1798R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMA 1798R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of January (month) 2026 (year)



Signed by appointed surveyor

Signed by “the workshop” (with chop)

# Tropical Tech Automobile Services

BLK 5032 ANG MO KIO AVENUE 3 #01-303 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

M / s : **AIG Asia Pacific Insurance Pte. Ltd**  
78, Shenton Way,  
#11-16, Singapore 079120

Attn : Motor Claims Department  
Tel : 64193000  
Fax : 62256772

Final bill : TT 45 / 24 / TP / WT

Registration No : SMA1798R

Make / model : Nissan Sylphy

Mileage : \_\_\_\_\_ Date : 16 / 12 / 2024

**TRAFFIC CHAIN ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SMA1798R, SGY9590P  
AND SNL2460M ALONG MANDAI ROAD ON 10 DECEMBER 2024 AT ABOUT 1040HRS.**

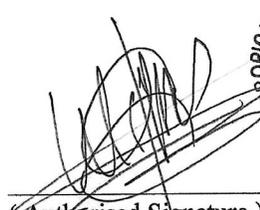
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LKK Auto Consultants appointed by AIG Asia Pacific Insurance :

\$ 2,000.00

**Grand final amount :**

**\$ 2,000.00**

Tropical Tech Automobile Services

  
\_\_\_\_\_  
( Authorised Signature )  
William Tan



## National Automobile Service

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 64825577 (3 Lines) FAX: 64825000

UEN: 06238900M

Date: 22/12/2024

Invoice No: RA62177

Attn:

Savier Muthu Alex Sathyan

### Invoice for Rental

Invoice No.	Duration	Amount
62177 – SLR3617P	16/12/24 to 18/12/24 (3 days)	<u>3 days X \$120 = \$ 360</u>

Dollars: Three Hundred and Sixty Only



專營達善必甲出租  
汽車修理  
汽車保險賠償服務  
嘉賓多授權服務中心

# 國家汽車服務 NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279  
(off Ang Mo Kio Avenue 3) Singapore 569536  
TEL: 6482 5577 (3 Lines) FAX: 6482 5000  
TOWING SERVICE: 9182 8211 (After 10.30pm)  
Reg. No: 062389/00M



TRUCK RENTAL  
MOTOR REPAIR  
INSURANCE CLAIMS  
AGENCY  
AUTHORISED CASTROL  
SERVICE CENTRE

## 車輛出租合同 VEHICLE RENTAL AGREEMENT

Date: 21/12/24  
Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")  
Hirer: Savier Muthu Alex Sathyan  
Address: Blk 769 Serik Reservoir View #04-201 S147089  
NRIC / Co. Reg. No: S6884438Z  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ H/P: \_\_\_\_\_

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLR3617P		Agreement No.: 62177	
Driver's Particulars			
Name: Savier Muthu Alex Sathyan		Odometer: _____	
Address: _____		Date & Time Out: 16/12/24 9:40	
I/C No: S6884438Z		Date & Time In: 18/12/24 8:30	
Dr/Licence No: _____		Hour @\$ _____	
Date of Issue: 27/4/2003		3 Days @\$ 120 ✓	
Occupation: _____		Wks @\$ _____	
Date of Birth: 4/4/1968		Mths @\$ _____	
Tools: One set		Deposit (Refundable): _____	
Spare Tyre: One		Sub-Total: _____	
		Balance To Pay: 360 ✓	

**Third Party Claim**

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 1500 ✓ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

**Own Vehicle Damage**

Hirer is responsible for the first \$ 2180 ✓ excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

**Authorised Driver**

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

**Driver Not Cover By Insurance**

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

\_\_\_\_\_  
Authorised Signature

\_\_\_\_\_  
Hirer's Signature

## Yan (LKK Auto)

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**From:** Yan (LKK Auto)  
**Sent:** Wednesday, December 18, 2024 3:30 PM  
**To:** lawrencelohkc@gmail.com  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SGY9590P(AIG) AND SMA1798R AT/ALONG MANDAI ROAD ON 10/12/2024

Our Ref: CD/AIG24120189/Kua3

18 DECEMBER 2024

### LOH KIUN CHZE

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SGY9590P(AIG) AND SMA1798R AT/ALONG MANDAI ROAD ON 10/12/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMA1798R** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Dec 2024 11:18	<b>Clim Dtl Modified</b>	Claimant's Name: -> SAVIER MUTHU ALEX SATHYAN. Claimant's ID: -> S6884438Z.	[A] HOW MEI KWAN
2	13 Dec 2024 11:18	<b>Clim Veh Model Changed</b>	(207024) NISSAN SYLPHY 1.6 CVT (A).	[A] HOW MEI KWAN
3	13 Dec 2024 11:18	<b>Clim Created</b>	Reg No: SMA1798R. Acct Date: 2024/12/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Tropical Success Auto Care (HQ)	[A] HOW MEI KWAN
4	13 Dec 2024 11:18	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Dec 2024 11:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/12/24	[A] HOW MEI KWAN
6	13 Dec 2024 11:18	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Dec 2024 11:18	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Dec 2024 11:18	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	13 Dec 2024 11:18	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Dec 2024 11:18	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	16 Dec 2024 16:14	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
12	16 Dec 2024 16:15	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
13	18 Dec 2024 13:32	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
14	18 Dec 2024 13:32	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
15	18 Dec 2024 15:03	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
16	18 Dec 2024 15:04	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
17	22 Apr 2025 14:11	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Hai-Chuan
18	22 Apr 2025 14:12	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Hai-Chuan
19	22 Apr 2025 14:12	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Hai-Chuan
20	24 Apr 2025 14:41	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
21	24 Apr 2025 14:41	<b>Ins Email Updated</b>	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
22	24 Apr 2025 14:41	<b>Clim Dtl Modified</b>	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1248. Driver Name: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	24 Apr 2025 14:41	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2018/05/30.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	2025 24 Apr 14:41	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
25	2025 20 May 09:20	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Yogarajah, Jegaprakash
26	2025 11 Dec 08:36	<b>CIm Dtl Modified</b>	Driver Name: - -> Loh Kiun Chze.	[A] CHEW HSIAO TONG
27	2025 11 Dec 08:37	<b>Adj Mandate Request</b>	Cur.Req:2300.00:Liability: 100%(BOLA 28) [SNL 2460M -> SGY 9590P(OI) - > SMA 179 8R(TP)] *Quantum: \$2,300.00(all-in). Pls refer to adjuster report for details. *For your a pproval please.	[A] CHEW HSIAO TONG
28	2025 16 Dec 13:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/12/24	[I] Ng, Hai-Chuan
29	2025 16 Dec 13:54	<b>Adj Mandate Set</b>	Approved:2300.00.	[I] Ng, Hai-Chuan
30	2025 16 Dec 15:56	<b>CIm Registration Modified</b>	Rep:202619->200379.	[A] CHEW HSIAO TONG

Date From  
 Date To  
 Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3292886	16 Dec 2024 15:22:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMA1798R	SGY9590P	12.00
3378010	24 Apr 2025 14:41:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA1798R	SGY9590P	12.00