

## Hueh Yin (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Monday, 1 July 2024 10:01 AM  
**To:** assignments; admin-d  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** PRI.pdf

<Confidential>

**TP PRI - SKS8653H | SLV3250S | DoA 25/06/2024**

### **Manual Assigned**

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

### **Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co.

Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



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**From:** Motor Survey  
**Sent:** Monday, July 1, 2024 10:00 AM  
**To:** 'Elise Law' <eliselaw@successunited.com.sg>  
**Cc:** WEI NI TAN <wynni@successunited.com.sg>  
**Subject:** RE: TP PRI - SKS8653H | SLV3250S | DoA 25/06/2024

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd (Marcus Chua)** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

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**From:** Elise Law [eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)

**Sent:** Monday, July 1, 2024 9:54 AM

**To:** Motor Survey [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

**Cc:** WEI NI TAN [wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)

**Subject:** Re: TP PRI - SKS8653H | SLV3250S | DoA 25/06/2024

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Hi Crystal,

We agreed with MSIG In-House Surveyor, Marcus Chua to conduct the survey.

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

On Mon, Jul 1, 2024 at 9:50 AM Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)> wrote:

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 01/07/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)  
D: +65 6012 1316 | [crystal\\_lee@sg.msia-asia.com](mailto:crystal_lee@sg.msia-asia.com)  
**Please note my direct line has changed.**



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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>  
**Sent:** Monday, July 1, 2024 9:42 AM  
**To:** Motor Survey <[motorsurvey@sg.msia-asia.com](mailto:motorsurvey@sg.msia-asia.com)>  
**Cc:** WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>  
**Subject:** TP PRI - SKS8653H | SLV3250S | DoA 25/06/2024

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Hi,

Kindly arrange TP PRI for our client's vehicle no. SKS8653H which was damaged due to the accident.

Attached herein the necessary document for your reference.

Thank you.

Best Regards,

Elise Law  
Claim Executive

**SUCCESS UNITED PTE LTD**  
**2 Kaki Bukit Ave 2**  
**#01-33 Kaki Bukit AutoHub**  
**Singapore 417921**  
**Tel: 6746 1515    Fax: 6748 5015**

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