

Shiau Chan (LKKAuto)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Tuesday, 4 February 2025 5:55 PM
To: Steve Chen (LKK Auto)
Cc: Shiau Chan (LKKAuto)
Subject: Re: SLV 9836 M- FINALIZATION ; DOA: 11/12/2024

WITHOUT PREJUDICE

Dear Steve,

Thank you for your email.

We accept the finalized amount of **LS \$4150/3 DAYS** of repair for Vehicle number: **SLV 9836 M**
We will follow up with the LOD shortly.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Sun, 2 Feb 2025 at 10:08, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Hi Ivie,

We re-calculate amend the finalize amount \$4150.00 (L/S, before GST). 3 days. (Subject to insurance approval)

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, 27 January 2025 7:05 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: SLV 9836 M- FINALIZATION ; DOA: 11/12/2024

WITHOUT PREJUDICE

Dear Steve,

Please assist to do a recount, particularly for the Parts as the figure does not tally on our end.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE LTD

On Thu, 23 Jan 2025 at 08:00, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Hi Ivie,

Kindly refer our finalize \$3150.00 (L/S, before GST). 3 days. (Subject to insurance approval)

Please confirm.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Wednesday, 22 January 2025 8:51 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: SLV 9836 M- FINALIZATION ; DOA: 11/12/2024

WITHOUT PREJUDICE

Dear Steve,

Thank you for your email.

Attached are the after repair photos for vehicle SLV9836M

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE LTD

On Sun, 19 Jan 2025 at 18:01, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Hi Ivie,

Kindly request after spray photo and will sent finalize soon.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrotauto.com>

Sent: Saturday, 18 January 2025 1:58 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: Re: SLV 9836 M- FINALIZATION ; DOA: 11/12/2024

WITHOUT PREJUDICE

1st Reminder

Dear Steve,

We refer to our email dated 04 Jan 2025.

Please send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of vehicle number : **SLV 9836 M**.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE LTD

On Sat, 4 Jan 2025 at 23:54, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Steve,

Please send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of vehicle number : **SLV 9836 M.**

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE LTD