

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 18 December 2024 9:37 AM
To: Lok, Jasmine
Cc: Lim, Wen Hwei; SUR
Subject: RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)
Attachments: SNH3106B IA.pdf; SNH 3106B - Estimate .pdf

Dear Jasmine,

Enclosed herewith preliminary advice of SNH 3106B.
The vehicle repair on part by part basis due to no second hand parts available.

Kindly advise on authorisation and excess if apply.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Sent: Tuesday, 17 December 2024 10:08 PM
To: claims@yewteegroup.com; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Lim, Wen Hwei <WenHwei.Lim@sg.gaig.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; SUR <sur@lkkauto.com>; Yew Tee <info@yewteegroup.com>
Subject: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Yilin,

We refer to your email on 17.12.2024.

We are checking with our surveyor and will revert shortly.

Dear Shiau Chan,

Please assist.

Thank you & Best Regards

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com



Jasmine Lok
Senior Executive, Property & Casualty Claims
jasmine.lok@sg.gaig.com

Claims Division

3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 6059 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



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Classified as General

From: claims@yewteegroup.com <claims@yewteegroup.com>

Sent: 17 December 2024 3:00 PM

To: Lok, Jasmine <jasmine.lok@sg.gaig.com>

Cc: Lim, Wen Hwei <WenHwei.Lim@sg.gaig.com>; 'Hueh Yin (LKK Auto)' <huehyin@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; claims@yewteegroup.com; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Yew Tee <info@yewteegroup.com>

Subject: [External] RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Ms Jasmine,

Kindly refer to attachment with surveyor marking seek for your approval.

Thank you & Best Regards

Yilin



Yew Tee Automobile Tech Pte Ltd

Branch Office (East):
25 Kaki Bukit Road 4,
#01-61 Synergy@KB,
Singapore 417800
DID: 6702 3113

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
Fax: 6256 2533

Branch Office (North) :
60 Jalan Lam Huat,
#01-31/32 Carros Centre
Singapore 737869
DID: 6592 1522
Email: claims@yewteegroup.com



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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: 12 December 2024 14:21

To: Motor Claims <motorclaims@sg.gaig.com>; claims@yewteegroup.com; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Wen Hwei <WenHwei.Lim@sg.gaig.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Jocelyn,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiao Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng, Jocelyn <jocelyn.teng@sg.gaig.com> **On Behalf Of** Motor Claims

Sent: Thursday, December 12, 2024 2:04 PM

To: claims@yewteegroup.com; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: info@yewteegroup.com; Lim, Wen Hwei <WenHwei.Lim@sg.gaig.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Our Ref: CLMOMVP000001623

Without Prejudice

Dear Yilin,

Thanks for your email. It is well noted, and we will arrange accordingly.

Please be advised that the claims handler for this matter is Ms Jasmine Lok, Jasmine.lok@sg.gaig.com.

Aside to LKK,

Please accept assignment for OD survey.

We look forward to hearing from you.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaig.com

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

**Jocelyn Teng**

Executive, Property & Casualty, Claims
jocelyn.teng@sg.gaiq.com

Claims Division

3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 7866 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



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From: claims@yewteegroup.com <claims@yewteegroup.com>

Sent: 12 December 2024 9:28 AM

To: Motor Claims <motorclaims@sg.gaiq.com>

Cc: Yew Tee <info@yewteegroup.com>

Subject: [External] RE: SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Great American claims department,

As per conversation on the phone, kindly refer to the attachment with the estimate.

Thank you & Best Regards

Yilin

**Yew Tee Automobile Tech Pte Ltd**

Branch Office (East):
25 Kaki Bukit Road 4,
#01-61 Synergy@KB,
Singapore 417800
DID: 6702 3113

HQ Office (North):

39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
Fax: 6256 2533

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From: claims@yewteegroup.com <claims@yewteegroup.com>
Sent: 11 December 2024 21:01
To: motorclaims@sg.gaig.com
Cc: Yew Tee <info@yewteegroup.com>
Subject: SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Great American claims department,

Kindly assist to arrange survey at **25 Kaki Bukit Rd 4, #01-61, Singapore 417800.**

Attached GIA report.

Thank you & Best Regards

Yilin



Yew Tee Automobile Tech Pte Ltd

Branch Office (East):
25 Kaki Bukit Road 4,
#01-61 Synergy@KB,
Singapore 417800
DID: 6702 3113

HQ Office (North):
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