

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 10 January 2025 4:43 PM
To: claims@yewteegroup.com; Steve Chen (LKK Auto)
Subject: RE: Finalize || RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Shaun,

Kindly on hold your LOD first as we need get further approval for supplementary from our principal.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@yewteegroup.com <claims@yewteegroup.com>
Sent: Friday, 10 January 2025 4:17 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; claims@yewteegroup.com
Subject: RE: Finalize || RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)
Importance: High

Hi Steve,

We accept your offer at \$4,344.50 (Before Excess & GST).

We will send out our invoice to GAIC.

Thank you.

Best Regards

Shaun Cheng



Business account WhatsApp: 6702 3323

Website: www.yewteegroup.com

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HQ office / workshop: Mega@Woodlands, 39 Woodlands Close #01-12 S(737856) DID: 62562081

Branch Office / workshop: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800) DID: 67023113

Branch Office / workshop: 60 Jalan Lam Huat Carros Centre #01-31/32 S(737869) DID: 65921522

Branch Office: Block B, Permas City, #01-15, Jalan Permas Utara, Kawasan Perdagangan Permas Utara, Bandar Baru Permas Jaya 81750 Masai, Johor DID: +6597432262

Email: info@yewteegroup.com

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Friday, January 10, 2025 3:31 PM

To: claims@yewteegroup.com

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: Finalize || RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Hi Shiau Chan,

Finalize amount should be \$4,344.50 (P/P, before GST). 3 days. (Subject to insurance approval)

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@yewteegroup.com <claims@yewteegroup.com>

Sent: Friday, 10 January 2025 1:34 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: claims@yewteegroup.com

Subject: RE: Finalize || RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Importance: High

Hi Steve,

Kindly ignore the previous email,

Apologies for any inconvenience caused.

Attached our Finalize amend.

Kindly Finalize PBP Repair at \$4,384.50 and 3 working days. (Before GST and Excess)

Hope to hear from you soonest.

Thank you.

Best Regards

Shaun Cheng



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Branch Office: Block B, Permas City, #01-15, Jalan Permas Utara, Kawasan Perdagangan Permas Utara, Bandar Baru Permas Jaya 81750 Masai, Johor DID: +6597432262

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Wednesday, January 8, 2025 3:43 PM

To: claims@yewteegroup.com

Subject: Finalize || RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Hi Shaun Cheng,

Kindly inform the estimate part price difference with the invoice. Please amend the estimate part price same with invoice.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@yewteegroup.com <claims@yewteegroup.com>
Sent: Monday, 6 January 2025 10:42 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@yewteegroup.com
Subject: Finalize || RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)
Importance: High

Hi Steve,

Good day to you,

Attached After Repair Photos, Before Paint together with Damaged Item and Finalize.

Kindly please Finalize PBP Repair at \$3,494.00 and 3 working days. (Before GST and Excess)

Hope to hear from you soonest.

Thank you.

Best Regards

Shaun Cheng



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Website: www.yewteegroup.com

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HQ office / workshop: Mega@Woodlands, 39 Woodlands Close #01-12 S(737856) DID: 62562081

Branch Office / workshop: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800) DID: 67023113

Branch Office / workshop: 60 Jalan Lam Huat Carros Centre #01-31/32 S(737869) DID: 65921522

Branch Office: Block B, Permas City, #01-15, Jalan Permas Utara, Kawasan Perdagangan Permas Utara, Bandar Baru Permas Jaya 81750 Masai, Johor DID: +6597432262

Email: info@yewteegroup.com

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Wednesday, December 18, 2024 4:00 PM

To: claims@yewteegroup.com

Cc: SUR <sur@lkkauto.com>; Yew Tee <info@yewteegroup.com>

Subject: RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Yi Lin,

As instructed by our client, please proceed to repair the insured vehicle **SNH 3106B at repair cost on part by part basis (Excess \$700/-)**.

Please take note that the check items to be verify upon dismantling.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@yewteegroup.com <claims@yewteegroup.com>

Sent: Tuesday, 17 December 2024 3:00 PM

To: 'Lok, Jasmine' <jasmine.lok@sg.gaig.com>

Cc: 'Lim, Wen Hwei' <WenHwei.Lim@sg.gaig.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; 'Motor Claims' <motorclaims@sg.gaig.com>; claims@yewteegroup.com; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Yew Tee <info@yewteegroup.com>

Subject: RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Ms Jasmine,

Kindly refer to attachment with surveyor marking seek for your approval.

Thank you & Best Regards

Yilin



Yew Tee Automobile Tech Pte Ltd

Branch Office (East):

25 Kaki Bukit Road 4,

#01-61 Synergy@KB,

Singapore 417800

DID: 6702 3113

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Fax: 6256 2533

Branch Office (North) :

60 Jalan Lam Huat,

#01-31/32 Carros Centre

Singapore 737869

DID: 6592 1522

Email: claims@yewteegroup.com



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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: 12 December 2024 14:21

To: Motor Claims <motorclaims@sg.gaig.com>; claims@yewteegroup.com; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Wen Hwei <WenHwei.Lim@sg.gaig.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: RE: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Jocelyn,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng, Jocelyn <jocelyn.teng@sg.gaig.com> **On Behalf Of** Motor Claims

Sent: Thursday, December 12, 2024 2:04 PM

To: claims@yewteegroup.com; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: info@yewteegroup.com; Lim, Wen Hwei <WenHwei.Lim@sg.gaig.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: GAIC Ref: CLMOMVP000001623 | SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Our Ref: CLMOMVP000001623

Without Prejudice

Dear Yilin,

Thanks for your email. It is well noted, and we will arrange accordingly.

Please be advised that the claims handler for this matter is Ms Jasmine Lok, Jasmine.lok@sg.gaig.com.

Aside to LKK,

Please accept assignment for OD survey.

We look forward to hearing from you.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to generalclaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com



Jocelyn Teng

Executive, Property & Casualty, Claims
jocelyn.teng@sg.gaig.com

Claims Division

3 Temasek Avenue #16-01
Centennial Tower Singapore 039190
+65 6804 7866 office



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)



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Classified as General

From: claims@yewteegroup.com <claims@yewteegroup.com>

Sent: 12 December 2024 9:28 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Yew Tee <info@yewteegroup.com>

Subject: [External] RE: SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Great American claims department,

As per conversation on the phone, kindly refer to the attachment with the estimate.

Thank you & Best Regards

Yilin



Yew Tee Automobile Tech Pte Ltd

Branch Office (East):
25 Kaki Bukit Road 4,
#01-61 Synergy@KB,
Singapore 417800
DID: 6702 3113

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
Fax: 6256 2533

Branch Office (North) :
60 Jalan Lam Huat,
#01-31/32 Carros Centre
Singapore 737869
DID: 6592 1522
Email: info@yewteegroup.com



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From: claims@yewteegroup.com <claims@yewteegroup.com>
Sent: 11 December 2024 21:01
To: motorclaims@sg.gaig.com
Cc: Yew Tee <info@yewteegroup.com>
Subject: SNH3106B BMW X5 OWN DAMAGE CLAIM (DOA:09 DEC 2024)

Dear Great American claims department,

Kindly assist to arrange survey at **25 Kaki Bukit Rd 4, #01-61, Singapore 417800.**

Attached GIA report.

Thank you & Best Regards

Yilin



Yew Tee Automobile Tech Pte Ltd

Branch Office (East):
25 Kaki Bukit Road 4,
#01-61 Synergy@KB,
Singapore 417800
DID: 6702 3113

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
Fax: 6256 2533

Branch Office (North) :
60 Jalan Lam Huat,
#01-31/32 Carros Centre
Singapore 737869
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Email: info@yewteegroup.com



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