

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 July 2024 3:04 PM
To: Claims; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SMY 1959 S DATED 28/6/2024

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SMY 1959S (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, July 5, 2024 11:05 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SMY 1959 S DATED 28/6/2024

Dear LKK,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,

En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 4 July 2024 3:06 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMY 1959 S DATED 28/6/2024

Dear LKK,

The survey had been carried out today by Surveyor – Taufikh already.

Kindly advise repair approval.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

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From: claims <claims@premiumauto.com.sg>

Sent: Tuesday, 2 July 2024 4:22 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMY 1959 S DATED 28/6/2024

Dear all

Kindly find above attached is the estimate for your perusal.

Best Regards,

Kee Siang

Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, 1 July 2024 10:19 am

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SMY 1959 S DATED 28/6/2024

Dear George,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, June 28, 2024 5:31 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OWN DAMAGE CLAIM FOR SMY 1959 S DATED 28/6/2024

Dear all,

Please register an own damage claim for the above mentioned vehicle.

Attached is the GIA report , CI and video footage for your reference.

We will send you the repair estimate once it is available.

Kindly arrange for car survey on 4 of July @ 2pm at Audi 281 Alexandra rd , owner waiting.

Thank you

Best regards,
George Wong
Claims advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

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