

Hueh Yin (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, December 11, 2024 5:55 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI FOR GBL7195M (TP REF: GBL7195M) – OUR INSURED: SHB5093T ON 08.12.2024 (OUR REF: D24010827MFSH/STRIDES/TPD 1/EL)
Attachments: GBL7195M.cleaned.pdf

Ref: TAX/12/24/2022

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: GBL7195M
Insured: SHB5093T
Workshop: A-Tec Automotive Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Claims ARCO <claims@arcolaw.sg>
Sent: Wednesday, 11 December 2024 2:55 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: Re: PRI FOR GBL7195M (TP REF: GBL7195M) – OUR INSURED: SHB5093T ON 08.12.2024 (OUR REF: D24010827MFSH/STRIDES/TPD 1/EL)

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint **LKK Marcus Chua Kang Seng** as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Murali 8399 4133

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road
#03-17 Mountbatten Square Singapore 398007
Claims Dept : +65 6223 0986
Website : www.arcolaw.sg



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From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, December 11, 2024 2:03 PM
To: Claims ARCO <claims@arcolaw.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: RE: PRI FOR GBL7195M (TP REF: GBL7195M) – OUR INSURED: SHB5093T ON 08.12.2024 (OUR REF: D24010827MFSH/STRIDES/TPD 1/EL)

Ref: TAX/12/24/2022

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5093T as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani

- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Betty Wong <BettyWong@msfirstcapital.com.sg>
Sent: Wednesday, 11 December 2024 11:57 am
To: Claims ARCO <claims@arcolaw.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>
Subject: PRI FOR GBL7195M (TP REF: GBL7195M) – OUR INSURED: SHB5093T ON 08.12.2024 (OUR REF: D24010827MFSH/STRIDES/TPD 1/EL)

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Dear Hua Yen

For PRI.

Thank you

Regards

Betty Wong

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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and notify the sender immediately by return e-mail.

From: Claims ARCO <claims@arcolaw.sg>
Sent: Wednesday, 11 December 2024 10:19 am
To: Betty Wong <BettyWong@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: Re: PRI : Our Reference: GBL 7195M | Your Reference: SHB 5093T , ALONG LORONG 27A GEYLANG ON 08/12/2024

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WITHOUT PREJUDICE

Dear Betty,

Enclosed herewith the GIA report for your perusal.

Kindly let us have the list of surveyors.

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept : +65 6223 0986

Website : www.arcolaw.sg



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From: Betty Wong <BettyWong@msfirstcapital.com.sg>

Sent: Tuesday, December 10, 2024 2:59 PM

To: Claims ARCO <claims@arcolaw.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: PRI : Our Reference: GBL 7195M | Your Reference: SHB 5093T , ALONG LORONG 27A GEYLANG ON 08/12/2024

Dear Sir/Mdm

**** NON REPORTING CASE**

Please be informed that our Insured has not report the above accident yet.

Kindly forward us a copy of your client’s GIA report enable us to register this claims.

Thank you

Regards

Betty Wong

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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From: Claims ARCO <claims@arcolaw.sg>
Sent: Monday, 9 December 2024 5:20 pm
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: PRI : Our Reference: GBL 7195M | Your Reference: SHB 5093T , ALONG LORONG 27A GEYLANG ON 08/12/2024

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

Our Reference: **GBL7195M- ATEC KB**

Your Reference: **SHB5093T**

We are instructed to notify you of a road accident on **08/12/2024** at about **18:40** hours **ALONG LORONG 27A GEYLANG** involving our client's vehicle registration number **GBL7195M** and vehicle registration number **SHB5093T** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Murali 8399 4133

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept : +65 6223 0986

Website : www.arcolaw.sg



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