

Hueh Yin (LKK Auto)

**From:** Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, December 12, 2024 11:31 AM  
**To:** Muhammad Nur Faiz Bin Sanat; Lynn Khong (CTPIS); assignments; SUR  
**Cc:** Edwin Alegre (Eurokars); Jerome Tan ZL; Vion Lim LS; Manojj Baloo; Jobi Thomas; Joseph Tee YS; Eric Paul Glorioso; Ahmad Faisal Bin Hamid; Lee Yao Sheng; Oh Hui Wen; ESPL Claims Admin; Eddie Sim (CTPIS)  
**Subject:** RESEND: CTI REF: SNM24D206789/SKJ1000K/C01/KHONGLH | DOA: 30/11/2024 - OD VEH SURVEY & APPROVAL  
**Attachments:** SATISFACTION VOUCHER (MOTOR).pdf

[Confidential]

Without Prejudice

Dear Sir/Madam

We will arrange survey on without prejudice basis.

Please submit duly completed Satisfaction Voucher after the repair done together with your repair bill, after repair photos and relevant/requested documents.

Case Owner is Ms. @Lynn Khong (CTPIS)

Dear LKK

Please arrange to survey the vehicle: SKJ1000K

Workshop: EUROKARS SERVICES PTE LTD

DOA: 30/11/2024 11:49

Excess: 2,500

Best Regards,  
Cecilia Lee  
Claims Department

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, 11 December 2024 4:32 pm  
**To:** Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>  
**Cc:** Edwin Alegre (Eurokars) <edwin.alegre@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Oh Hui Wen <huiwen.oh@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>  
**Subject:** CTI REF: SNM24D206789/SKJ1000K/C01/KHONGLH | DOA: 30/11/2024 - OD VEH SURVEY & APPROVAL

Dear Cecilia,

Please refer to the below email.

Kindly assist on behalf of Lynn.

OIC: Lynn Khong | DID: 6389 6156

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Muhammad Nur Faiz Bin Sanat <[faiz.sanat@porsche.com.sg](mailto:faiz.sanat@porsche.com.sg)>

**Sent:** Wednesday, 11 December 2024 4:14 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Edwin Alegre (Eurokars) <[edwin.alegre@eurokars.com.sg](mailto:edwin.alegre@eurokars.com.sg)>; Jerome Tan ZL <[jerome.tan.zl@eurokars.com.sg](mailto:jerome.tan.zl@eurokars.com.sg)>; Vion Lim LS <[vion.lim.ls@eurokars.com.sg](mailto:vion.lim.ls@eurokars.com.sg)>; Manoj Baloo <[manoj.baloo@porsche.com.sg](mailto:manoj.baloo@porsche.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Joseph Tee YS <[joseph.tee.ys@eurokars.com.sg](mailto:joseph.tee.ys@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Ahmad Faisal Bin Hamid <[faisal.hamid@eurokars.com.sg](mailto:faisal.hamid@eurokars.com.sg)>; Lee Yao Sheng <[yaosheng.lee@eurokars.com.sg](mailto:yaosheng.lee@eurokars.com.sg)>; Oh Hui Wen <[huiwen.oh@eurokars.com.sg](mailto:huiwen.oh@eurokars.com.sg)>; ESPL Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>

**Subject:** ODUL CLAIM - SKJ1000K - PORSCHE CAYENNE - DOA:30/11/2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Dear Officer,**

**Your Insured: SKJ1000K**

As instructed by your insured, we are assisting your insured to submit the ODUL Claim as above.

Here attached are the **GIA** and the **Estimate** for your reference.

Kindly arrange for a survey as soon as possible as the car is available here, 27A Tanjong Penjuru.

Kindly note that we've assisted your insured with the TP claim against Tokio Marine Insurance for this case and tried pushing for a direct settlement.

Here attached is the email correspondence with Income and the footage for your reference.

On behalf of your insured, we are appealing to your end for the approval of the OD claim and not to see the late submission as our full intention is for the third party to bear the full responsibility.

Your insured is also requesting your end to help argue with his claim against Tokio Marine Insurance so he can also recover his expected losses.

Thank You.

Best Regards,

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**Muhammad Nur Faiz Bin Sanat (Mr)**

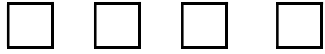
Claim Advisor | Body & Paint



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