



HD PERFECT  
AUTOWORK PTE LTD

**HD PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)

Date: 27.02.2025

ATTN: Motor Claims Department

INS: **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Dear Sir/Madam,

Accident Involving: SMX1308B & EG5566E

Date of Accident: 30.11.2024

Location: RIVER VALLEY ROAD

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 7,357.50</u>
Loss of Use:	
(\$180.00 X 7 Days):	<u>\$ 1,260.00</u> (6Repair Days+1Sunday)
<b>Grand Total:</b>	<u><b>\$ 8,617.50</b></u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You,

Joanne  
82979787

## Authorisation To Act

I, Low Kim Yeang ("the third party claimant") of  
24 Bendemeer Road #05-535 S-330024  
(address), owner of SMX1308B (vehicle no.)  
hereby authorise HD Perfect Autowork Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or  
loss of use ("claim") for my vehicle no. SMX1308B that was  
damaged pursuant to the accident which occurred on 30/11/2024 (date)  
at/along River Valley Rd  
(location) involving vehicle no/s EG5566E ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that  
they deem it fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge  
vouchers/agreements regarding my/our claim/case for my/our convenience.

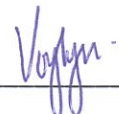
I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by  
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident  
concerned.

Dated this 30 day of 11 (month) 20 24 (year)

  
\_\_\_\_\_

Signed by "the third party claimant"



  
\_\_\_\_\_

Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00048642400

Claim No : SNM24D206778/EG5566E/C02/TANCHC

Claimant : LOW KIM YEANG

Amount : S\$7,777.50

SINGAPORE DOLLARS SEVEN THOUSAND SEVEN HUNDRED SEVENTY-SEVEN AND CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMX 1308B

Insured Vehicle No. : EG 5566E

Date of Loss : 30/11/2024

Place of Accident : RIVER VALLEY RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOZALI RITA

Driver Name : GOZALI DIANA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,357.50
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	420.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	7,777.50
	=====	

Claimant Name : Low Kim Yeang

NRIC No : S0047697H

Signature : 

Date : 7/5/2025

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

# TAX INVOICE

**HD PERFECT AUTOWORK PTE LTD**

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)

GST Reg. No. : 202136904Z



**HD PERFECT  
AUTOWORK PTE LTD**

Date	Invoice Number	Vehicle Number
27.02.2025	HDP202502-01040	SMX1308B

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

SINGAPORE 079909

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 6,750.00
Total	\$ 6,750.00
Add: 9% GST	\$ 607.50
Total	\$ 7,357.50

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Wednesday, December 18, 2024 2:52 PM  
**To:** williamchanmbr@gmail.com  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING EG5566E(CHINA TAIPING) AND SMX1308B AT/ALONG TOWARDS LOWER DELTA ON 30/11/2024

Our Ref: CD/CTI24120166/Aua3

18 DECEMBER 2024

**ALSON TOH**

DRIVER : WILLIAM CHAN YUE SHING

Dear Sir/Madam,

**ACCIDENT INVOLVING EG5566E(CHINA TAIPING) AND SMX1308B AT/ALONG TOWARDS LOWER DELTA ON 30/11/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMX1308B** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Yan (LKK Auto)**

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, April 29, 2025 4:42 PM  
**To:** Yan (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Claims Dept of CTI  
**Subject:** RE: [SEEK MANDATE] RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B  
| DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Yan,

Please proceed.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** Tuesday, 29 April 2025 4:36 pm  
**To:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir/Madam,

We refer to the above matter and our email below.

Kindly revert with your approval/instruction as TP repairer is chasing for settlement.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yan (LKK Auto)

**Sent:** Wednesday, March 19, 2025 3:33 PM

**To:** 'Jacqueline Tan (CTPIS)' <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [SEEK MANDATE] RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

Your ref: **SNM24D206778/EG5566E/C02/TANCHC**

LKK ref : CD/CTI24120166/Aua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING EG5566E(CHINA TAIPING) / SMX1308B(TP) / OTHERS ON 30/11/2024**

We refer to the above matter.

SKG2834E -> EG5566E(OI) -> SMX1308B(TP)

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"HD PERFECT AUTOWORK PTE LTD"** at **\$7,917.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 23,616.20	\$ 7,357.50 (\$6,750.00 + 9%GST)
2. Loss of Use (7days x \$180.00)	\$ 1,260.00	\$ 560.00 (7days X \$80.00)
<b>Total</b>	<b>\$ 24,876.20</b>	<b>\$ 7,917.50</b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, December 13, 2024 6:05 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Mei Kwan,

Enclosed please find SAS report for your necessary action.

**\*\* Note: Password for the attachment would be sent to you with separate email.**

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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*partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 12 December 2024 10:24 am

**To:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024  
- TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **OIC: Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 11 December 2024 5:18 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving EG5566E (OI : CTI - TBA) AND SMX1308B (TP : LKK REF - CD/CTI24120166/Aua3) on 30.11.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMX 1308B at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)