

Yan (LKK Auto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, April 29, 2025 4:42 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto); Claims Dept of CTI
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B
| DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Yan,

Please proceed.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Tuesday, 29 April 2025 4:36 pm
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir/Madam,

We refer to the above matter and our email below.

Kindly revert with your approval/instruction as TP repairer is chasing for settlement.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)

Sent: Wednesday, March 19, 2025 3:33 PM

To: 'Jacqueline Tan (CTPIS)' <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

Your ref: **SNM24D206778/EG5566E/C02/TANCHC**

LKK ref : CD/CTI24120166/Aua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING EG5566E(CHINA TAIPING) / SMX1308B(TP) / OTHERS ON 30/11/2024

We refer to the above matter.

SKG2834E -> EG5566E(OI) -> SMX1308B(TP)

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"HD PERFECT AUTOWORK PTE LTD"** at **\$7,917.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 23,616.20	\$ 7,357.50 (\$6,750.00 + 9%GST)
2. Loss of Use (7days x \$180.00)	\$ 1,260.00	\$ 560.00 (7days X \$80.00)
Total	\$ 24,876.20	\$ 7,917.50

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, December 13, 2024 6:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024 - TPP DIRECT SETTLEMENT

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Hi Mei Kwan,

Enclosed please find SAS report for your necessary action.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 12 December 2024 10:24 am

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206778/EG5566E/C02/TANCHC - LKK REF: CD/CTI24120166/Aua3, SMX1308B | DOA: 30.11.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **OIC: Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 December 2024 5:18 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving EG5566E (OI : CTI - TBA) AND SMX1308B (TP : LKK REF - CD/CTI24120166/Aua3) on 30.11.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMX 1308B at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)