

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 3 February 2025 2:29 PM
To: Serene Ler
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: D24010797MFCT/CTPL/TPD 2 - Direct Settlement involving vehicle SJA7370L (Ours) & SHD3689C (Your Insured) DOA: 09/12/2024 *** LKK REF: CD/FCI24120162/Tpa3
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is HT.

To check availability of the case handler, you may contact the undersigned.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Ler <Sereneler@msfirstcapital.com.sg>

Sent: Wednesday, December 11, 2024 3:56 PM

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; Aini Binte <Aini@msfirstcapital.com.sg>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Cc: Zoey Kian Zhi Yeu <zoey.kian@wearnes.com>; SUR <sur@lkkauto.com>

Subject: RE: D24010797MFCT/CTPL/TPD 2 - Direct Settlement involving vehicle SJA7370L (Ours) & SHD3689C (Your Insured) DOA: 09/12/2024

Without Prejudice

Dear Juan,

Thanks for the attached and copied in SJE/LKK.

We are agreeable to Direct Settlement subject to quantum to be agreed.

Kindly note and quote our case reference when corresponding with us.

Thanks and Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Wednesday, December 11, 2024 3:35 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>

Cc: Zoey Kian Zhi Yeu <zoey.kian@wearnes.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Direct Settlement involving vehicle SJA7370L (Ours) & SHD3689C (Your Insured) DOA: 09/12/2024

Importance: High

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Hi Motor Claims,

Please advise liability status.

Refer to attached repair estimate & video.

Thank you

Paulo

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com

juan.paulo@wearnes.com

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From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Wednesday, December 11, 2024 9:11 AM

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Cc: Zoey Kian Zhi Yeu <zoey.kian@wearnes.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: FW: Direct Settlement involving vehicle SJA7370L (Ours) & SHD3689C (Your Insured) DOA: 09/12/2024

Importance: High

WITHOUT PREJUDICE

OUR REF: D24010797MFCT/CTPL/TPD 2

YOUR REF: SJA7370L

Dear Sirs

We refer to your survey request dated 10.12.2024.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. AutoProbe Consultants
2. LKK Auto Consultants Pte Ltd
3. Priority Services
4. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541| Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Tuesday, December 10, 2024 4:12 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Zoey Kian Zhi Yeu <zoey.kian@wearnes.com>

Subject: Direct Settlement involving vehicle SJA7370L (Ours) & SHD3689C (Your Insured) DOA: 09/12/2024

Importance: High

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Motor Claims,

For claim registration.

Besides, kindly check if your insured lodge their accident report & advise liability.

Revert to us as soon as possible.

Thank you

Paulo

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com

juan.paulo@wearnes.com

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