



LETTER OF DEMAND

Your Ref: CD/11124/20152/7pa3

Our Ref: SDG 14142

To: INDIA INTERNATIONAL INSURANCE

Dear Sirs,

ACCIDENT INVOLVING SDG 14142 & GBH 61865 ON 7/12/2024

We are claiming on behalf of our client ONG CHUN WET

owner of vehicle number SDG 14142 involved in accident on 7/12/2024

with vehicle GBH 61865 along/at EXITE SINGAPORE SITE OFFICE (MICKIN FAR 104)

Description of claims:

Cost of Repairs	\$ <u>8,205.98</u> (incl 9% GST)
<u>Loss of Use/Rental</u>	\$ <u>120.00</u> X <u>6</u> Days = \$ <u>720.00</u> (incl 9% GST)
Search Fee	\$ <u>2.18</u> (incl 9% GST)
Miscellaneous Fee	\$ <u>-</u> (incl 9% GST)
TOTAL	\$ <u>8,928.16</u> (incl 9% GST)

We are claiming in full and final settlement of \$ 8,928.16 (incl 9% GST) payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to christopher.anthonidas@vw.com.sg.

Dated this 27/3/2025





LETTER OF AUTHORITY

ACCIDENT INVOLVING SDG 14142 and GBH 61865 on 7/12/2024
along EXYTE SINGAPORE SITE OFFICE (MICRON FAB 10A)
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, ONG CHUN WET
of 236F
Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SDG 14142 hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number D24MTPV0/008220 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 8 of the month
Jan Year 25

Signed & Delivered By:


Policy Holder

Witness By:

 Chris Anthonidas
Insurance Advisor
Tel: 6305 7299 Ext: 213
Mobile: 8511 2203

Internal

VOLKSWAGEN

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
ONG
CHUN WEI
BLK 431 CHUA CHU KANG AVE 4
#14-575

Document no. 12033501012
Document date 16-01-2025
Customer no. 6151000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2024036933/ 1
Job order date 23-12-2024
Service Advisor Dass Anthonidas
Christopher

License plate	Model code	First registration	VIN	Model	Mileage
SDG1414Z	5G1RVR	24-02-2017	WVWZZZAUZHW120792	Golf 2.0 R BM 206TSI D6A	112,767

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				5.00% #8	266.00	289.94
9801B005	B&P DIAGNOSIS AND PROGRAMMING				5.00% #8	456.00	497.04
5G0823031J	Hood	1	pcs.	2,030.18	10.00% #8	1,827.16	1,991.60
5G0807221BJGRU	Cover For Bumper Primed (SCK) AO 23/12/2024	1	pcs.	1,681.58	10.00% #8	1,513.42	1,649.63
5G0919493B	Sensor Bracket (SCK) AO 23/12/2024	1	pcs.	32.24	10.00% #8	29.02	31.63
5G0919493C	Sensor Bracket (SCK) AO 23/12/2024	2	pcs.	32.24	10.00% #8	58.03	63.25
5G0919494B	Sensor Bracket (SCK) AO 23/12/2024	1	pcs.	32.24	10.00% #8	29.02	31.63
5Q0919133 9B9	Seal Ring Satin Black	4	pcs.	1.63	10.00% #8	5.87	6.40
D 180KU2A1	2k-Plastic Adhesive *	1	pcs.	94.98	10.00% #8	85.48	93.17
D 822150A1	Bonding Agent For Plastic *	1	pcs.	78.24	10.00% #8	70.42	76.76
	LABOUR	2	pcs.	840.00	5.00% #8	1,596.00	1,739.64
	SPRAY PAINT	2	pcs.	800.00	5.00% #8	1,520.00	1,656.80
	FRONT NUMBER PLATE	1	pcs.	80.00	10.00% #8	72.00	78.48
	INDIA DIRECT DOA:7/12/2024 TP VEH NO:GBH6186S SURVEY BY:MR TAUFIKH						

Tax Code	Labour	Labour Discount	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#8	722.00	38.00	6,806.42	574.04	9%	677.56	612.04	7,528.42	8,205.98
Total	722.00	38.00	6,806.42	574.04		677.56	612.04	7,528.42	8,205.98

Customer

Service Advisor



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
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BLK 431 CHUA CHU KANG AVE 4
#14-575

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License plate	Model code	First registration	VIN	Model	Mileage
SDG1414Z	5G1RVR	24-02-2017	WVWZZZAUZHW120792	Golf 2.0 R BM 206TSI D6A	112,767

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBH6186S

Date of Accident

07/12/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**

Period of Insurance **23/04/2024 - 22/04/2025**

Requested By **Christopher Anthonidas (Volk...**

Requested Date **10/12/2024 16:15**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



DISCHARGE VOUCHER

I / We ONG CHUN WEI (Passport No. 2365) the
owner of vehicle number SDS 14142 hereby accept from
INDIA (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SDS 14142 & GBH 61865 along EXYTE SINGAPORE SITE OFFICE (MICRON
FAB 10A)
on 7/12/2024.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 08/01/2025 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : ONG CHUN WEI

NRIC No. : S9439236E

Date : 07 JAN 2025