

Your Ref: LeangAuto-SMF5595G

Our Ref: MT/CA/TP/138/1307580-002/EL

10 Dec 2024

BONNIE KWOK LLC  
101A UPPER CROSS STREET  
#08-19 PEOPLE'S PARK CENTRE  
SINGAPORE 058358

Dear Sir/Madam

**CLAIM NUMBER: MT/1307580-002**

**ACCIDENT INVOLVING SFG6888H / SMF5595G on 07 Dec 2024**

We refer to your email of 09 Dec 2024.

We have selected Lkk Auto Consultants Pte Ltd from your list of surveyors to be our single joint expert for this matter. May we highlight that pre-repair survey as per NIMA protocol includes survey of the vehicle when its damaged parts are being dismantled before repairs. Please provide a list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

In addition, please note our intention to conduct a post-repair survey before the vehicle has been returned to your client. Please co-ordinate with the appointed single joint expert immediately after the repairs is completed.

If you have any queries, please email us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg).

Yours sincerely



Jenny Pe  
Deputy Vice President  
Motor Insurance

cc Lkk Auto Consultants Pte Ltd

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