

Hueh Yin (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, December 10, 2024 11:14 AM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: SW - Re: D24010681MFBP/SMRT SG6011S I Our Ref: 24123045 - SML1923M and SG6011S ON 04.12.2024
Attachments: C GIA_Redacted.pdf

Ref: BUS/12/24/5005

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SML1923M
Insured: SG6011S
Workshop: M.S. LLH

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Motor Claims <motorclaims@kscgp.com>
Sent: Tuesday, 10 December 2024 9:47 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; jiapei <jiapei@kscgp.com>
Subject: Re: SW - Re: D24010681MFBP/SMRT SG6011S I Our Ref: 24123045 - SML1923M and SG6011S ON 04.12.2024

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Dear Hua Yen,

Please see attached.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: MTPRI <MTPRI@smrt.com.sg>

Sent: 10 December 2024 09:33

To: Motor Claims <motorclaims@kscgp.com>

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; jiapei <jiapei@kscgp.com>; MTPRI <MTPRI@smrt.com.sg>

Subject: RE: SW - Re: D24010681MFBP/SMRT SG6011S I Our Ref: 24123045 - SML1923M and SG6011S ON 04.12.2024

Dear Sharon,

Kindly provide GIA report.

Thanks & Regards

Hua Yen

From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, 9 December 2024 3:03 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; jiapei <jiapei@kscgp.com>

Subject: SW - Re: D24010681MFBP/SMRT SG6011S I Our Ref: 24123045 - SML1923M and SG6011S ON 04.12.2024

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Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

The workshop details as follows:-

Address : M.S. LLH
1, Kaki Bukit Avenue 6
#01-107
Autobay@Kaki Bukit
Singapore 417883

Contact Person/Tel : Pauline
HP: 9739 1788

Best Regards,
Sharon
For and on behalf of Ms Hue Jiapei
KSCGP Juris LLP
[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point
Singapore 059413
Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708
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From: MTPRI <MTPRI@smrt.com.sg>
Sent: 09 December 2024 13:39
To: Motor Claims <motorclaims@kscgp.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>
Subject: RE: D24010681MFBP/SMRT SG6011S I Our Ref: 24123045 - SML1923M and SG6011S ON 04.12.2024

Ref: BUS/12/24/5005

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG6011S as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Monday, 9 December 2024 11:26 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; motorclaims@kscgp.com
Subject: D24010681MFBP/SMRT SG6011S I Our Ref: 24123045 - SML1923M and SG6011S ON 04.12.2024


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Dear Hua Yen,

PRI. D24010681MFBP/SMRT

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
A Member of  Insurance Group

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, 9 December 2024 10:57 am

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: SW - 1st Notice to Conduct Pre-Repair Survey - Your Insured: SG6011S I Our Ref: 24123045 - Accident involving SML1923M and SG6011S near Bukit Timah Expressway, Zhenghua Flyover on 04.12.2024

This is the first time you received an email from this sender (motorclaims@kscgp.com). Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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