

Hsiao Tong (LKKAUTO)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, March 19, 2025 10:42 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Mandate Given - Agree DS thru LKK || MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A *** LKK REF: CD/FCI24120120/Tpa3

Dear Hsiao Tong,

Mandate given from \$3,334.00 to \$3,534.00

LOR to start from \$100 X 5 days to 7 days

Thanks.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 4 March 2025 10:44 am
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Agree DS thru LKK || MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A *** LKK REF: CD/FCI24120120/Tpa3

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Your ref: **D24010639MFCT/CTPL/TPD-2/TJ**

Our ref : CD/FCI24120120/Tpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC1677E(MS FCIL) AND SJN9944A(TP) ON 03/12/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOMOTIVE REPAIR CENTRE PTE LTD"** at **\$3,534.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 8,901.94	\$ 2,834.00 (\$2,600.00 +9%GST)
2. Loss of Rental (8days x \$100.00)	\$ 800.00	\$ 700.00 (7days x \$100.00)
Total	\$ 9,701.94	<u>\$ 3,534.00</u>

Surveyor recommended 5days for repair + 1PRS + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 20/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 December 2024 5:04 PM

To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Agree DS thru LKK || MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A *** LKK REF: CD/FCI24120120/Tpa3

Hi Jason,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Sent: Tuesday, 10 December 2024 2:14 PM

To: james@automotiverepaircentre.com.sg; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'razali' <razali@automotiverepaircentre.com.sg>

Subject: Agree DS thru LKK || MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A

Without Prejudice

Dear James,

We agree DS Thru LKK subject to Quantum to be agreed and damage consistency.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>

Sent: Tuesday, 10 December 2024 11:49 am

To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>; 'shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'razali' <razali@automotiverepaircentre.com.sg>
Subject: RE: MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A

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Hi Jason,

I had send you the documents needed for liability.

Kindly let us know the liability ASAP.

Thanks.

Warmest Regards,



James Tan
Senior Claims Executive
O +65 8081 3288
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>
Sent: Monday, 9 December 2024 10:44 am
To: 'Jason Tea Chee Kiat' <JasonTea@msfirstcapital.com.sg>
Cc: 'Swee Keong Teo' <SweeKeongTeo@msfirstcapital.com.sg>; 'shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'razali' <razali@automotiverepaircentre.com.sg>
Subject: RE: MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A

Hi Jason,

Please find above attached for your reference.

Kindly advise liability ASAP.

Thanks.

Warmest Regards,



James Tan

Senior Claims Executive

O +65 8081 3288

E James@automotiverepaircentre.com.sg

Automotive Repair Centre Pte Ltd

48 Toh Guan Road East, #02-146

Enterprise Hub, S608586

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Sent: Friday, 6 December 2024 8:34 am

To: james@automotiverepaircentre.com.sg

Cc: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>; 'shujuan' <shujuan@automotiverepaircentre.com.sg>;

'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'razali' <razali@automotiverepaircentre.com.sg>

Subject: MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ || ARC Ref: SJN9944A

Without Prejudice

Dear James,

For this case, we request for the accident video footage, estimate, GIA report and Letter Of Authorisation in order for us to reply on liability

In future cases, if your need us to reply on liability, we will need the following:

- 1) Accident Video Footage
- 2) Repair Estimate
- 3) Letter Of Authorisation

With the above 3 items sent to us, it will be easier for us to do a quick Assessment and revert on liability. (unless our insured have not reported the accident to us)

Please let all your colleagues know.

Thanks.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581

D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

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-----Original Message-----

From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>
Sent: Thursday, 5 December 2024 5:10 pm
To: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>; assignments@lkkauto.com
Cc: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; shujuan@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg; razali@automotiverepaircentre.com.sg
Subject: RE: NEW ASSIGNMENT MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ

Hi All,

Kindly advise liability.

Thanks.

Warmest Regards,

James Tan
Senior Claims Executive
O +65 8081 3288
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

-----Original Message-----

From: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>
Sent: Thursday, 5 December 2024 4:54 pm
To: assignments@lkkauto.com
Cc: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; james@automotiverepaircentre.com.sg; shujuan@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg; razali@automotiverepaircentre.com.sg
Subject: NEW ASSIGNMENT MSFCIL REF: D24010639MFCT/CTPL/TPD-2/TJ

Dear Sir,

Please find attached documents for survey assignment.

Insured Vehicle No : SHC1677E
TP Vehicle No : SJN9944A
Claim No : D24010639MFCT

Workshop Name : AUTOMOTIVE REPAIR CENTRE PTE LTD
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Without Prejudice - NO VIDEO, NO ESTIMATE

Created By : TEOSWEE
Verified By : JASONTEA
Approved By : JASONTEA

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