

Our Ref: CT1222/SHD4646U/CK(st)  
Date: 26.01.2023

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 17.12.2022 INVOLVING SHD4646U & SMW4590L ALONG PIE TWDS JLN EUNOS**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4646U, which was involved in the captioned accident with your insured vehicle No SMW4590L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,566.00
2. Loss of Rental	4 days x S\$ 128.40	S\$	513.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>2,401.60</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHD4646U , SMW4590L , - ON 17-Dec-22 23:00**  
**ALONG** **PIE TWDS JLN EUNOS**I / We **BALDEV SINGH** (Hirer) NRIC No.: **SXXXX046H**and/or (Relief) NRIC No.: **SXXXX046H**Taxi Number **SHD4646U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **19-Dec-2022**Name of Hirer **BALDEV SINGH**Hirer NRIC **SXXXX046H**

Signature :

Address **346 UBI AVENUE 1 #03-1075**  
**400346**Contact No. **90588800**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHD4646U , SMW4590L , - ON 17-Dec-22 23:00**  
**ALONG** **PIE TWDS JLN EUNOS**I / We **BALDEV SINGH** (Hirer) NRIC No.: **SXXXX046H**and/or (Relief) NRIC No.: **SXXXX046H**Taxi Number **SHD4646U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **19-Dec-2022**Name of Hirer **BALDEV SINGH**Hirer NRIC **SXXXX046H**

Signature :

Address **346 UBI AVENUE 1 #03-1075**  
**400346**Contact No. **90588800**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00120022201 Claim No : SNM22D209113/C02/SMW4590L/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,192.40**  
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED NINETY TWO AND  
CENTS FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4646U

Insured Vehicle No. : SMW4590L

Date of Loss : 17/12/2022

Place of Accident : PIE TOWARDS JALAN EUNOS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SOH SIM KERN

Driver Name : SOH SIM KERN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,566.00
(3) Loss of Use/ <del>Rental</del> /Earning	S\$	624.40
(4) <del>CIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>2,192.40</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 6.7.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHD4646U

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
03.05.2019

CHASSIS CODE  
KMHC851CVKU146046

NO/DATE  
93118706 19.01.2023

JOB NO.  
305540160

ODOMETER READING

JOB TYPE

Description : 3P 17.12.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	1,450.00
Add GST @ 8.000 %	116.00
<b>Total Invoice amount</b>	<b>1,566.00</b>

Issued by : CHEWBEELENG 19.01.2023 09:04:25  
Repair Type : CLS0/57/57  
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS ANY VEHICLES ARE DRIVEN AND RENTED AT CUSTOMER'S RISK.

CUSTOMERS SHOULD INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22120321

Date: 09 January 2023



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      17/12/2022    @   23:00 hrs  
ALONG                              PIE TWDS JLN EUNOS  
INVOLVING                      SMW4590L, -,  
   KERB/DIVIDER/PAVEMENT/HUMP/PLATFORM

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4646U** (the "Taxi"). The Taxi was hired to **BALDEV SINGH IC NO SXXXX046H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
7/12	Dan	232566	261	1611	0216		
10/12	Dan	232778	209	1910	0100		
11/12	Dan	232948	169	2285	0140		
12/12	Dan	233135	187	1739	0050		
14/12	Dan	233434	228	1700	0250		
15/12	Dan	233649	214	1828	0150		
16/12	Dan	233929	279	1738	0207		
17/12	Dan	234140	241	1845	0140		
19/12/20	Accident Repair	7	WUB	1535	-		
22/12/20	Qty	7x		-	1600		

SHD 46460

## INSURER ENQUIRY


# Find

# insurer

Vehicle reg. no.

SMW4590L

Date of Accident

17/12/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **02/06/2022 - 01/06/2023**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **19/12/2022 16:25**

### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 23 February 2023 12:16 PM  
**To:** VICTORSOHSK@YAHOO.COM  
**Subject:** ACCIDENT INVOLVING SMW4590L(CHINA TAIPING) AND SHD4646U AT/ ALONG SLIP ROAD PIE EXIT TO EUNOS ON 17/12/2022

SOH SIM KERN

[By Email Only]

Dear Sir/Madam,

**You Ref: SMW4590L**

**Our Ref CC3/CTI23000157/Spa3**

**ACCIDENT INVOLVING SMW4590L(CHINA TAIPING) AND SHD4646U AT/ ALONG SLIP ROAD PIE EXIT TO EUNOS ON 17/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD4646U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 26 June 2023 8:53 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D209113/C02/SMW4590L/TANCHC // Direct Settlement - Accident Involving SMW4590L (OI : CTI - TBA) and SHD4646U (TP : LKK REF - CC3/CTI23000157/Spa3) on 17/12/2022

Hi Hsiao Tong,

Please proceed as proposed and settle with breakdown basic.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, April 25, 2023 11:35 AM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE] - SNM22D209113/C02/SMW4590L/TANCHC // Direct Settlement - Accident Involving SMW4590L (OI : CTI - TBA) and SHD4646U (TP : LKK REF - CC3/CTI23000157/Spa3) on 17/12/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D209113/C02/SMW4590L/TANCHC**

LKK ref : CC3/CTI23000157/Spa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SMW4590L(CHINA TAIPING) AND SHD4646U(TP) ON 17/12/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$2,192.40(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 5,012.06	\$ 1,566.00 (\$1,450.00 + 8%GST)
2. Loss of Rental (4days x \$128.40)	\$ 513.60	\$ 449.40 (3.5days x \$128.40)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)

4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 5,847.66	<b>\$ 2,192.40</b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
Hsiao Tong, Chew (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
Sent: Tuesday, January 10, 2023 6:40 PM  
To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
Subject: RE: Direct Settlement - Accident Involving SMW4590L (OI : CTI - TBA) and SHD4646U (TP : LKK REF - CC3/CTI23000157/Spa3) on 17/12/2022

This is a Secure PDF message. This email has been protected as an encrypted PDF document.

Please retrieve the PDF password from <https://se-password.secureage.com/#/?id=f74bf103-2a96-4e1d-b5f9-a39a4a836580> and open the encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please contact the sender of the message.