Hueh Yin (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Monday, December 9, 2024 3:12 PM

To: admin-d; assignments; SUR

Cc: Chan Han Lin Venessa; Derrick Quok; Kenneth Lim; Rick Teo; Claims

Subject: TPPD survey: Claim ref: C10033295/VC || OI- SJU8682A (Blue) TP-SMK3733L|| Est: \$0.00 || Fastech Auto Pte Ltd

Attachments: C10033295 SMK3733L.zip

Hi Team,

We would like to request TP survey for SMK3733L. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please confirm assignment.

Thank you.

Warmest Regards,

Lan Boon Chin Executive, Claims Administration

T 60472144

It pays to choose





Customer Care 6221 2111 Claims Hotline (24hours) 6221 2199 Claims Hotline (If calling from overseas) +65 60472129

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sq



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

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Please consider the environment before printing this e-mail.

From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Monday, 9 December 2024 2:42 pm **To:** Claims <claims@budgetdirect.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: RE: PRI Request on 09.12.2024 | C10033295/VC | REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 3733L DOA: 04.12.2024

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK) to conduct the pre-repair survey.

Thank you.

Best Regards, Korrie Chew Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5376 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Korrie Chew < korrie.chew@fastechauto.com.sg>

Sent: Monday, 9 December 2024 2:23 pm **To:** Claims < claims@budgetdirect.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: RE: 1st Survey received from law firm | AGI REF: C10033295/VC | REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 3733L DOA: 04.12.2024

Without Prejudice

Dear Shi Qian,

We had confirmed with our clients, they did not engaged any lawyers to represent them.

They are equally confused by the situation.

They had affirmed that we Fastech Auto Pte Ltd will be handling the case and repairs.

Thank you.

Best Regards, Korrie Chew Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5376 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Claims < claims@budgetdirect.com.sg

Sent: Friday, 6 December 2024 4:44 pm

To: Korrie Chew <korrie.chew@fastechauto.com.sg>; Claims <claims@budgetdirect.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: 1st Survey received from law firm | AGI REF: C10033295/VC | REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 3733L DOA: 04.12.2024

Importance: High

Dear Korrie,

Kindly be informed that we have received TPPD Survey request from law firm this morning.

Please assist to confirm with your client if he would like to cancel the 1st survey request from law firm and let Fastech to represent him again.

Please do let the law firm to send us a confirmation email for survey withdrawal.

Thank you.

Warmest Regards,

Chang Shi Qian Executive, Claims Administration

T+65 6047 2143

E shiqian.chang@budgetdirect.com.sg



Customer Care 6221 2111

Claims Hotline (24 Hours) 6221 2199

Claims Hotline (if calling from overseas) +65 6047 2129

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From: Korrie Chew < korrie.chew@fastechauto.com.sg>

Sent: Friday, 6 December 2024 4:05 pm **To:** Claims claims@budgetdirect.com.sg

Cc: Jason <<u>Jason@fastechauto.com.sg</u>>; Clerk 1 <<u>clerk1@fastechauto.com.sg</u>>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 3733L DOA: 04.12.2024

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SJU 8682A.

Date of accident: 04.12.2024.

Please arrange Pre-repair Inspection for my client's vehicle no: SMK 3733L.

In accordance to APPENDIX C Pre-action for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883

Tel: 6746 5376 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.