Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Friday, 13 December 2024 1:48 PM

To: ENG HUEY NI

Cc: MT_Claim_SG; Daphne Lee (LKK Auto); Admin A

Subject: RE: 24/24/VC05/030293 (HUEY NI'S CASE)- MOTOR VEHICLES NO. FBW6035R AND

GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT

ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS *** LKK REF:

CD/LPC24120108/Kma3

Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Categories: HMK

Hi Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com> Sent: Monday, 9 December 2024 5:20 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: 24/24/VC05/030293 (HUEY NI'S CASE)- MOTOR VEHICLES NO. FBW6035R AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS ***

LKK REF: CD/LPC24120108/Kma3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 9 December 2024 5:05 pm **To:** ENG HUEY NI < hneng@lonpac.com>

Cc: MT_Claim_SG < <mt_claim@lonpac.com >; Daphne Lee (LKK Auto) < <daphnelee@lkkauto.com >; Admin A <admin-

a@lkkauto.com>

Subject: RE: 24/24/VC05/030293 (HUEY NI'S CASE)- MOTOR VEHICLES NO. FBW6035R AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS ***

LKK REF: CD/LPC24120108/Kma3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) < huehyin@lkkauto.com>

Sent: Monday, 9 December 2024 4:55 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: OREF: 24/24/24/VC05/030293 (HUEY NI"S CASE)- CLAIMANT: TAN YONG SIA INVOLVING MOTOR VEHICLES NO. FBW6035R AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS NOTICE FOR PRE-REPAIR

Dear Gerald,

Thank you for the assignment.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Monday, December 9, 2024 4:28 PM

To: Hueh Yin (LKK Auto) < huehyin@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG

<mt claim@lonpac.com>; Suria Suria <suria@erzatleemotor.com>

Subject: RE: OREF: 24/24/VC05/030293 (HUEY NI"S CASE)- CLAIMANT: TAN YONG SIA INVOLVING MOTOR VEHICLES NO. FBW6035R AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS NOTICE FOR PRE-REPAIR

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Suria Suria < suria@erzatleemotor.com > Sent: Monday, 9 December 2024 4:15 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: Erzat Lee < <u>erzat@erzatleemotor.com</u>>; Nur Hidayah < <u>hidayah@erzatleemotor.com</u>>; Claim Motor < claim@erzatleemotor.com>; MT Claim SG < mt claim@lonpac.com>

Subject: Re: OREF: 24/24/VC05/030293 (HUEY NI"S CASE)- CLAIMANT: TAN YONG SIA INVOLVING MOTOR VEHICLES NO. FBW6035R AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4

ON 5TH DECEMBER 2024 AT 16:20 HOURS NOTICE FOR PRE-REPAIR

Dear Gerald,

We would like to appoint LKK Auto Consultants Pte Ltd to conduct pre-repair survey of your client's vehicle FBW6035R.

Thank you

Best Regards Suria

On Mon, 9 Dec 2024 at 13:23, GERALD POH WEE BIN < geraldpoh@lonpac.com > wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Suria,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

- 1. FormTeam Consultancy Pte Ltd
- 2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Suria Suria <<u>suria@erzatleemotor.com</u>>
Sent: Monday, 9 December 2024 1:15 pm
To: MT Claim SG <mt claim@lonpac.com>

Cc: Erzat Lee <erzat@erzatleemotor.com>; Nur Hidayah <hidayah@erzatleemotor.com>; Claim Motor

<claim@erzatleemotor.com>

Subject: Our Ref: FBW6035R Your Ref: GBG8044K CLAIMANT: TAN YONG SIA INVOLVING MOTOR VEHICLES NO. FBW6035R AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS NOTICE FOR PRE-REPAIR

Our Ref: FBW6035R

Your Ref: GBG8044K
Dear Sirs,
CLAIMANT: TAN YONG SIA
INVOLVING MOTOR VEHICLES NO. <i>FBW6035R</i> AND GBG8044K ALONG PAYA LEBAR ROAD TOWARDS GUILLEMARD ROAD AFTER AIRPORT ROAD LP4 ON 5TH DECEMBER 2024 AT 16:20 HOURS
NOTICE FOR PRE-REPAIR INSPECTION
We act for TAN YONG SIA ("our client"), owner and rider of motorcycle no. FBW6035R , in his claim for property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of vehicle no. GBG8044K
As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.
Please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.
If you wish to conduct a survey, please liaise with Ms Hidayah at 8952 1184 , failing which, we will proceed accordingly.
Please note the said motorcycle can be inspected at:
Name of workshop: Erzat Lee Tyres Pte Ltd
Address: E9 Premium 61 Woodlands Industrial E9 #01-13 Singapore 757047
Contact details: Ms Hidayah at 8952 1184

Best Regards
Suria
Erzat Lee Motor Trading Pte Ltd Synergy@KB 25 Kaki Bukit Road 4 #03-36/37 Singapore 417800
[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.]