

Our Ref : TL / CC1224/ SHA 663L /AT(st)

Date : 5-Mar-2025

**LONPAC INSURANCE BERHAD**  
**THE CONCOURSE**  
**300 BEACH ROAD, #17-04/07**  
**SINGAPORE 199555**

Attn : Motor Claims Department

Dear Sir

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING OUR TAXI SHA 663L YOUR VEHICLE**  
**SLD3982H AND OTHER ON 8 Dec 2024**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHA 663L** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLD3982H** we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Total Loss Value	\$ -
2	30 days Loss of Rental @ \$ 105.39 per day	\$ 3,161.70
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.18
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ 105.00
Sub Total :		\$ 3,268.88

**HIRER'S CLAIM**

1	30 days Loss of Income @ \$ 80.00 per days	\$ 2,400.00
Total Claims :		\$ 5,668.88

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs :
- b) LTA search slip/s of :
- c) GIA / Police report/s of : SHA 663L
- d) Letter of authority from owner / hirer / operator
  - ( ) Downtime Mileage Record ( ) WS ( ) PIR
  - ( ) Driver's IC & Driving licence ( ) Road Tax ( ) Log Card ( ) Certificate of Insurance

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Aileen Tan*

Manager

CDGE Claims Department

Tel : 6214 8735 Email : aileentan@cdge.com.sg

**COMFORTDELGRO**  
**ENGINEERING**

CDGE Taxi Claims Department

59 Loyang Drive

4th floor

Singapore 50896

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG**

**i 40 SHA663L , SLD3982H  
LORNIE HWY & KHEAM HOCK EXIT JUNCTION**

**ON 08-Dec-24 14:00**

I / We

**MOHAMMAD ISMAIL BIN A...** (Hirer) NRIC No.: **SXXXX152I**

and/or

(Relief) NRIC No.: **SXXXX152I**

Taxi Number

**SHA663L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**09-Dec-2024**

Name of Hirer

**MOHAMMAD ISMAIL BIN ABDUL KARIM**

Hirer NRIC

**SXXXX152I**

Signature :

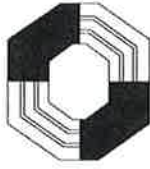


Address

**448C BUKIT BATOK WEST AVENUE 9 #1...  
653448**

Contact No.

**90678858**



# LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VP05/030297

DATE : 07 AUGUST 2025

## DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLD3982H the sum of Singapore Dollar One Thousand Thirty Only (\$1,030.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHA663L and SLD3982H on 08/12/2024 along/at KHEAM HOCK ROAD.

I/We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ONG PHIAK KIM**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**COMFORTDELGRO ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Aileen Tan / Manager .....

Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

CITYCAB PTE LTD  
C/O COMFORTDELGRO ENGINEERING PTE LTD

.....  
Name of vehicle owner /Date 11 August 2025

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."

Our Ref: CC24120133



Date: 22 January 2025

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/12/2024 @ 14:00 hrs  
ALONG LORNIE HWY and KHEAM HOCK EXIT JUNCTION  
INVOLVING SLD3982H

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0663L** (the "Taxi"). The Taxi was hired to **MOHAMMAD ISMAIL BIN ABDUL KARIM IC NO SXXXX152I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$105.39** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team  
ComfortDelGro Taxi

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLD3982H

Date of Accident

08/12/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **15/12/2023 - 14/12/2024**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **09/12/2024 14:27**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Reg No. 52854984 K

## QUALITY RECOVERY SERVICES

BLK-519B, TAMPINES CENTRALE 8, #11-29, SINGAPORE 522519  
Tel / Fax: +65 6745 8109 Email: qatowing@gmail.com

H/P: 9678 7717 (24 hrs Towing Recovery Hotline: 9678 7717)

☐ INVOICE / CASH ☒ WORK ORDER

081224  
D D M M Y Y

No. Q 91555

Miscs:

COGE

1435

Tel/Hp: 90678858

Vehicle No:

SHA 663 L

(140)

Mohammad Email Bin  
Kari

Place from:

Towards Adam Road

Attend  
Time:

Tow to:

Koyang Dr

Complete  
Time:

Cash \$

105/-

Cheque:

### ADDITIONAL CHARGES:

### TYPES OF SERVICES

- ☐ Breakdown Tow
- ☐ Change Tyre
- ☐ Cancellation Fee

### TYPES OF VEHICLES

- ☐ Car ☐ Van
- ☐ Di/Cab Lorry or Pick-up
- ☐ Others:

- ☐ Use King Trolley
- ☐ Vehicles With Goods/Fridge

- ☒ Accident Tow
- ☐ Crane-up Services
- ☐ Scrap Vehicles

- ☐ 10/ft Lorry/With Cover
- ☒ Taxi
- ☐ Motor Bike

- ☐ Basement / Multi Storey Car Park
- ☐ Causeway / 2nd Link

- ☐ Standby/Waiting time (Per Hour)
- ☐ Windscreen Cracked
- ☐ Others: Tyre Burst Front Left

- ☐ 14/ft Lorry/With Covers
- ☐ 24/ft Lorry/With Covers
- ☐ Compressor/Lane Rover
- ☐ Mini Bus ( Seater)
- ☐ Tow Truck/ With Crane
- ☐ Ambulance/Car Carrier

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misdemeanor to your vehicle whilst being towed.

All cheque should be crossed and made payable to "QUALITY RECOVERY SERVICES"

Tow Truck No:

James

Driver's name:

Dony

Authorised by:

Customer's Signature:

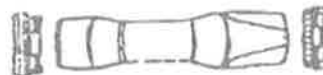
INDICATE DISCREPANCIES Please X damaged area for scratch and Y for dent

cash card • hubcaps • spare wheel • tools headlining • speakers • amplifiers • front seats • rear seats • floor covering • radio • key • aerial

L



R



**Fleet Management System**  
Sales Contract Vehicles Listing**Contract Ref :** C5847**Contract Date :** 30/12/2024**Tender Ref :** TQ24B6029**Tender Date :** 16/10/2024**Buyer :** VTECH

S/No.	Vehicle Number	Model	Scrap Date	Amount
1	SHA0528U	I40 (EURO 5)	30/12/2024	\$450.00
2	SHA0647J	I40 (EURO 5)	30/12/2024	\$835.00
3	SHA8077B	I40 (EURO 5)	30/12/2024	\$450.00
4	SHA8761J	I40 (EURO 5)	30/12/2024	\$835.00
5	SHA9191Y	I40 (EURO 5)	30/12/2024	\$450.00
6	SHA9414E	I40 (EURO 5)	30/12/2024	\$835.00
7	SHA9562K	I40 (EURO 5)	30/12/2024	\$450.00
8	SHB2234Z	I40 (EURO 5)	30/12/2024	\$450.00
9	SHB2255M	I40 (EURO 5)	30/12/2024	\$835.00
10	SHB3780G	I40 (EURO 5)	30/12/2024	\$835.00
11	SHB2181S	I40 (EURO 5)	18/12/2024	\$450.00
12	SHD8595G	I40 (EURO 5)	18/12/2024	\$450.00
13	SHA8629J	I40 (EURO 5)	18/12/2024	\$450.00
14	SHC7287H	I40 (EURO 5)	18/12/2024	\$450.00
15	SHA9484C	I40 (EURO 5)	18/12/2024	\$450.00
16	SHA8631B	I40 (EURO 5)	18/12/2024	\$450.00
17	SHA8790A	I40 (EURO 5)	18/12/2024	\$450.00
18	SHA0942G	I40 (EURO 5)	18/12/2024	\$835.00
19	SHB2304E	I40 (EURO 5)	23/12/2024	\$450.00
20	SHB4682A	I40 (EURO 5)	27/12/2024	\$835.00
21	SHA8721A	I40 (EURO 5)	23/12/2024	\$450.00
22	SHA9332H	I40 (EURO 5)	13/12/2024	\$450.00
23	SHA0663L	I40 (EURO 5)	13/12/2024	\$450.00

\$13,045.00

\*\*\* End of Report \*\*\*

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	839G
Vehicle Details	
Vehicle No.:	SHA663L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Dec 2024
Vehicle Make:	HYUNDAI
Vehicle Model:	I40 1.7 CRDI F/L AT ABS AIRBAG 4DR
Primary Colour:	Yellow
Manufacturing Year:	2016
Engine No.:	D4FDGU626250
Chassis No.:	KMHLB41UMHU098301
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$20,165.00
Original Registration Date:	11 Jan 2017
First Registration Date:	11 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$20,231.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Jan 2025
PARF Rebate Amount:	\$12,138.00
Intended COE Rebate Details	
COE Expiry Date:	10 Jan 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$40,516.00
COE Rebate Amount:	\$435.00
Total Rebate Amount:	\$12,573.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be deregistered once the COE expires, or when it reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 09 Dec 2024

OK



> Back to OneMotoring

Enquire PARF/COE Rebate for Deregistered Vehicle

Rebate Owner Particulars		
Owner ID Type:	Company	
Owner ID:	839G	
Deregistered Vehicle Particulars		
Vehicle No.:	SHA663L	
Chassis No.:	KMHLB41UMHU098301	
Deregistration Date:	13 Dec 2024	
Vehicle Fully Disposed:	No	
Rebate Details		
Rebate No.:	Rebate Amount (\$\$) :	Rebate Expiry Date:
2452884WP0000	12,138.00	12 Dec 2025
2452884WC0000	381.00	12 Dec 2025

OK

## Daphne Lee (LKK Auto)

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**From:** GERALD POH WEE BIN <GERALDPOH@lonpac.com>  
**Sent:** Wednesday, 26 March 2025 1:47 PM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: TOTAL LOSS - SHA 663L AND SLD3982H ON 08.12.24 -OREF: 23/24/24/VP05/030297 \*\*\*LKK Ref: CD/LPC24120107/Ema3

Lonpac External - General

Lonpac External - General

Dear Daphne,

Please proceed as proposed.

Best Regards

GERALD POH  
CLAIMS EXECUTIVE  
300 BEACH ROAD #17-04/06 THE CONCOURSE  
SINGAPORE 195555  
TEL NO. 62507388 ext- 255

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Monday, 24 March 2025 10:21 am  
**To:** GERALD POH WEE BIN <GERALDPOH@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: TOTAL LOSS - SHA 663L AND SLD3982H ON 08.12.24 -OREF: 23/24/24/VP05/030297 \*\*\*LKK Ref: CD/LPC24120107/Ema3

Lonpac External - General

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**Caution:** This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

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Dear Gerald,

Your Ref: 23/24/24/VP05/030297

We refer to the above matter and your email below.

**ACCIDENT INVOLVING SHA 663L AND SLD 3982H ON 08/12/2024**

We have highlighted to your good office on 09/12/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 01. OI failed to stopped & turn into main road collided TP going straight from main road.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,303.58	\$ 0.00 (Total Loss)
2. Loss of Rental (30 days x \$105.39)	\$ 3,161.70	\$ 632.34 (6 days x \$105.39) (from accident 08/12/2024 to dereg 13/12/2024)
3. Loss of Income (30 days x \$80.00)	\$ 2,400.00	\$ 300.00 (6 days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
5. Towing Fee	\$ 105.00	\$ 105.00
<b>Total</b>	<b>\$ 18,972.46</b>	<b>\$ 1,039.52</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 21/03/2025 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN <[GERALDPOH@lonpac.com](mailto:GERALDPOH@lonpac.com)>

**Sent:** Wednesday, March 5, 2025 3:09 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** FW: TL - SHA 663L AND SLD3982H ON 08.12.24 -OREF: 23/24/24/VP05/030297