

Hueh Yin (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Monday, December 9, 2024 10:56 AM  
**To:** assignments  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: OREF: 24/24/24/VC05/030288 - REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PD1240G [Our Ref. LC.ro.50729.24.ess]  
**Attachments:** PD1240G- TP GIA.pdf; XD9400P- OI GIA.pdf

Lonpac External - General

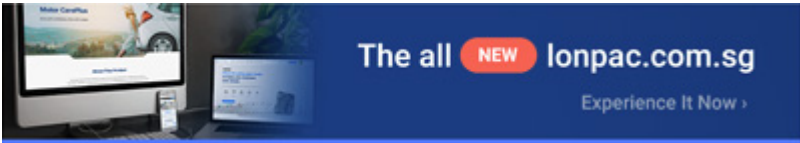
Lonpac External - General

Dear Hueh Yin,

GIA reports attached FYNA please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Friday, 6 December 2024 3:32 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Lee Pei Yin Cynthia <lee.cynthia@htapartners.com.sg>  
**Subject:** RE: OREF: 24/24/24/VC05/030288 ( Charmaine's case) REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PD1240G [Our Ref. LC.ro.50729.24.ess]

Lonpac External - General

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Gerald

We refer to your email below.

Our client is agreeable to appoint LKK Auto Consultants Pte Ltd from your list to conduct the joint pre-repair survey as a single joint expert for our client’s vehicle no. **PD1240G**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Thank you.

Best regards  
Ruby Ong  
Secretary

**HIN TAT AUGUSTINE & PARTNERS**

20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
DID : +65 6429 8185 | Tel : +65 6533 0212 ext 159 | Fax : +65 6338 3536  
[www.htapartners.com.sg](http://www.htapartners.com.sg)  
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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 6 December 2024 3:10 PM  
**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** OREF: 24/24/24/VC05/030288 ( Charmaine's case) REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PD1240G [Our Ref. LC.ro.50729.24.ess]

Lonpac External - General

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WITHOUT PREJUDICE

Dear Ruby,

We intend to conduct a pre-repair survey of your client’s vehicle and enclose the names of our Motor surveyor firms your attention:-

- 1. FormTeam Consultancy Pte Ltd
- 2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Friday, 6 December 2024 3:01 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Lee Pei Yin Cynthia <[lee.cynthia@htapartners.com.sg](mailto:lee.cynthia@htapartners.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PD1240G [Our Ref. LC.ro.50729.24.ess]

|           |                    |                          |
|-----------|--------------------|--------------------------|
| Your Ref. | XE9400P            | <b>WITHOUT PREJUDICE</b> |
| Our ref.  | LC.ro.50729.24.ess |                          |

|                 |               |
|-----------------|---------------|
| 6 December 2024 | <b>URGENT</b> |
|-----------------|---------------|

|   |               |
|---|---------------|
| <b>Lonpac Insurance Berhad</b><br>300 Beach Road<br>#17-04/07 The Concourse<br>Singapore 199555<br><b>Attn: Motor Claims Dept</b> | By Email Only |
|---|---------------|

Dear Sir / Madam

**CLAIMANT : VKS TRANSPORT & LOGISTICS PTE. LTD.**  
**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING PD1240G & XD9400P AT GEYLANG BAHRU TERRACE CARPARK NEAR BLOCK 88 ON 4 DECEMBER 2024 @ 2040HRS**

We are instructed by VKS Transport & Logistics Pte. Ltd. to notify you of a road traffic accident on 4 December 2024 at about 2040hrs at Geylang Bahru Terrace carpark near Block 88 involving our clients vehicle registration number **PD1240G** and vehicle registration number XD9400P driven by your insured’s authorised driver at the material time.

As a result of the accident, our clients’ vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without reference to you.

Thank you.

Best regards  
Ruby Ong  
Secretary

**HIN TAT AUGUSTINE & PARTNERS**  
20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

DID : +65 6429 8185 | Tel : +65 6533 0212 ext 159 | Fax : +65 6338 3536

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