## **PREMIUM** AUTOMOBILES



AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims

Yr Ref: CD/AIG24070007/Apa3 (SKW6199U)

Norah Khai From

6768 9911 Telephone +65 - 6841 1183 Telefax +65 -

Nora.khai@premiumauto.com.sg Email

Body & Paint Dept Our Dept
PA/TP/0512/2024/NH Our Ref

-Oct-2024 Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLQ 5716 D - Audi A4 SEDAN 1.4 TFSI DATE OF LOSS: 30 JUNE, 2024

With reference to the above-mentioned vehicle, no. SLQ 5716 D, claimant, Ms. Chan Hong Choo, please find the related document per attached.

- 1. A copy of the Original invoice no. 85020478 S\$ 14,980.18.
- 2. A copy of Discharge Voucher duly signed by client.
- 3. A copy of the Letter of Authorisation duly signed by client.
- 4. A copy of the Rental Bill \$\$ 436.00 (\$\$ 100.00 x 4 working days + GST)
- 5. A copy of the GIA search S\$ 2.18

Premium Automobiles Pte Ltd, Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encl

AIG Insurance - SLQ 5716 D

## **AUTHORISATION TO ACT**

## (AIG Express Third Party Claim)

I,CHAN HONG CHOO	(the third party claimant) of 9 JALAN MATA AYER
#03-55, SINGAPORE 759153	(address), owner of SLQ5716D (vehicle no.)
hereby authorize PREMIUM AUTOMOBILE	S PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs a	and/or rental and/or loss of use ("claim") for my vehicle
no. SLQ5716D that was damaged pur	suant to the accident which occurred on30/6/2024
(date) along 9 JALAN MATA AYER (BAS	EMENT CARPARK) (location) involving vehicle no/s
SKW6199U ("the accident").	
I further authorize the workshop to settle m	ny above mentioned claim in a manner that they deem fit
and the workshop is further authorized to	receive payment further to settlement of my claim with
payment cheque/s being made in favour of	the workshop.
I further acknowledge that any settlement	the workshop may reach on my behalf is on a without
prejudice and without admission of liabilit	y basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.	
Dated this (day) of	(month) 20 (year)
Ali	SELECTION OF THE PARTY OF THE P
Signed by "the third party claimant"	Signed by "the workshop"
(with chop if applicable)	(with chop)

## **PREMIUM** AUTOMOBILES



### **Authorization Letter**

PA/TP/0512/2024/NH

26 July 2024

Ms. Chan Hong Choo 9 Jalan Mata Ayer #03-55 Singapore 759153

**AIG Asia Pacific Insurance Pte Ltd** 

78 Shenton Way #07-16 AIG Building Singapore 079120

**Attn: Motor Claims Dept** 

Yr Ref: CD/AIG24070007/Apa3 (SKW6199U)

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLQ 5716 D & SKW 6199 U AT 9 JALAN MATA AYER (BASEMENT CARPARK, LOT NEAR BLK 7) ON 30/06/2024.

I am the owner of SLQ 5716 D.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Ms. Chan Hong Choo

Copy to Norah Khai, Premium Automobiles Pte Ltd

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$14.980.18 (Repair Cost), S\$436.00 (Loss of Use/Rental), S\$2.18 (Disbursement) for vehicle no. SLO 5716D that was damaged pursuant to the accident which occurred on 30/06/2024 (date) at/along 9 JALAN MATA AYER BASEMENT CARPARK LOT NEAR BLK 7 (location) involving vehicle no/s SKW 6199U. This is pursuant to the inspection conducted on 05/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>CHAN HONG CHOO</u> (the third party claimant") of vehicle no. <u>SLQ 5716D</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLQ 5716D</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of NOV (month) 20 24 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

### Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733 Co. & GST Reg. No.: 199902271W

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

**Ubi Service Centre** 55 Ubi Road 1 Singapore 408699 Main Telephone 6388 2323 Main Telefax 6841 1183

**Customer Service** Service Appointment 24-hour Breakdown Service 6366 2323 9828 1233 customer.care@premiumauto.com.sg

### INS TAX INVOICE

Page

1

Company Reg. No. 199902271W GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

16:07

MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85020478

Account: A0006

Date : 07/10/2024

Order: SLQ5716D

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No: SLQ5716D

(V

33962)

Regn Date: 14/07/2017

Term : 30

Mileage: 177541

WIP No.: 21406

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF44HA164740

Engine: CVN 038995

Dept: U

You have been assisted by :- UB-Tony Foong

(33)

TO REMOVE, CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.  TO REMOVE AND TRANSFER RHS HEADLIGHT AND CONTROL UNIT AND POWER MODULE.  M: 1000.00 1.00 1,00  TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.  M: 1000.00 1.00 1,00  1,00  1,00  TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER AND RHS FRONT FENDER.  M: 292.00 1.00 2:  TO CARRY OUT DIAGNOSTIC CHECK.  COVER Less 020% 1.00 3325.00 7,44  A8W0821106A FENDER Less 020% 1.00 9325.00 7,44  A8W0821106A FENDER Less 020% 1.00 918.00 7; A8W082582C COVER-A/P GT Less 020% 1.00 38.80 COVER-A/P GT Less 020% 1.00 28.10 A8W0807284 GUIDE-A/P GT Less 020% 1.00 45.40 A8W0821899A 003359/(V)(SK)FASTEN LESS 020% 1.00 45.40 A8W0821902 PLATE-A/P GT LESS 020% 1.00 64.20 PLATE-A/P GT LESS 020% 1.00 45.40 A8W0821902 PLATE-A/P GT LESS 020% 1.00 64.20 PLATE-A/P G		De	etails	Qty	Unit Price	Amount
BODYWORK	BODYWORK	FOR HEADLIGHT, HORNS, OU	NSFER FRONT WIRE HARNESS TSIDE TEMPERATURE SENSOR	360.00	1.00	360.00
BODYWORK	BODYWORK	TO REMOVE AND TRANSFER R	M:	350.00	1.00	350.00
BODYWORK	BODYWORK	TO DISMANTLE AND RENEW F FENDER AND RHS HEADLIGHT MANAGEMENT COMPONENTS. R	RONT BUMPER, RHS FRONT . RE-ORGANIZE CRASH	1000.00	1.00	1,000.00
BODYWORK	BODYWORK			1100.00	1.00	1,100.0
A8W0807065C GRU	BODYWORK		M:	292.00	1.00	292.0
	A8W094177 A8W082110 AN 01618 A8W082058 A8W082374 A8W080728 A8E082198 A8W082109 A8W085388 AN 03850	4A (A) (SK) (8) HEADLIGHT- 6A FENDER 57 POP-RIVET 2C COVER-A/P GT 6 COVER-A/P GT 4 GUIDE-A/P GT 9A 003359/(V) (SK) FASTEN 2 PLATE-A/P GT 8P 003359/(V) (SK) (3) SPO 12 RIVET-A/P GT	Less 020%	1.00 1.00 6.00 1.00 1.00 1.00 1.00 1.00	9325.00 918.00 4.20 38.80 28.10 45.40 64.20 89.70 91.40 2.00	2,136.0 7,460.0 734.4 20.1 31.0 22.4 36.3 51.3 71.7 73.1 3.2
	Parts 10	CA1 20			Sub-Total	13,743

10,641.28 Parts 0.00 Labour 3,102.00 Sublet 0.00 Menus Lubricant 0.00

Sub-Total 13,743.28 1,236.90 9% GST 14,980.18

**Grand Total** 

Received by

For & on behalf of Premium Automobiles Pte Ltd



## CHAN'S & SONS ENTERPRISE

GST Reg No: 51936900M

363 Sembawang Road, Goodlink Park, Singapore 758379

Tel: 67532536 Fax: (65) 6756 7565 Emergency Breakdown: 97429446

ACCIDENT: 96621176

	DADTIC	11	ADC.
HIRER'S	PARTIC	IJL	ARO.

Name/Company

: CHAN HONG CHOO

NRIC/ROC

SXXXX443J

Address

NO. 9 JALAN MATA AYER

#03-55

Singapore 759153

RENTAL AGREEMENT NO

RA 016441 2024-07

Start Date Rental Term

Daily

Rental Rate

S\$ 100.00 Per Day

23/07/2024

**End Date** 

Period

4 days.

**SLQ5716D** Reference No

Tel: HP: 97835274

### RENTAL VEHICLE DETAILS

RENIAL VEHICLE D	EIAILO	
Vehicle Reg No.	Make	Model
	HONDA	HRV 1.5 (A)
SMG1455Z	110115.1	

### CHECK OUT / CHECK IN DETAILS

Date Out	Time Out	Mileage Out
23/07/2024	11:30am	

Checked In By:	Time In	Mileage In
Date In	(vineage iii	
26.7.24	4.33pm	
Petrol In:	Charge:	

### DRIVER'S PARTICULARS (if different from hirer)

DRIVI	ER'S PARTICULARS (if	RTICULARS (if different from hirer)							
No.	Name	NRIC JFin No	D.O.B	Nationality	Contact No.	Address			
140.	IVAIIC								
1	The second second second	A CONTRACTOR OF THE PARTY OF TH							

### IMPORTANT TERMS:

- Vehicle should be returned at the same time as collection except on Saturday when
- return time is before 10am. No refund will be given for early return.

  This vehicle is restricted to SINGAPORE use unless covered by additional Malaysia
- Own Damage Liability First \$1500 plus loss of earnings while damaged vehicle is

- under repair.
  Third Party Liability First \$2000 for any Third Party Accident Claims.
  Additional Excess of \$3000 for drivers under 24 years old or above 70 years and/or less than 2 years driving experience.
  Hirer is responsible for all parking fines & traffic summons.
  Extension:- One day's advance notice is required.
  Vehicle returned after office hours will be charged to next working day.
  Hourly extension is charged at 1/5 of the daily rate per hour.
  As preventive maintenance, please check water & engine oil daily.
  Cleaning charge of \$200 applies for smoky, smelly, dirty vehicle and durian smell.
  Missing Key Tag will be charged at \$2.
  Carrying of PASSENGERS in commercial vehicle is strictly prohibited.
  Only WORKERS covered with workmens' compensation is allowed.
  Please check that you have not left any of your personal belongings in the vehicle is
  Our company will not be responsible for any loss of belongings after the vehicle is Our company will not be responsible for any loss of belongings after the vehicle is

Mode Of Paym		15.	Territoria.
Credit card	Cash	Cheque	Invoice
V100871	pc 0701	43)	
	harges Du	ie	+00.00
Deliver	y /Collectio	n	
Additio	nal M/sia Ir	ns	
	Othe	rs	
	GST D	Je et	36 436 ·
	Total Di	ne	436 .
	Depo	sit	
Amo	unt Refund	ed	

I/We have read and agree to the terms & conditions of the rental agreement above and as set overleaf. I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Driver's Signature

for CHAN'S & SONS ENTERPRISE

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5PM. SATURDAY 8.30AM TO 12PM. CLOSED ON SUNDAY & PUBLIC HOLIDAYS

SMG1455Z

23/07/2024

RA 016441 2024-07

**CHAN'S & SONS ENTERPRISE** Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No: INV0702112024-07 Dated: July 26, 2024

Rental Agreement No: RA 016441 2024-07

Terms of Payment: Due upon receipt

**Customer Reference:** 

SLQ5716D

Notes:

Tax Invoice

SLQ5716D

**Customer Details CHAN HONG CHOO** 

NO. 9 JALAN MATA AYER #03-55 Singapore 759153

**Executive Name: AUDI TONY** 

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG1455Z		23-07- 2024	26-07- 2024 (Incl.)	4 Days	100.00	400.00
							400.00
					G	ST 9% (9%)	
Amou <b>Four</b>	nt in words : Hundred Thirty Si	x Singapore Dollar (SGD)				Total (SGD)	

For CHAN'S & SONS ENTERPRISE

Declaration:

Please make your cheques payable to : CHAN'S & SONS

**ENTERPRISE** 

This is a Computer generated document. No signature is required.

**Income Terms** 

Terms

# Official Receipt CHAN'S & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, 758379 Mobile no: 97429446 / 96621176 Phone no: 67532536 Email: admin@chans.com.sg Web: www.chans.com.sg

### **Receipt Details**

### **Customer Details**

Receipt #

: RC 070143 2024-07

Date

: 26/07/2024

**CHAN HONG CHOO** 

NO. 9 JALAN MATA AYER, #03-55 Singapore -

759153

Phone no: 97835274 IC / UEN No.: SXXXX443J

Particulars	Price (SGD)
Invoice # INV 70211 2024-07 Date # 26/07/2024	436.00
Car Plate No: SMG1455Z	450.00
Paid amount:	436.00
Payment Method : CREDIT CARDS	
Through: UOB Cheque No: V100871 Cheque Date:26/07/2024 Amount (in Words):	
Four Hundred Thirty Six Singapore Dollar (SGD) Only	

<sup>\*</sup> Computer generated receipt. No signature is required.

**INSURER ENQUIRY Find** 

insurer

Vehicle reg. no.

SKW6199U

**Date of Accident** 

30/06/2024 🛗

Reset

### % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG Asia Pacific Insurance Pte
Period of Insurance	
Requested By	FOONG CHIN FONG (PREMIUM
Requested Date	01/07/2024 10:13

**Payment details** 

Request Amount: \$\$2 GST Amount: \$\$0.18

Total Amount Due (GST Inclusive): \$\$2.18

**General Insurance Association** 

**Records Management Centre** GST Registration No: M400017735



## CERTIFICATE OF INSURANCE

### AIG CAR INSURANCE COMPLETE

Name of Policyholder

: CHAN HONG CHOO : 14 Jul 2023 To 13 Jul 2024

Period of Insurance Engine/Motor No.

: CVN038995

Chassis No.

: WAUZZZF44HA164740

Vehicle No.

: SLQ5716D

Policy No.

Issued Date

: 7230064451

**Endorsement No.** 

: 02 Jul 2023 14:59

### ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage: 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Driver Restriction

: NA

Off Peak Car: No

Insuring with COE/PARF

: Yes

Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder

a) I ne roncyroocer b) Any other person who is a member of the Policyholder's household and driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition. You have to pay an additional sum of \$\$\$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: 30 years old and above

Mileage Condition

: Unlimited Mileage

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving utition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

#### **EXCESS**

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$600

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CHAN HONG CHOO - \$600 (Own Damage), \$600 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs) Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency holline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from Apple App Store or Google Play Store.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport Act, 19

0002466000

AIG

78 SHENTON WAY #09-16

SINGAPORE 079120

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature

No. 201008404M | Copyright © 2019 AIG Asia Pacific Insurance Pre-

AIGSGMOBILEAPP

### **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 15 July 2024 12:11 PM

**To:** chye138@gmail.com; russelllhy@gmail.com

Subject: ACCIDENT INVOLVING SKW6199U(AIG) AND SLQ5716D AT/ALONG EUPHONY

GARDENS BLK 7 BASEMEMT CARPARK ON 30/06/2024

Chia Kee Hong [By Email Only]

**DRIVER: Russell Lee** 

Dear Sir/Madam,

You Ref: SKW6199U

Our Ref: CD/AIG24070007/Epa3

ACCIDENT INVOLVING SKW6199U(AIG) AND SLQ5716D AT/ALONG EUPHONY GARDENS BLK 7 BASEMEMT

**CARPARK ON 30/06/2024** 

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SLQ5716D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

11/12/24, 9:17 AM Merimen e-Claims

### **Claim Audit**

<b>□ AUDIT TR</b>	AIL		
No. On	Audit	Remarks	Ву
01 Jul 1 2024 11:34	Clm Dtl Modified	Claimant's Name: -> CHAN HONG CHOO. Claimant's ID: -> SXXXX443J.	[A] HOW MEI KWAN
01 Jul 2 2024 11:34	Clm Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] HOW MEI KWAN
01 Jul 3 2024 11:34	Clm Created	Reg No: SLQ5716D. Acct Date: $2024/06/30$ . Claim Type: TP. Insurer: AIG Asia Pacific I nsurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Worksh op: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
01 Jul 4 2024 11:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
01 Jul 5 2024 11:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/10	[A] HOW MEI KWAN
01 Jul 6 2024 11:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
01 Jul 7 2024 11:34	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
01 Jul 8 2024 11:34	Label Added	(20224):Field Survey.	[A] Merimen Administrator
01 Jul 9 2024 11:35	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
01 Jul 10 2024 11:35	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
05 Jul 11 2024 14:55	Adj Adjuster Assigned	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
08 Jul 12 2024 19:00	Clm Registration Modified	Acct Time:15:00:00->15:31:00. Pol No:2070143849->2070143849-03.	[I] AIG OneClaim Integration User
08 Jul 13 2024 19:03	Clm Registration Modified	Acct Time:15:31:00->15:00:00. Pol No:2070143849-03->2070143849.	[I] Wan Zaki, Wan Fatimatul Najibah
07 Aug 14 2024 09:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/07/10	[A] CHEW HSIAO TONG
03 Sep 15 2024 09:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
03 Sep 16 2024 09:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
03 Sep 17 2024 09:09	Clm Dtl Modified	JPJ Reg. Date: -> 2017/07/14.	[A] JOANNE LEE KHANG MIN
03 Sep 18 2024 09:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
07 Nov 19 2024 09:23	Ins Email Updated	[None] -> [NOEMAIL@AIG.COM]	[A] CHEW HSIAO TONG
07 Nov 20 2024 09:25	Adj Mandate Request	$\label{limited-cur-regret} Cur. Req: 15418.36: Liability: 100\% *Quantum: $15,418.36 (all-in). Pls refer to adjuster report for details. *For your approval please.$	[A] CHEW HSIAO TONG
11 Nov 21 2024 13:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: 2024/07/10. Mandate Remarks: please proceed with settlement $@$ \$15,418.36 [COR-\$14,980.18 LOR-\$436 LTA/GIA-\$2.18]** subject to final repair bill and ATA	[I] Syed-Yusoff, Saliha
11 Nov 22 2024 13:35	Adj Mandate Set	Approved:15418.36:please proceed with settlement @ \$15,418.36 [COR-\$14,980.18 L OR-\$436 LTA/GIA-\$2.18]** subject to final repair bill and ATA	[I] Syed-Yusoff, Saliha
Date F	From	Date To Audit Type None	<b>∨</b> Go
ACTIVITY			
No record			
Merimen Bil	ling for this case	- Transaction History	
Bill Ref No	Bill Date	Rill Type Acc Type Acc Name Co Name Ref 1 Ref 2	Amount

3193805	02 Jul 2024 11:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLQ5716D	SKW6199U	12.00
3200142	12 Jul 2024 14:59:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLQ5716D	HOW MEI KWAN	xx.xx
3200143	12 Jul 2024 14:59:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLQ5716D	HOW MEI KWAN	xx.xx
3200144	12 Jul 2024 14:59:55	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLQ5716D	HOW MEI KWAN	xx.xx
3214522	07 Aug 2024 09:14:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SLQ5716D	SKW6199U	12.00