

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CD/AIG24070007/Apa3 (SKW6199U)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0512/2024/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

-Oct-2024  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLQ 5716 D - Audi A4 SEDAN 1.4 TFSI**  
**DATE OF LOSS: 30 JUNE, 2024**

With reference to the above-mentioned vehicle, no. **SLQ 5716 D**, claimant, **Ms. Chan Hong Choo**, please find the related document per attached.

1. A copy of the Original invoice no. 85020478 – S\$ 14,980.18.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 436.00 (S\$ 100.00 x 4 working days + GST)
5. A copy of the GIA search – S\$ 2.18

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLQ 5716 D

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, CHAN HONG CHOO (the third party claimant) of 9 JALAN MATA AYER  
#03-55, SINGAPORE 759153 (address), owner of SLQ5716D (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLQ5716D that was damaged pursuant to the accident which occurred on 30/6/2024  
(date) along 9 JALAN MATA AYER (BASEMENT CARPARK) (location) involving vehicle no/s  
SKW6199U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**AIG Asia Pacific Insurance Pte Ltd**  
 78 Shenton Way  
 #07-16 AIG Building  
 Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: CD/AIG24070007/Apa3 (SKW6199U)**

**Norah Khai** From  
**6768 9911** Telephone +65 -  
**6841 1183** Telefax +65 -  
**Body Repair** Our Dept

**PA/TP/0512/2024/NH** Our Ref  
**26 July 2024** Date  
**1** Total Pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZF44HA164740  
**Vehicle Regn No.** : SLQ 5716 D  
**Vehicle Mileage** : 177,541 KM  
**Vehicle Owner** : Ms. Chan Hong Choo  
**Liability** : **Direct Settlement by Hsiao Tong of LKK Auto Consultants Pte Ltd via email dated 15/07/2024 with LOR.**  
**Accident Date** : 30/6/2024  
**Place** : **9 Jalan Mata Ayer (Basement Carpark, Lot Near Blk 7)**  
**Repair Cost** : S\$ **14,980.18**  
**WIP No.** : 21406  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of property claim only without prejudice to injury claim.

**Insured Signature** :   
**Time** :   
**Date** : **26/7/24**

**Authorization Letter**

PA/TP/0512/2024/NH

26 July 2024

Ms. Chan Hong Choo  
9 Jalan Mata Ayer  
#03-55  
Singapore 759153

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: CD/AIG24070007/Apa3 (SKW6199U)**

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SLQ 5716 D & SKW 6199 U  
AT 9 JALAN MATA AYER (BASEMENT CARPARK, LOT NEAR BLK 7)  
ON 30/06/2024.**

I am the owner of SLQ 5716 D.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Chan Hong Choo

Copy to Norah Khai, Premium Automobiles Pte Ltd

# Premium Automobiles Pte Ltd



## Audi Centre Singapore

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

## Alexandra Service Centre

281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

## Ubi Service Centre

55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

## Customer Service

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 16:07

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020478 Date : 07/10/2024 Order : SLQ5716D Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No: SLQ5716D (V 33962)	Regn Date: 14/07/2017	Mileage: 177541	WIP No.: 21406
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF44HA164740	Engine: CVN 038995	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE, CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT AND CONTROL UNIT AND POWER MODULE.	350.00	1.00	350.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	292.00	1.00	292.00
X	A8W0807065C GRU	COVER Less 020%	1.00	2670.00	2,136.00
X	A8W0941774A	(A) (SK) (8) HEADLIGHT- Less 020%	1.00	9325.00	7,460.00
X	A8W0821106A	FENDER Less 020%	1.00	918.00	734.40
X	AN 0161857	POP-RIVET Less 020%	6.00	4.20	20.16
X	A8W0820582C	COVER-A/P GT Less 020%	1.00	38.80	31.04
X	A8W0823746	COVER-A/P GT Less 020%	1.00	28.10	22.48
X	A8W0807284	GUIDE-A/P GT Less 020%	1.00	45.40	36.32
X	A8E0821989A	003359/(V) (SK) FASTEN Less 020%	1.00	64.20	51.36
X	A8W0821092	PLATE-A/P GT Less 020%	1.00	89.70	71.76
X	A8W0853888P	003359/(V) (SK) (3) SPO Less 020%	1.00	91.40	73.12
X	AN 0385012	RIVET-A/P GT Less 020%	2.00	2.00	3.20
X	AN 0385053	RIVET-A/P GT Less 020%	3.00	0.60	1.44

Parts 10,641.28  
Labour 0.00  
Sublet 3,102.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 13,743.28

9% GST 1,236.90

Grand Total 14,980.18



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**HIRER'S PARTICULARS:**

Name/Company : CHAN HONG CHOO  
NRIC/ROC : SXXXX443J  
Address : NO. 9 JALAN MATA AYER  
#03-55  
Singapore 759153

Tel: HP: 97835274

**RENTAL AGREEMENT NO**

**RA 016441 2024-07**

Start Date : 23/07/2024  
Rental Term : Daily  
Rental Rate : S\$ 100.00 Per Day  
End Date :  
Period : 4 days  
Reference No : SLQ5716D

**RENTAL VEHICLE DETAILS**

Vehicle Reg No.	Make	Model
SMG1455Z	HONDA	HRV 1.5 (A)

**CHECK OUT / CHECK IN DETAILS**

Checked Out By:		
Date Out	Time Out	Mileage Out
23/07/2024	11:30am	
Petrol Out:		

Checked In By:		
Date In	Time In	Mileage In
26.7.24	4.33pm	
Petrol In:		Charge:

**DRIVER'S PARTICULARS (if different from hirer)**

No.	Name	NRIC / Fin No	D.O.B	Nationality	Contact No.	Address	D/L Pass Date
1							

**IMPORTANT TERMS:**

- Vehicle should be returned at the same time as collection except on Saturday when return time is before 10am. No refund will be given for early return.
  - This vehicle is restricted to SINGAPORE use unless covered by additional Malaysia Insurance.
  - Own Damage Liability - First \$1500 plus loss of earnings while damaged vehicle is under repair.
  - Third Party Liability - First \$2000 for any Third Party Accident Claims.
  - Additional Excess of \$3000 for drivers under 24 years old or above 70 years and/or less than 2 years driving experience.
  - Hirer is responsible for all parking fines & traffic summons.
  - Extension:- One day's advance notice is required.
  - Vehicle returned after office hours will be charged to next working day.
  - Hourly extension is charged at 1/5 of the daily rate per hour.
  - As preventive maintenance, please check water & engine oil daily.
  - Cleaning charge of \$200 applies for smoky, smelly, dirty vehicle and durian smell.
  - Missing Key Tag will be charged at \$2.
  - Carrying of PASSENGERS in commercial vehicle is strictly prohibited.
  - Only WORKERS covered with workmens' compensation is allowed.
- Please check that you have not left any of your personal belongings in the vehicle. Our company will not be responsible for any loss of belongings after the vehicle is returned.

**Mode Of Payment**

Credit card	Cash	Cheque	Invoice
V100871 (P000143)			
Charges Due			400.00
Delivery /Collection			
Additional M/sia Ins			
Others			
GST Due			36
Total Due			436
Deposit			
Amount Refunded			

I/We have read and agree to the terms & conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Driver's Signature

for CHAN'S & SONS ENTERPRISE

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5PM. SATURDAY 8.30AM TO 12PM. CLOSED ON SUNDAY & PUBLIC HOLIDAYS

SMG1455Z

23/07/2024

RA 016441 2024-07

## Tax Invoice

**chan's**

www.chans.com.sg

**CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,  
Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
**INV0702112024-07**Dated:  
**July 26, 2024**Rental Agreement No:  
**RA 016441 2024-07**Terms of Payment:  
**Due upon receipt****Customer Reference:**  
SLQ5716D**Notes:**  
SLQ5716D**Customer Details**  
**CHAN HONG CHOO**  
NO. 9 JALAN MATA AYER #03-55 Singapore 759153**Executive Name:**AUDI TONY

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG1455Z		23-07-2024	26-07-2024 (Incl.)	4 Days	100.00	400.00
							400.00

**GST 9% (9%)** **36.00**Amount in words :  
**Four Hundred Thirty Six Singapore Dollar (SGD)****Total (SGD)** **436.00****Declaration:**  
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE****For CHAN'S & SONS ENTERPRISE****This is a Computer generated document.  
No signature is required.****Income Terms**  
Terms

# Official Receipt

## CHAN'S & SONS ENTERPRISE

363 Sembawang Road,  
Goodlink Park, 758379  
Mobile no: 97429446 / 96621176  
Phone no: 67532536  
Email: admin@chans.com.sg  
Web: www.chans.com.sg

### Receipt Details

Receipt # : **RC 070143 2024-07**  
Date : 26/07/2024

### Customer Details

CHAN HONG CHOO  
NO. 9 JALAN MATA AYER , #03-55 Singapore -  
759153  
Phone no: 97835274  
IC / UEN No.: SXXXX443J

Particulars	Price (SGD)
Invoice # INV 70211 2024-07 Date # 26/07/2024 Car Plate No: SMG1455Z	436.00
Paid amount:	436.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V100871 Cheque Date:26/07/2024 Amount (in Words) :  Four Hundred Thirty Six Singapore Dollar (SGD) Only	

\* Computer generated receipt. No signature is required.



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKW6199U

Date of Accident

30/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **06/11/2023 - 05/11/2024**

Requested By ..... **FOONG CHIN FONG (PREMIUM ...**

Requested Date ..... **01/07/2024 10:13**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



# CERTIFICATE OF INSURANCE

## AIG CAR INSURANCE COMPLETE

Name of Policyholder : CHAN HONG CHOO  
Period of Insurance : 14 Jul 2023 To 13 Jul 2024  
Engine/Motor No. : CVN038995  
Chassis No. : WAUZZZF44HA164740

Vehicle No. : SLQ5716D  
Policy No. : 7230064451  
Endorsement No. :  
Issued Date : 02 Jul 2023 14:59

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
Engine Capacity/Tonnage : 1,395.00 CC  
Driver Restriction : NA  
Person or Classes of Persons Entitled to Drive\* :  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2017  
Insuring with COE/PAFF : Yes

a) The Policyholder  
b) Any other person who is a member of the Policyholder's household and driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : 30 years old and above  
Mileage Condition : Unlimited Mileage

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$600

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

CHAN HONG CHOO - \$600 (Own Damage), \$600 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs) Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.sg](http://www.aig.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from Apple App Store or Google Play Store.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0002466000

AIG

78 SHENTON WAY #09-16

SINGAPORE 079120

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

AIGSGMOBILEAPP