Daphne Lee (LKK Auto)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sq>

Sent: Friday, 22 August 2025 2:36 PM

To: Daphne Lee (LKK Auto)

Subject: Mandate Given || D24010534MFCT/CTPL/TPD-2 - FW: Agree DS Thru LKK -

SLW6319D, TAXI NO. - SHA7807T (DOA: 30/11/2024) *** LKK REF:

CD/FCI24120086/Kma3(N)

Dear Daphne,

Sorry for the late reply, Mandate given @ \$5,541.50.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website http://www,msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) < daphnelee@lkkauto.com>

Sent: Thursday, 21 August 2025 4:10 pm

To: Jason Tea Chee Kiat < <u>JasonTea@msfirstcapital.com.sg</u>> **Cc:** Motor Claims < MotorClaims@msfirstcapital.com.sg>

Subject: FW: Agree DS Thru LKK - SLW6319D, TAXI NO. - SHA7807T (DOA: 30/11/2024) MSFCIL REF:

D24010534MFCT/CTPL *** LKK REF: CD/FCI24120086/Kma3(N)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Jason,

Refer to the email as below

We are pending mandate for your approval.

Thank you

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Monday, 11 August 2025 8:28 AM

To: Jason Tea Chee Kiat < <u>jasontea@msfirstcapital.com.sg</u>> **Cc:** Motor Claims < <u>motorclaims@msfirstcapital.com.sg</u>>

Subject: FW: Agree DS Thru LKK - SLW6319D, TAXI NO. - SHA7807T (DOA: 30/11/2024) MSFCIL REF:

D24010534MFCT/CTPL *** LKK REF: CD/FCI24120086/Kma3(N)

Dear Jason,

Refer to the email as below

We are pending mandate for your approval.

Thank you

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Tuesday, 22 July 2025 4:19 PM

To: Jason Tea Chee Kiat < <u>JasonTea@msfirstcapital.com.sg</u>>

Cc: motorclaims@msfirstcapital.com.sg

Subject: RE: Agree DS Thru LKK - SLW6319D, TAXI NO. - SHA7807T (DOA: 30/11/2024) MSFCIL REF:

D24010534MFCT/CTPL *** LKK REF: CD/FCI24120086/Kma3(N)

Dear Jason,

Your Ref: D24010534MFCT/CTPL

We refer to the above matter and your email below.

ACCIDENT INVOLVING SLW 6319D AND SHA 7807T ON 30/11/2024

We have highlighted to your good office on 03/12/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer CHENG HOE MOTOR PTE LTD is as follows: -

| | Claimed Amount | Revised Amount |
|------------------------------------|----------------|-------------------------------|
| 1. Cost of Repair | \$ 5,926.60 | \$ 4,741.50 (L/S) (w/GST) |
| 2. Loss of Use (8 days x \$100.00) | \$ 800.00 | \$ 800.00 (8 days x \$100.00) |
| Total | \$ 6,726.60 | <u>\$ 5,541.50</u> |

^{*7} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 21/07/2025 is only for mandate purpose.

The above is for your approval please.

Thank You

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 2 January 2025 9:46 AM

To: Jason Tea Chee Kiat < <u>JasonTea@msfirstcapital.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: Agree DS Thru LKK - SLW6319D , TAXI NO. - SHA7807T MSFCIL REF: D24010534MFCT/CTPL *** LKK REF:

CD/FCI24120086/Kma3(N)

Hi Jason,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com