



**JL PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136905K

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: jlperfectautowork@gmail.com

Date: 26.02.2025

ATTN: Motor Claims Department

INS: **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Dear Sir/Madam,

Accident Involving: SLJ6294J & SMF1263R  
Date of Accident: 27.11.2024  
Location: JUNCTION OF KERBAU ROAD & SERANGOON ROAD

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 6,758.00</u>	
Loss of Use:		
(\$180 X 7 Days)	<u>\$ 1,260.00</u>	(6Repair Days + 1Sunday)
LTA Search	<u>\$ 27.25</u>	
<b>Grand Total:</b>	<u><b>\$ 8,045.25</b></u>	

motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Joanne @ 97231055, or email to [jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)

Thank You,

Joanne



JL Perfect Autowork Pte. Ltd.  
Co. Reg No: 202136905K  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: jlperfectautowork@gmail.com

## Authorisation To Act

I, Gulam Ahmed A Ramathulla ("the third party claimant") of  
306 Woodlands Street 31 #03-31 S.730306.  
(address), owner of SLJ6294J (vehicle no.)  
hereby authorise JL Perfect Autowork Pte Ltd. ("the workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or  
loss of use ("claim") for my vehicle no. SLJ6294J that was  
damaged pursuant to the accident which occurred on 27/11/2024 (date)  
at/along Junction of Kerbau Road & Serangoon Road.  
(location) involving vehicle no/s SMF1263R ("the accident").

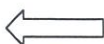
I further hereby authorise the workshop to settle my above mentioned claim in a manner that  
they deem it fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge  
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by  
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident  
concerned.

Dated this 27 day of 11 (month) 20 24 (year)

Signed by "the third party claimant"



Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00049312401 Claim No : SNM24D206710/SMF1263R/C02/TAYHP

Claimant : GULAM AHMED A RAMATHULLA

Amount : S\$7,345.25

SINGAPORE DOLLARS SEVEN THOUSAND THREE HUNDRED FORTY FIVE  
AND CENTS TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SLJ6294J

Insured Vehicle No. : SMF1263R

Date of Loss : 27/11/2024

Place of Accident : JUNCTION OF KERBAU ROAD & SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHINNIAH AHSATHAMBY

Driver Name : CHINNIAH AHSATHAMBY

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del> /	S\$	6,758.00
(3) Loss of Use/ <del>Rental</del>	S\$	560.00
(4) Loss of Earning	S\$	
(5) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	27.25
(6) Medical Reports/Expenses	S\$	
(7) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	
(8) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	7,345.25
	=====	

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Claimant Name : GULAM AHMED A RAMATHULLA NRIC No : S8280303C

Signature :



Date :

27/3/2025

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

# TAX INVOICE

**JL PERFECT AUTOWORK PTE LTD**

Co. Reg No: 202136905K

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: jlperfectautowork@gmail.com

GST Reg. No. : 202136905K



Date	Invoice Number	Vehicle Number
26.02.2025	JLP202502-00884	SLJ6294J

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

SINGAPORE 079909

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 6,200.00
Total	\$ 6,200.00
Add: 9% GST	\$ 558.00
Total	\$ 6,758.00

Cross cheques and pay: JL PERFECT AUTOWORK PTE LTD  
Please indicate the invoice number on the reverse side.

JL PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Nov 2024 / 15:00:06  
Receipt Date/Time : 28 Nov 2024 / 15:00:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241128-002712  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMF1263R As at 27 Nov 2024/15:05:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMF1263R Enquiry Fee 20241128145853609983	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
512972XXXXXX5672		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

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**CLAIM NOTIFICATION - ACCIDENT INVOLVING SMF1263R(CHINA TAIPING) AND SLJ6294J  
ALONG/AT KERBAU ROAD TOWARDS SERANGOON ROAD ON 27/11/2024**

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**From** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Date** Tue 4/2/2025 8:06 AM  
**To** CHINNIAH29@MSN.COM <CHINNIAH29@MSN.COM>

**CHINNIAH AHSATHAMBY**

[By Email Only]

Dear Sir/Madam,

**You Ref: SMF1263R**

**Our Ref: CD/CTI24120085/Apa3**

**ACCIDENT INVOLVING SMF1263R(CHINA TAIPING) AND SLJ6294J ALONG/AT KERBAU ROAD  
TOWARDS SERANGOON ROAD ON 27/11/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLJ6294J against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, March 27, 2025 9:52 AM  
**To:** 'Irene Tay (CTPIS)'  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sirs/Mdm,

For an update, we have settled the matter at \$7,345.25(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 6,758.00 (\$6,200.00 + 9%GST)
2. Loss of Use (7days x \$80.00)	\$ 560.00
3. LTA/GIA Search Fee	\$ 27.25
<b>Total</b>	<b>\$ 7,345.25</b>

We will proceed to close file and submit invoice once DV received.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, March 24, 2025 11:50 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to "JL PERFECT AUTOWORK PTE LTD" at \$7,485.25(all-in).

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 10 March 2025 1:32 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Your ref: **SNM24D206710/SMF1263R/C02/TAYHP**

LKK ref : CD/CTI24120085/Apa3q2(N)

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMF1263R(CHINA TAIPING) /SLJ6294J(TP) /OTHERS ON 27/11/2024**

We refer to the above matter.

We have received a copy insured video footage from your good office. We are of the view that liability is not in our driver's favour as he was coming out from parallel parking lot and collided with third party(SLJ6294J) who was driving straight. The impact caused insured to hit onto another vehicle GBF9574X who parked in front of insured vehicle.



We seek your approval to offer "JL PERFECT AUTOWORK PTE LTD" at **\$7,485.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 22,313.35	\$ 6,758.00 (\$6,200.00 + 9%GST)
2. Loss of Use (7days x \$180.00)	\$ 1,260.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 23,600.60</b>	<b><u>\$ 7,485.25</u></b>

Surveyor recommended 6days for repair + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 07/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 20 February 2025 1:21 PM

**To:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Irene,

We did not receive the video footage. Please resend.

Our email file size limit at 10MB.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 14 February 2025 10:12 AM

**To:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Irene,

We did not receive the video footage.

Our email file size limit at 10MB.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Friday, 14 February 2025 9:34 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mdm,

Have just forwarded to you all the video footage from insured.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 14 February 2025 8:27 am

**To:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

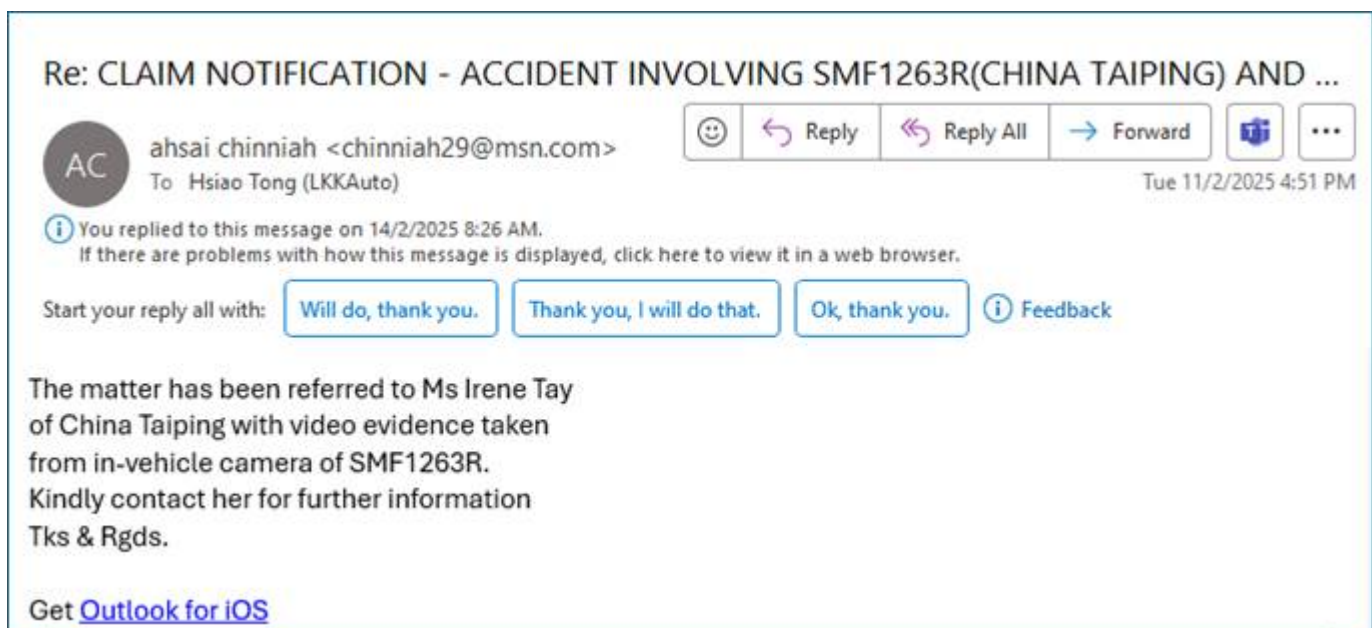
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[Internal]

Dear Irene,

Please share a copy of insured video footage for our viewing. Thanks.



**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Friday, 31 January 2025 11:59 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sir/Mdm,

Enclosed herewith a copy of insured SAS REPORT .

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 21 January 2025 5:54 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

**Wishing You a Prosperous & Joyful Chinese New Year 2025!**

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 15 January 2025 10:57 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, January 6, 2025 7:21 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 December 2024 5:23 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

*Cheers to a Wonderful Christmas and a Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 24 December 2024 4:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,



We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !**

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, December 17, 2024 4:02 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !**

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 9 December 2024 11:42 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 6 December 2024 4:18 PM

**To:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** CTI REF: SNM24D206710/SMF1263R/C02/TAYHP - LKK REF: CD/CTI24120085/Apa3, SLJ6294J | DOA: 27.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Irene,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Irene Tay | DID: 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 6 December 2024 2:26 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMF1263R (OI : CTI - TBA) AND SLJ6294J (TP : LKK REF - CD/CTI24120085/Apa3) on 27.11.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 6294J at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*Cheers to a Wonderful Christmas and a Happy New Year 2025 !*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)