

ELITE AUTO RESTORATION PTE LTE
Letter of Demand

Our Ref: SNS9884R

8/Apr/2025

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING #07-06
78 SHENTON WAY
S(079120)

Dear Sir/Mdm:

ACCIDENT INVOLVING SNS9884R & GBL7513D ALONG TAMPINES ST 32 ON 30/11/2024

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

Description					Amount
Repair Costs					\$ 7,630.00
Loss Of Use	\$100.00	X	6	days	\$ 600.00
Search Fees (LTA)					\$ 2.18
				Amount	\$ 8,232.18

Please look into our client claims and let us hear from you shortly.

Thank you

NANCY
ELITE AUTO RESTORATION PTE LTD
Tel : 8898 3739
email : eliteautorestore.sg@gmail.com



LETTER OF AUTHORIZATION

Accident involving my vehicle SNS 9884R & GBL 753D on 30/11/2024 at
along TAMPINES ST 32

I/We, RENTGO LEASING PTE LTD, owner of vehicle no. SNS 9884R hereby
authorize Elite Auto Restoration Pte Ltd to proceed with the repair for my vehicle
SNS 9884R which was damaged in the above accident.

I/We further authorize Elite Auto Restoration Pte Ltd to claim against the driver and/or the
owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of
use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the
purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not
limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss
of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the
re-inspection of my vehicle and being a witness at trial) that may be necessary for you to recover
the cost of repairs and the loss of use of my vehicle against any party.



Signature

Owner Signature / Company Stamp / Date

Name : RENTGO LEASING PTE LTD
NRIC : 202121748E
HP Tel : 6911 3830
Address : 55 SERANGOON NORTH AVE 4
(S) 555859

ELITE AUTO RESTORATION PTE LTD UEN: 202424577D

23 Kaki Bukit Ave 4, #04-01, Singapore 415933 ■ Tel: +65 6721 9017 ■ Email: eliteautorestore.sg@gmail.com

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ELITE AUTO RESTORATION PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,630.00** (Repair Cost), **S\$360.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SNS 9884R** that was damaged pursuant to the accident which occurred on **30/11/2024** (date) at/along **TAMPINES STREET 32** (location) involving vehicle no/s **GBL7513D**. This is pursuant to the inspection conducted on **05/12/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **RENTGO LEASING PTE LTD** (the third party claimant”) of vehicle no. **SNS 9884R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNS 9884R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of May (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

“WITHOUT PREJUDICE FOR ANY OTHER CLAIMS”



Invoice

EINV-0088

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Invoice Date : 2025-05-08

Invoice Due Date : 2025-05-08

Reference : SNS9884R

#	Description	Qty	Amount
1	SNS9884R - HONDA FREED 1.5 DATE OF ACCIDENT : 30.11.2024 LUMP SUM REPAIR FOR THIRD PARTY CLAIMS	1.00	7,000.00

Sub Total	7,000.00
Total GST 9%	630.00
Total	SGD 7,630.00


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

gbl7513d

Date of Accident

30/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 30/09/2024 - 29/09/2025

Requested By VANCE (1ST AUTOMOTIVE SER...

Requested Date 06/12/2024 11:14

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 December 2024 2:52 PM
To: 'ongbk@neway.com.sg'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBL7513D(AIG) AND SNS9884R AT/ALONG TAMPINES ST 32 ON 30/11/2024

SKYWAY SERVICES PTE LTD
DRIVER: Mohd Indra Bin Ishak

[By Email Only]

Dear Sir/Madam,

You Ref: GBL7513D
Our Ref: CD/AIG24120071/Apa3
ACCIDENT INVOLVING GBL7513D(AIG) AND SNS9884R AT/ALONG TAMPINES ST 32 ON 30/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SNS9884R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Dec 2024 15:06	Clm Dtl Modified	Claimant's Name: -> RENTGO LEASING PTE LTD. Claimant's ID: -> 202121748E.	[A] HOW MEI KWAN
2	05 Dec 2024 15:06	Clm Veh Model Changed	(206161) HONDA FREED HYBRID 1.5 G (A).	[A] HOW MEI KWAN
3	05 Dec 2024 15:06	Clm Created	Reg No: SNS9884R. Acct Date: 2024/11/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Elite Auto Restoration Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Dec 2024 15:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Dec 2024 15:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/16	[A] HOW MEI KWAN
6	05 Dec 2024 15:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Dec 2024 15:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Dec 2024 15:06	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	05 Dec 2024 15:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Dec 2024 15:07	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	06 Dec 2024 11:48	Clm Registration Modified	Acct Time:17:00:00->17:30:00.	[I] AIG OneClaim Integration User
12	06 Dec 2024 12:15	Clm Registration Modified	Acct Time:17:30:00->17:00:00. Pol No:7220033900-02->7220033900.	[I] Binmohdazman, Ahmadfakrunnazri
13	21 Feb 2025 11:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/12/16	[A] CHEW HSIAO TONG
14	19 Mar 2025 14:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	19 Mar 2025 14:07	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
16	19 Mar 2025 14:07	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1553. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	19 Mar 2025 14:07	Clm Dtl Modified	JPJ Reg. Date: -> 2024/09/09.	[A] JOANNE LEE KHANG MIN
18	19 Mar 2025 14:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	09 Apr 2025 15:22	Clm Dtl Modified	Driver Name: -> Mohd Indra Bin Ishak.	[A] CHEW HSIAO TONG
20	09 Apr 2025 15:23	Adj Mandate Request	Cur.Reg:7992.18:Liability: 100%(OID TUNRED OUT FROM MINOR ROAD AND COLLIDED WITH TP WHO WAS DRIVIG ALONG MAIN ROAD.) *Quantum: \$7,992.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
21	08 May 2025 09:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/16	[I] MdNoor, Norsiah
22	08 May 2025 09:13	Adj Mandate Set	Approved:7992.18.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3286294	05 Dec 2024 15:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNS9884R	GBL7513D	12.00
3290123	11 Dec 2024 15:22:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNS9884R	CHEW HSIAO TONG	xx.xx
3336045	21 Feb 2025 11:53:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNS9884R	GBL7513D	12.00