FIRST AUTOWORKS

Letter of Demand

To: AIG ASIA PACIFIC INSURANCE PTE LTD

Re: Accident involving my vehicle no. SFP28R and vehicle no. SGA282P on 02/12/2024 at 1445HRS HRS PM/AM along CENTRE POINT TRAFFIC LIGHT JUNCTION(ORCAHRD ROAD)

1) I/We, the owner of vehicle no. SFP28R herby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows:

Vehicle Repair cost / Excess	\$ 6592.22
Vehicle Rental Fee for days @ \$per day Loss of use for \(\frac{4}{2} \) days @ \$per day Gears search fees / LTA search fees Others - Others - Others -	\$ - \$ 600.00 \$ 2.18 \$ - \$ - \$ -
Total:	\$ 7194.40

Witnessed by:

Signature of vehicle owner_

Name TAN KHAI LENG
Address: 21 EWE BOON ROAD, #10-06

SPORE 259327

Tel: 8668 8498

FIRST AUTOWORKS

Letter of Authorisation & Indeminity

Accident Involving Vehicle no. SFP28R and SGA282P On 02/12/2024

At CENTRE POINT TRAFFIC LIGHT JUNCTION (ORCHARD ROAD)

- I/We, the owner of vehicle no. SFP28R hereby instruct and authorize you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$______ being refundable deposit of the repair to my/our said vehicle.
- Your are further authorized to appoint solicitors on my/our behalf and give the solicitors full
 instructions as if the appointment is made and instructions are given by me/us with respect to
 the conduct of my/our claim against the third party driver and/or his insurers including if
 necessary, to commence legal proceedings in court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- 4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
- I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
- In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
- 7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
- 8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.

I/we shall keep you informed of any correspondences and/or summons that I may receive due
to this action agreeing to pay or receive any monies due to this claim.

day of

Witnessed by:

Name - TAN KHAI LENG

IC No : S8870986A

(Company stamp, if applicable)

Address: 21 EWE BOON ROAD #10-06

SINGAPORE 259327

Tel: 8668 8498

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>1ST AUTOWORKS PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO</u> <u>CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$6,374.22</u> (Repair Cost), <u>S\$480.00</u> (Loss of Use/Rental), <u>S\$2.18</u> (Disbursement) for vehicle no. <u>SFP 28R</u> that was damaged pursuant to the accident which occurred on <u>02/12/2024</u> (date) at/along <u>CENTRE POINT TRAFFIC LIGHT JUNCTION</u> (location) involving vehicle no/s <u>SGA 282P.</u> This is pursuant to the inspection conducted on <u>05/12/2024</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TAN KHAI LENG</u> (the third party claimant") of vehicle no. <u>SFP 28R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SFP 28R</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______ (day) of ______ (month) 20 _____ (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE. LTD. AIG BUILDING, 78 SHENTON WAY, #09-16 SPORE 079120

GST Ref. No: 20-0000274-Z

Vehicle No: SFP28R

Invoice No: G25SINVP000671

Chasis No: LC0DE4CD1R0485244

Invoice Date: 19/3/2025

DESCRIPTION AMOUNT SGD

Parts

No.	Qty.	Description	Price (SGD)
1	1	Rear Tailgate	\$ 2,186.55
2	1	Denza Lettering	\$ 15.65
<u>3</u>	1	Denza D9 Lettering	\$ 9.50
4	1	EV Lettering	\$ 4.42
<u>5</u>	1	Rear Windscreen with Moulding	\$ 327.43

Total: \$ 2,543.55

Cost plus 10 % \$

254.36

Parts Total: \$

2,797.91

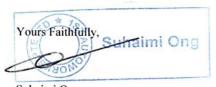
Labour

No.	<u>Description</u>	Price (SGD)
1	beating,reshape,straighten,orientate and align repair /replacement parts. (\$600 PER DAY)	\$	1,200.00
2	Carry out spray painting on accident affected area (\$600 PER PANEL)	\$	1,200.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs,reconnect and check electrical function after repair To remove and refix reverse camera and conduct test		100.00
4			100.00
<u>5</u>	To remove and refix reverse sensor and conduct test	\$	100.00
<u>6</u>	To remove and replace rear windscreen with moulding	\$	200.00
7	To conduct transfer of parts from old tailgate to new tailgate	\$	150.00

Labour Total: \$ 3,050.00

Other

No.		Other Description P			Price (SGD)	
1	1	Transportation fee for parts		\$	200.00	
			Other Total:	\$	200.00	
			Total:	\$	6,047.91	
			GST (9%)	\$	544.31	
			Grand Total:	\$	6 592 22	



Suhaimi Ong Service Advisor

Tel: 68441985 Fax:68445185

E&OE

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1st Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGA282P

Date of Accident

02/12/2024 🛗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG Asia Pacific Insurance Pte
Period of Insurance	28/02/2024 - 27/02/2025
Requested By	Mohammad Suhaimi Bin Moh
Requested Date	03/12/2024 14:47

Payment details

Request Amount: **\$\$2** GST Amount: **\$\$0.18**

Total Amount Due (GST Inclusive): \$\$2.18

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)

Sent: Monday, December 9, 2024 4:19 PM

To: lawrence.lua@hotmail.com
Cc: Hsiao Tong (LKKAuto)

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SGA282P(AIG) AND SFP28R AT/ALONG ORCHARD ROAD(OUTSIDE 313

@FOMERSET) ON 02/12/2024

Our Ref: CD/AIG24120052/Xua3

AIG Ref: 3578038474SG

09 DECEMBER 2024

LIM MEE LING LIZA

DRIVER: LAWRENCE LUA

ACCIDENT INVOLVING SGA282P(AIG) AND SFP28R AT/ALONG ORCHARD ROAD(OUTSIDE 313@FOMERSET) ON 02/12/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SFP28R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>van@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

	AUDIT TRAIL			
No.		ıdit	Remarks	Ву
1	04 Dec 2024 16:23 Cli	m Dtl Modified	Claimant's Name: -> TAN KHAI LENG. Claimant's ID: -> SXXXX986A.	[A] HOW MEI KWAN
2	04 Dec Cli 2024 16:23 Ch	m Veh Model anged	(207270) BYD T3 (A).	[A] HOW MEI KWAN
3	04 Dec 2024 16:23 Cl	m Created	Reg No: SFP28R. Acct Date: $2024/12/02$. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: 1st Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Dec 2024 16:23 Ad	lj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5		lj Next Rpt	Next Rpt:Final Rpt.Due Date:2024/12/13	[A] HOW MEI KWAN
6	04 Dec 2024 16:23 Ad	lj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7		m Ins Co	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Dec 2024 16:23 La		(20224):Field Survey.	[A] Merimen Administrator
9	04 Dec 2024 16:23 La	bel Added	(19):Fastlane.	[A] HOW MEI KWAN
10		lj Adjuster	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	04 Dec Cli 2024 16:33 Ch	m Veh Model anged	(207270) -> (208752) BYD DENZA D9 ELITE (A).	[] Merimen Administrator
12	05 Dec Vic 2024 13:23 Dc	deo ownloaded	Downloaded Video - Accident	[I] Lum, John
13	05 Dec Vic 2024 13:24 Dc	deo ownloaded	Downloaded Video - Accident	[I] Lum, John
14	08 Jan Ad 2025 14:23 As	lj Adjuster signed	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN
15	24 Mar 2025 11:43 Ad	lj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16		s Email	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
17	24 Mar 2025 11:43 Cli	m Dtl Modified	Insured Address 1: -> Insured Address 2: -> Insured PostCode: -> Insured City: -> 1553. Driver Name: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18			JPJ Reg. Date: -> 2024/11/06.	[A] JOANNE LEE KHANG MIN
19	24 Mar Cli 2025 11:43 N	m Details otified		[A] JOANNE LEE KHANG MIN
20	26 Mar Ad 2025 16:49 Re	lj Mandate equest	Cur.Req: 6856.40 :Liability: 100% (BOLA 27) *Quantum: \$ 6,856.40(all-in). Pls refer to a djuster report for details. *For your approval please.	[A] NA MENG YAN
21	2025 19:23 Ch	•	Next Rpt:Final Rpt.Due Date:2024/12/13	[I] Lum, John
22	26 Mar 2025 19:23 Ad	lj Mandate Set	Approved:6856.40.	[I] Lum, John

Date From	Date To	Audit Type None	e ✓ Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3285711	04 Dec 2024 16:24:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFP28R	HOW MEI KWAN	xx.xx
3286101	05 Dec 2024 12:23:28	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFP28R	SGA282P	12.00
3355422	24 Mar 2025 11:43:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFP28R	SGA282P	12.00