

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, April 10, 2025 3:43 PM  
**To:** Karen Tan  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] - OUR REF: D24010568MFCT/CTPL/TPD2/KT \*\*\* LKK REF: CD/FCI24120051/Tpa3  
**Attachments:** LKK SURVEY REPORT & PHOTOS\_SJL584A.pdf; SJL584A LOD.pdf; MEDICAL BILL\_Zahari(DRIVER).pdf; MEDICAL BILL\_Nawra(PASSENGER).pdf; MEDICAL BILL\_Nayla(PASSENGER).pdf; MEDICAL BILL\_Nurul Faezah(PASSENGER).pdf

Your ref: **D24010568MFCT/CTPL/TPD2/KT**  
Our ref : CD/FCI24120051/Tpa3q2(N)

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHC8225E(MS FCIL) AND SJL584A(TP) ON 01/12/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he changed lane collided with third party vehicle.

We seek your approval to offer repairer "**KGC WORKSHOP PTE LTD**" at **\$2,059.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 4,951.39	\$ 1,362.50 (\$1,250.00 + 9%GST)
2. Loss of Rental (4days x \$150.00)	\$ 654.00	\$ 480.00 (4days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
4. Medical Bill (Driver-Muhammad Zahari)	\$ 41.50	\$ 41.50
5. Medical Bill (Passenger-Nur Nawra)	\$ 60.00	\$ 60.00
6. Medical Bill (Passenger -Nur Nayla)	\$ 41.50	\$ 41.50
7. Medical Bill (Passenger -Nurul Faezah)	\$ 71.50	\$ 71.50
<b>Total</b>	<b>\$ 5,822.07</b>	<b><u>\$ 2,059.18</u></b>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/02/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
Hsiao Tong, Chew | Team Lead  
Third Party Direct Settlement  
LKK Auto Consultants Pte Ltd  
Phone: 6742 3197 | Email: chewht@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
Sent: Friday, December 6, 2024 10:50 AM  
To: Karen Tan <karentan@msfirstcapital.com.sg>  
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Subject: RE: NEW SURVEY ASSIGNMENT – OUR REF: D24010568MFCT/CTPL/TPD2/KT \*\*\* LKK REF: CD/FCI24120051/Tpa3

Hi Karen,  
We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) -----Original Message-----

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, 4 December 2024 9:48 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT – OUR REF: D24010568MFCT/CTPL/TPD2/KT

Dear Caroline,

Thank you for the assignment.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>

Sent: Tuesday, December 3, 2024 4:33 PM

To: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; chong pohkin <[pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)>

Subject: NEW SURVEY ASSIGNMENT – OUR REF: D24010568MFCT/CTPL/TPD2/KT

Dear Sir/Mdm,

Please find the enclosed documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <[support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg)>

Sent: Tuesday, December 3, 2024 4:05 PM

To: Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>

Subject: MT00018634 is Approved

Insured Vehicle No : SHC8225E

TP Vehicle No : SJL584A

Claim No : D24010568MFCT

Workshop Name : KGC WORKSHOP PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement (Subject to quantum to be agreed)

Created By : CAROLINE

Verified By : KARENT

Approved By : KARENT

This is a computer generated mail. Do not reply to this mail.