

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 6 December 2024 1:25 PM
To: Jacqueline Tan (CTPIS); Yan (LKK Auto)
Cc: Admin A
Subject: RE: CTI REF: SNM24D206798/SLP4023G/C02/TANCHC - LKK REF: CD/CTI24120050/Eua3, SHF107A (TP :) | DOA: 03.12.2024 - TPP DIRECT SETTLEMENT
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf

Hi Jacqueline,

We acknowledge receipt of your email.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 5 December 2024 1:42 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206798/SLP4023G/C02/TANCHC - LKK REF: CD/CTI24120050/Eua3, SHF107A (TP :) | DOA: 03.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Yan,

Please find enclosed OI's SAS report for your review and necessary action.

Before proceeding with DS, kindly obtain the following documents:

1. Insured's valid rental agreement
2. Third-party video footage

Thank you.

**** Please be advised that I will be working from home from 28 Nov 2024 to 13 Dec 2024 and will be unable to take calls during this period. For any assistance, kindly reach out via email. ****

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 4 December 2024 4:03 pm

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206798/SLP4023G/C02/TANCHC - LKK REF: CD/CTI24120050/Eua3, SHF107A (TP :) | DOA: 03.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 4 December 2024 3:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP4023G (OI : CTI - TBA) and SHF107A (TP : LKK REF - CD/CTI24120050/Eua3) on 03.12.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)