

## Mei Kwan (LKKAuto)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 5 December 2024 1:42 PM  
**To:** Mei Kwan (LKKAuto); Yan (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: CTI REF: SNM24D206798/SLP4023G/C02/TANCHC - LKK REF: CD/CTI24120050/Eua3, SHF107A (TP : ) | DOA: 03.12.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** SLP4023G-SAS.zip

[Internal]

Hi Yan,

Please find enclosed OI's SAS report for your review and necessary action.

Before proceeding with DS, kindly obtain the following documents:

1. Insured's valid rental agreement
2. Third-party video footage

Thank you.

**\*\* Please be advised that I will be working from home from 28 Nov 2024 to 13 Dec 2024 and will be unable to take calls during this period. For any assistance, kindly reach out via email. \*\***

**\*\* Note: Password for the attachment would be sent to you with separate email.**

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 4 December 2024 4:03 pm  
**To:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** CTI REF: SNM24D206798/SLP4023G/C02/TANCHC - LKK REF: CD/CTI24120050/Eua3, SHF107A (TP : ) | DOA: 03.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 4 December 2024 3:51 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLP4023G (OI : CTI - TBA) and SHF107A (TP : LKK REF - CD/CTI24120050/Eua3) on 03.12.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

***To check availability of the case handler, you may contact the undersigned.***

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)