

Hueh Yin (LKK Auto)

**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Tuesday, December 3, 2024 5:23 PM  
**To:** assignments; admin-d  
**Subject:** Survey Request - Manual Assigned

<Confidential>

Accident involving SMP6594A & F131Z (MSIG) on 03/12/2024 at Jurong East Street 24

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Password will be sent separately.

Thank you.

**Ong Zi Hui**  
Senior Admin Officer, Claims Services  
D: +65 6012 1318 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)  
**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)

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**From:** Motor Survey  
**Sent:** Tuesday, 3 December 2024 5:19 PM  
**To:** T K Lee <tklee0247@gmail.com>  
**Subject:** RE: Accident involving SMP6594A & F131Z (MSIG) on 03/12/2024 at Jurong East Street 24

Hi Xue Ting,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd – Marcus Chua** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

**Ong Zi Hui**  
Senior Admin Officer, Claims Services  
D: +65 6012 1318 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)  
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**From:** T K Lee <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>  
**Sent:** Tuesday, 3 December 2024 5:08 PM  
**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>  
**Subject:** Re: Accident involving SMP6594A & F131Z (MSIG) on 03/12/2024 at Jurong East Street 24

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Sir/Mdm,

We would like to appoint 3) Marcus Chua to conduct PRI for our client's vehicle.

Kindly arrange for PRI.

I have attached the GIA in this email.

Thank you.

Warmest Regards,

**Xue Ting**

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Tue, Dec 3, 2024 at 3:36 PM Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)> wrote:

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 03/12/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AJAX Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Loh Teck How, Billy
5) Gary Soon	10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- b. If both of us could not agree with each other’s list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you.

**Ong Zi Hui**

Senior Admin Officer, Claims Serivces

D: +65 6012 1318 | [zihui\\_onq@sq.msia-asia.com](mailto:zihui_onq@sq.msia-asia.com)

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**From:** T K Lee <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>  
**Sent:** Tuesday, 3 December 2024 2:26 PM  
**To:** Claims SG <[claims@sg.msia-asia.com](mailto:claims@sg.msia-asia.com)>  
**Subject:** Accident involving SMP6594A & F131Z on 03/12/2024 at Jurong East Street 24

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Sir/Mdm,

Our Ref: SMP6594A  
Your Ref: F131Z (MSIG)

Kindly arrange PRI and let us have the surveyor list to choose from.

Thank you.

Warmest Regards,

**Xue Ting**

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

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