

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24070002/Apa3 (SKW3157K)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0507/2024/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

29-Aug-2024
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKV 6006 Z - Audi A3 CAB 1.4 TFSI
DATE OF LOSS: 26 JUNE, 2024

With reference to the above-mentioned vehicle, no. **SKV 6006 Z**, claimant, **Ms. Tan Sock Hua Angeline**, please find the related document per attached.

1. A copy of the Original invoice no. 85020378 – S\$ 1,767.98.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 150.00 (S\$ 50.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.18

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SKV 6006 Z

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, TAN SOCK HUA ANGELINE (the third party claimant) of 78 HOUGANG AVE 7
#16-28, SINGAPORE 534260 (address), owner of SKV6006Z (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKV6006Z that was damaged pursuant to the accident which occurred on 26/6/2024
(date) along PIE TOWARDS TUAS EXIT 27 (location) involving vehicle no/s
SKW3157K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 01 (day) of JULY (month) 2024 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,767.98** (Repair Cost), **S\$150.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SKV 6006Z** that was damaged pursuant to the accident which occurred on **26/06/2024** (date) at/along **PIE TOWARDS TUAS BEFORE EXIT 27** (location) involving vehicle no/s **SKW 3157K**. This is pursuant to the inspection conducted on **02/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAN SOCK HUA ANGELINE** (the third party claimant”) of vehicle no. **SKV 6006Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKV 6006Z** (vehicle no.) as a result of the accident.

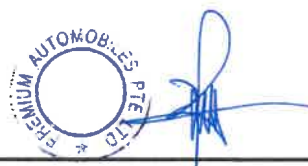
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of SEP (month) **20 24** (year)

 MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:06

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85020378 Date : 28/08/2024 Order : SKV6006Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SKV6006Z (V 26848)		Regn Date: 25/09/2015	Mileage: 82471	WIP No.: 21086	
Model: A3 CABRIOLET 1.4 TFSI 8V7CAG (Chassis: WAUZZZ8V5F1140370	Engine: CZC 261319	Dept: U	
You have been assisted by :- UB-Tang Cha Hao (52)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	292.00	1.00	292.00
Parts 0.00			Sub-Total		1,622.00
Labour 0.00			9% GST		145.98
Sublet 1,622.00			Grand Total		1,767.98
Menus 0.00					
Lubricant 0.00					



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKW3157K

Date of Accident

26/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/10/2023 - 26/10/2024**

Requested By **FOONG CHIN FONG (PREMIUM ...**

Requested Date **27/06/2024 18:05**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 July 2024 1:20 PM
To: morembspace@yahoo.com
Cc: Admin A
Subject: RE: [NON-REPORTING] ACCIDENT INVOLVING SKW 3157K AND SKV 6006Z ON 26/06/2024 08:20 ALONG/ AT PIE TOWARDS TUAS BEFORE EXIT 27

Dear Mr Low,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, July 9, 2024 10:55 AM
To: morembspace@yahoo.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: [NON-REPORTING] ACCIDENT INVOLVING SKW 3157K AND SKV 6006Z ON 26/06/2024 08:20 ALONG/ AT PIE TOWARDS TUAS BEFORE EXIT 27

Our Ref: CD/AIG24070002/Apa3
AIG Ref: 5580003965SG

Dear Mr Low Han Kiat,

ACCIDENT INVOLVING SKW3157K(AIG) AND SKV6006Z ALONG/AT PIE TOWARDS TUAS BEFORE EXIT 27 ON 26/06/2024 @ 08:20HRS

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please report the accident within ten (10) days from date of this letter **(by 19 JULY 2024)** for us/AIG to investigate the matter as soon as possible.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, July 2, 2024 12:13 PM

To: morembspace@yahoo.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SKW 3157K AND SKV 6006Z ON 26/06/2024 08:20 ALONG/ AT PIE TOWARDS TUAS BEFORE EXIT 27

Our Ref: CD/AIG24070002/Apa3

AIG Ref: 5580003965SG

Low Han Kiat

26B ST GEORGES LANE

#30-37

SINGAPORE 320026

Dear Sirs,

ACCIDENT INVOLVING SKW 3157K AND SKV 6006Z ON 26/06/2024 08:20 ALONG/ AT PIE TOWARDS TUAS BEFORE EXIT 27

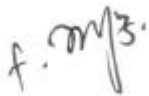
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong

Claims

Tel : 6742 3197

Email : chewht@lkkauto.com

AIG

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Jul 2024 09:39	Clm Dtl Modified	Claimant's Name: -> TAN SOCK HUA ANGELINE. Claimant's ID: -> S1739990Z.	[A] HOW MEI KWAN
2	01 Jul 2024 09:40	Clm Veh Model Changed	(204968) AUDI A3 1.4 TFSI (A).	[A] HOW MEI KWAN
3	01 Jul 2024 09:40	Clm Created	Reg No: SKV6006Z. Acct Date: 2024/06/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great Eastern General Insurance Limited (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Jul 2024 09:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Jul 2024 09:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/10	[A] HOW MEI KWAN
6	01 Jul 2024 09:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Jul 2024 09:40	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Jul 2024 09:40	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Jul 2024 09:40	Label Added	(23):Express.	[A] HOW MEI KWAN
10	01 Jul 2024 09:40	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Jul 2024 16:36	Clm Registration Modified	Acct Time:08:00:00->08:20:00. Pol No:2100435443->2100435443-08.	[I] AIG OneClaim Integration User
12	29 Aug 2024 16:23	Adj Adjuster Assigned	ADRIAN LING -> MOHD TAUFIKH BIN HAMID	[A] CHEW HSIAO TONG
13	12 Sep 2024 12:00	Adj Rpt Initiated		[A] CHEW HSIAO TONG
14	12 Sep 2024 12:00	Insured Phone No Updated	[None] -> [+6596866084]	[A] CHEW HSIAO TONG
15	12 Sep 2024 12:00	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
16	12 Sep 2024 12:00	Clm Dtl Modified	JPJ Reg. Date: -> 2015/09/25.	[A] CHEW HSIAO TONG
17	12 Sep 2024 12:00	Clm Details Notified		[A] CHEW HSIAO TONG
18	12 Sep 2024 12:06	Adj Mandate Request	Cur.Req:1920.16:Liability: 100%[OI HIT TP REAR LEFT WHILE FILERTING TO THE LEFT] *Quantum: \$ 1,920.16(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	12 Sep 2024 13:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/10. Mandate Remarks: Mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
20	12 Sep 2024 13:30	Adj Mandate Set	Approved:1920.16:Mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3193789	02 Jul 2024 11:42:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKV6006Z	SKW3157K	12.00
3234836	12 Sep 2024 12:00:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV6006Z	SKW3157K	12.00