

Hsiao Tong (LKKAuto)

From: Claims Department <claims@jewmotors.com>
Sent: Friday, 19 May 2023 3:46 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: LOD SUBMISSION: OUR REF: SMR 228 L ; YOUR REF: SFB 887 B ; DOA: 06/11/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

I hope that you are doing well.

The last email we sent over bounced back. I wonder if you could provide a link where I can forward to you the PD documents?

 **postmaster@lkkauto.com** 15 May 2023, 12:31 (4 days ago)
Delivery has failed to these recipients or groups: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) Your message is too large to send. To send it, make the message sma

 **postmaster@lkkauto.com** 15 May 2023, 12:31 (4 days ago)
Meikwan@lkkauto.com olivialau@lkkauto.com Diagnostic information for administrators: Generating server: PUZPR03MB7253.apcprd03.prod.outlook.com Meikwan@lkkauto.

 **postmaster@lkkauto.com** via lkkauto.onmicrosoft.com 16 May 2023, 22:57 (3 days ago) ☆ ↶
to me ▾

Delivery has failed to these recipients or groups:

olivialau@lkkauto.com

Your message is too large to send. To send it, make the message smaller, for example, by removing attachments.

The maximum message size that's allowed is 26 MB. This message is 29 MB.

[Hsiao_Tong_\(LKKAuto\)_\(chewht@lkkauto.com\)](mailto:Hsiao_Tong_(LKKAuto)_(chewht@lkkauto.com))

Your message is too large to send. To send it, make the message smaller, for example, by removing attachments.

The maximum message size that's allowed is 26 MB. This message is 29 MB.

Your assistance is greatly appreciated.

Yours faithfully,

Braina

J.E.W. MOTORS PTE. LTD.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 15 May 2023 at 12:30, Claims Department <claims@jewmotors.com> wrote:

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see LOD and PD documents below.
Let us know if you need anything else.
We will be looking forward to your offer. Thank you.

Yours faithfully,

Brain

J.E.W. MOTORS PTE. LTD.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

----- Forwarded message -----

From: **Claims Department** <claims@jewmotors.com>

Date: Sat, 6 May 2023 at 00:03

Subject: LOD SUBMISSION: OUR REF: SMR 228 L ; YOUR REF: SFB 887 B ; DOA: 06/11/2021

To: <ClaimsAdminSupport@aig.com>

WITHOUT PREJUDICE

Our Ref : **SMR228L**
Your Ref : **SFB887B**

05/05/2023
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 06/11/2021 along THOMSON ROAD BEFORE BALESTIER ROAD involving vehicles SMR 228 L and SFB 887 B

We refer to the above-mentioned accident.

-

We are claiming as per below:-

1.	Repair Cost	\$11,450.00
2.	Loss of Rental for 11 Days x \$160.50/- per day	\$ 1,765.50
3.	LTA/GIA Search fee	\$ 7.45



	TOTAL \$13,222.95
--	--------------------------

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please email to us at claims@jewmotors.com .

Yours faithfully,
Ivie
J.E.W. MOTORS PTE. LTD.

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NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

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This is a computer generated letter and does not need a signature.

J.E.W Motors Pte. Ltd.

Co. Reg. No. : 202136089E

LETTER OF AUTHORISATION

Accident on 06/11/2021 along THOMSON ROAD BEFORE BAILEYER
involving vehicles SMR 228 L, and SFB 887 B

In consideration of J.E.W MOTORS PTE LTD, 6001 BEACH ROAD # 22-01, GOLDEN MILE TOWER S199589
repairing my/our motor vehicle no SMR 228 L at my request, I/We, LIM LI FEN
("the claimant") of 10 SIGLAP CLOSE (address)
bearing NRIC No 28006140D the owner of motor vehicle no SMR 228 L, hereby
authorize them to demand claim, settle and receive whatever amount settle payable by the
insurance company or third party or commence legal proceeding for cost of repairs, loss of
use and etc to any of their appointed solicitors to act for me/us in respect of the said
accident/claim and all the amount claimed or settled shall belong and make payable to them
absolutely by the insurance company of the third party. I/We further authorized them to give
an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other
documents necessary or incidentals to the conduct and disposal of my/our above claims.

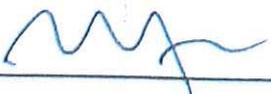
I/We further agree to fully co-operate and attend all court hearings that are necessary to
prosecute the claims maintained by J.E.W Motors Pte Ltd

I/We further agree and undertake to indemnify them against my/our claim for costs which
arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to J.E.W Motors Pte Ltd
the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give
my/our instructions to clear the said cheque on my/our behalf by presenting the same for
payment directly into J.E.W Motors Pte Ltd account. Upon clearance of the said cheque, I/we
further authorize J.E.W Motors Pte Ltd and/or their appointed law firm to utilize the monies
to pay their charges without further reference to me. I confirm that the payment to J.E.W
Motors Pte Ltd shall amount to a good discharge of J.E.W Motors Pte Ltd and/or their
appointed law firm's obligation to me in respect of the settlement monies.

Dated this 7th day of NOVEMBER (month) 20 21 (year)



Signed by "the claimant"

Name:

NRIC No:



Signed by J.E.W Motors Pte Ltd

Name: _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **J.E.W AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS12,500.00** (Global Sum) for vehicle no. **SMR 228L** that was damaged pursuant to the accident which occurred on **06/11/2021** (date) along **THOMSON ROAD BEFORE BALESTIER ROAD** (location) involving vehicle no/s **SFB 887B**.

This is pursuant to the inspection conducted on **06/11/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIM LI FEN** (the third party claimant”) of vehicle no. **SMR 228L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMR 228L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9th (day) of July (month) 20 23 (year)



Signed by appointed surveyor



Barabia

Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

J.E.W. MOTORS PTE. LTD.

Co. Reg. No. : 202136089E

Tax Invoice

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#09-16
Singapore 079120

Inv. No. : BA.JM.202307009
Inv. Date : 09-07-2023
Ref : SMR228L
Terms : 14 Days
Veh. No. : SMR228L
Make & Model : PORSCHE 911
: CARRERA

#	Description	Qty	Rate	Total	Tax
	REPAIR COSTS	1.0	\$11,450.00	\$11,450.00	\$0.00

Subtotal for invoice : S\$11,450.00

Total : S\$11,450.00

On behalf of **J.E.W. MOTORS PTE. LTD.**



(Authorised Signature)

Please **PayNow** via **UEN 202136089E** or direct bank transfer to **DBS Bank Current Account 072-483-495-0**. Thank you for your business.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable



UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Miss Lim Li Fen
10 Siglap Close
Singapore 456203

TAX INVOICE

NO. **WP/202178**

Date: **19.11.2021**

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Volvo S60 1.5T Auto Registration no. SJM 9771 L self driven as from 07.11.2021 to 18.11.2021.			
	11 days at \$150.00 per day		\$	1650.00
	Add GST at 7%		\$	1650.00
	Amount Due		\$	115.50
			\$	<u>1765.50</u>

(SIN DOLLARS: ONE THOUSAND SEVEN HUNDRED SIXTY FIVE AND FIFTY CENTS ONLY)

Standard Rated Supplies:\$ 1650.00
Total Amount of GST:\$ 115.50

AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. 22718

VEHICLE NO.

SJM 9771L

MAKE/MODEL

VOLVO S60

278

NAME OF HIRER MISS LIM LI FEN

ADDRESS 10 SIGLAP CLOSE

SINGAPORE 456203

OFFICE TEL _____ RES TEL _____ HP _____

NAMED DRIVER MISS LIM LI FEN

OCCUPATION _____ NATIONALITY S'POREAN

PASSPORT / NRIC S 8006140D DATE OF BIRTH 220280

DRIVING LIC NO. S 8006140D

PLACE OF ISSUE S'PORE DATE PASS/EXPIRY 241299

DATE OUT 07/12/01 TIME OUT 1130HRS

PETROL OUT E 1/4 1/2 3/4 F

DATE IN 18/12/01 TIME IN 0900HRS

PETROL IN E 1/4 1/2 3/4 F

RENTAL RATES: \$ _____ C _____

MONTHLY @\$ _____

WEEKLY @\$ _____

DAILY 11 @\$ 150 1650 00

C.D.W. FEE _____

PETROL CONSUMPTION _____

DELIVERY CHARGE _____

COLLECTION CHARGE _____

SUB-TOTAL _____

GST @ 7 % 115 50

RENTAL DEPOSIT _____

TOTAL: 1765 50

ADDITIONAL NAMED DRIVER _____

ADDRESS _____

SINGAPORE _____

OFFICE TEL _____ RES TEL _____ HP _____

OCCUPATION _____ NATIONALITY _____

PASSPORT / NRIC _____ DATE OF BIRTH _____

DRIVING LIC NO _____

PLACE OF ISSUE _____ DATE PASS/EXPIRY _____

DEPOSIT REFUND _____

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY: [Signature]

OF UNIQUE TOURIST SERVICE (PTE) LTD.

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"

*** THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.**

COMPULSORY EXCESS, DOLLAR \$ 1200/-

NOTE: HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.
YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS
PRINTED OVERLEAF.

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1. _____ ON _____ TIME _____

2. _____ ON _____ TIME _____

3. _____ ON _____ TIME _____

DATE: _____ SIGNATURE OF HIRER [Signature]

DATE: _____ SIGNATURE OF HIRER _____



Receipt Page

Thank You!

You have completed this transaction.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Nov 2021 / 09:49:06

Receipt Date/Time : 08 Nov 2021 / 09:49:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211108-000535

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SFB887B As at 06 Nov 2021/13:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SFB887B Enquiry Fee 20211108094841682909	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
	9gesffy		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

OK →

Print Receipt

Please do not use your browser's Back or Forward buttons as this may result in information loss





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21011457/Era3

18 NOVEMBER 2021

TAY SOON LIM
7 HERTFORD ROAD
#05-03
SINGAPORE 219405

Dear Sir/Madam,

**ACCIDENT INVOLVING SFB 887B & SMR 228L ALONG/AT THOMSON ROAD ON
06/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMR 228L against your motor insurance policy.

Based on the information on hand, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: Jaslinkok@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2021 18:01	Clm Dtl Modified	Insured Name: -> TAY SOON LIM. Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Nov 2021 18:01	Clm Veh Model Changed	(203486) PORSCHE MACAN 2.0 PDK (A).	[A] HOW MEI KWAN
3	09 Nov 2021 18:01	Clm Created	Reg No: SMR228L. Acct Date: 2021/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: J.E.W MOTORS PTE LTD (HQ)	[A] HOW MEI KWAN
4	09 Nov 2021 18:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2021 18:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/18	[A] HOW MEI KWAN
6	09 Nov 2021 18:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2021 18:01	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Nov 2021 18:01	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Nov 2021 18:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Nov 2021 18:01	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	09 Jun 2023 13:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	09 Jun 2023 13:12	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	09 Jun 2023 13:12	Clm Dtl Modified	JPJ Reg. Date: -> 2006/03/17.	[A] JOANNE LEE KHANG MIN
14	09 Jun 2023 13:12	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	09 Jun 2023 14:27	Adj Mandate Request	Cur Req:12741.45:Liability: 100%(BOLA 27) *Quantum: \$12,741.45 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
16	15 Jun 2023 09:33	Adj Mandate Request Cancelled		[A] CHEW HSHIAO TONG
17	15 Jun 2023 09:34	Clm Veh Model Changed	(203486) -> (200700) PORSCHE 911 CARRERA 4.	[A] CHEW HSHIAO TONG
18	15 Jun 2023 09:35	Adj Mandate Request	Cur Req:12741.45:Liability: 100%(BOLA 27) *Quantum: \$12,741.45 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
19	28 Jun 2023 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/18	[I] Khoo, Kay-Eng
20	28 Jun 2023 17:09	Adj Mandate Set	Approved:12741.45.	[I] Khoo, Kay-Eng

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2739899	10 Nov 2021 16:20:47	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR228L	SFB887B	11.00
2978288	09 Jun 2023 13:12:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR228L	SFB887B	11.00

