

Hueh Yin (LKK Auto)

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Sent: Thursday, 27 June 2024 1:47 PM
To: 'Hui Ting Tang'; assignments; SUR
Cc: 'Corene Chong'
Subject: RE: D24004941MFCT Our Ref: TK.REVOL.SKQ2013E; Your insured veh: SHA8738C (MSFC); DOA: 01/06/2024 - PRI Notice

WITHOUT PREJUDICE

Dear Sir,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9.

We will proceed to appoint our appointed surveyor for the pre repair inspection.

Dear LKK Auto Consultants Pte Ltd,

Pls proceed to carry out PRI of vehicle SKQ2013E and acknowledge receipt of this new assignment.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823)
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: Thursday, June 27, 2024 11:30 AM
To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>
Subject: RE: D24004941MFCT Our Ref: TK.REVOL.SKQ2013E; Your insured veh: SHA8738C (MSFC); DOA: 01/06/2024 - PRI Notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Joanne

1. We refer to your email appended below.
2. Please refer to our earlier email that our client objects appointing your surveyor as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Revol Carz Garage Pte Ltd
Address: 10, Ang Mo Kio Industrial Park 2A
#02-18 AMK Autopoint
Singapore (568047)
Contact: June (9322 2338) / Gavin (9740 6855)

4. Kindly liaise with the above workshop directly.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Thursday, June 27, 2024 11:06 AM

To: 'Hui Ting Tang' <huiting@crossbordersllc.com>

Cc: 'Corene Chong' <corene@crossbordersllc.com>

Subject: RE: D24004941MFCT Our Ref: TK.REVOL.SKQ2013E; Your insured veh: SHA8738C (MSFC); DOA: 01/06/2024 - PRI Notice

WITHOUT PREJUDICE

Dear Huiting,

Refer to your email below.

We have arranged our surveyor LKK Auto Consultants Pte Ltd to survey for your client.

If you have no issue regards to the surveyor that we appoint, we will proceed with LKK Auto Consultants.

Look forward to hear from you.

Joanne Yong Motor Claims

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From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: Thursday, June 27, 2024 9:26 AM
To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: RE: D24004941MFCT Our Ref: TK.REVOL.SKQ2013E; Your insured veh: SHA8738C (MSFC); DOA: 01/06/2024 - PRI Notice

WITHOUT PREJUDICE

1. We refer to your email appended below.
2. Our client instructs that he has decided to engage Revol Carz Garage Pte Ltd instead of Kah Motor Co. Sdn. Bhd. for his Property Damage claim of his vehicle no. SKQ2013E against your insured.
3. As such, our client objects appointing your surveyors as a single joint expert.
4. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a. Marc Ananda	United Appraisal
b. Dennis Yap	PAL'S Appraiser Pte Ltd
c. Yap Teck Lee	LCW Appraiser Pte Ltd
d. Yap Teck Chye	MC-Coy Appraiser Pte Ltd
e. Dixon Yeo	Treasure Appraiser Pte Ltd
f. Alan Cheong K.H.	C L Appraiser Pte Ltd
g. T.T. Rajan	Appraisal Services
h. Sebastian Lim	Constanct Appraiser Services
i. Dave Chang	Sincere Appraisal Services
j. Aeon Auto Consultants LLP	
4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Wednesday, June 26, 2024 5:32 PM

To: 'huiting@crossbordersllc.com' <huiting@crossbordersllc.com>

Cc: 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; Joanne Tan Jo Ann

<joannetan@msfirstcapital.com.sg>

Subject: D24004941MFCT Our Ref: TK.REVOL.SKQ2013E; Your insured veh: SHA8738C (MSFC); DOA: 01/06/2024 - PRI Notice

Importance: High

WITHOUT PREJUDICE

Dear Huiting,

Refer to our tele conversation just now.

I would like to inform you that we have survey your client vehicle since 12.06.2024. The survey has done at KAH MOTOR CO. SDN. BHD.

Please do confirm with your client.

Thanks, and regards,

Joanne Yong

Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823)
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Wednesday, June 26, 2024 4:49 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: Our Ref: TK.REVOL.SKQ2013E; Your insured veh: SHA8738C (MSFC); DOA: 01/06/2024 - PRI Notice

Importance: High

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

VERY URGENT

TO: MS First Capital Insurance Ltd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION

CLAIMANT: TAN TONG KAI

TRAFFIC ACCIDENT ON 1 JUNE 2024 AT 08:40 HRS ALONG TOH TUCK ROAD INVOLVING VEHICLES NO. SKQ2013E & SHA8738C

We are instructed by **TAN TONG KAI** to notify you of a road accident on **1 JUNE 2024** at about **08:40** hrs along **TOH TUCK ROAD** involving our client's vehicle registration number **SKQ2013E** and vehicle registration number **SHA8738C** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue:	Revol Carz Garage Pte Ltd
Address:	10, Ang Mo Kio Industrial Park 2A #02-18 AMK Autopoint Singapore (568047)
Contact:	June (9322 2338) / Gavin (9740 6855)

Please revert accordingly.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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