

## Rajes (LKK Auto)

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**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Monday, December 2, 2024 4:17 PM  
**To:** assignments; admin-d  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SLD 5128U\_GIA REPORT.pdf; receipt-20241202-123119 (002).pdf

<Confidential>

### REQUEST ARRANGE PRI FOR SLD 5128U & YOUR REF: GBB 1623L (MSIG) DOA ON 01.12.2024

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Password will be sent separately.

Thank you.

#### **Ong Zi Hui**

Senior Admin Officer, Claims Services

D: +65 6012 1318 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



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**From:** Motor Survey  
**Sent:** Monday, 2 December 2024 4:11 PM  
**To:** info@speedwerkz.biz  
**Subject:** RE: REQUEST ARRANGE PRI FOR SLD 5128U & YOUR REF: GBB 1623L DOA ON 01.12.2024

Hi Julie,

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Ong Zi Hui  
Senior Admin Officer, Claims Services  
D: +65 6012 1318 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)  
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-----Original Message-----

From: [info@speedwerkz.biz](mailto:info@speedwerkz.biz) <[info@speedwerkz.biz](mailto:info@speedwerkz.biz)>

Sent: Monday, 2 December 2024 4:00 PM

To: Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

Subject: Re: REQUEST ARRANGE PRI FOR SLD 5128U & YOUR REF: GBB 1623L DOA ON 01.12.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Officer

We would like to have LKK for the inspection

Kindly expedite the arrangement asap

Hear from you soon

Best regards

JULIE

----- Original Message -----

Subject: RE: REQUEST ARRANGE PRI FOR SLD 5128U & YOUR REF: GBB 1623L DOA ON 01.12.2024

Date: 2024-12-02 15:13

From: Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

To: "info@speedwerkz.biz" <[info@speedwerkz.biz](mailto:info@speedwerkz.biz)>

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 02/12/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AJAX Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 6) Chow Bo Xiong
- 2) Kenneth Kong
- 7) Patrick Soo
- 3) Marcus Chua
- 8) Victor Png
- 4) Ng You Han
- 9) Loh Teck How, Billy
- 5) Gary Soon
- 10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

\* \*Fast lane settlement is not applicable for cases that liability is in dispute\*

\* If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msiga.com](mailto:motorsurvey@sg.msiga.com)

Thank you.

Ong Zi Hui

Senior Admin Officer, Claims Services

D: +65 6012 1318 | zihui\_ong@sg.msig-asia.com

Please note my direct line has changed.

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Co. Reg. No. 200412212G | msig.com.sg

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-----Original Message-----

From: info@speedwerkz.biz <info@speedwerkz.biz>

Sent: Monday, 2 December 2024 2:49 PM

To: Claims SG <claims@sg.msig-asia.com>

Subject: REQUEST ARRANGE PRI FOR SLD 5128U & YOUR REF: GBB 1623L DOA ON 01.12.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam

"WITHOUT PREJUDICE"

Kindly arrange surveyor to inspect our client vehicle at

SpeedWerkz Pte Ltd

1 Kaki Bukit Ave 6

#01-73 Autobay@Kaki Bukit

Singapore 417883

Person in Charge - Jason - 81890858

WE WOULD LIKE TO HAVE SURVEYOR LIST FOR THE INSPECTION

Hear from you soon.

Regards,

Julie (Claim Department)

SpeedWerkz Pte Ltd

ROC: 202127390C

Add: 1 Kaki Bukit Avenue 6

#01-73 Autobay@Kaki Bukit

Singapore 417883

DID: 90996204

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