

Hueh Yin (LKK Auto)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Monday, December 2, 2024 11:48 AM
To: razali@automotiverepaircentre.com.sg; assignments; SUR
Cc: shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan'; 'James'; rayna@automotiverepaircentre.com.sg; Claims Dept of CTI; Eddie Sim (CTPIS)
Subject: RE: CTI REF: SNM24D206571/GBJ1309C/C01/LEEPG | DOA: 20.11.2024 - OD VEH SURVEY & APPROVAL

[Confidential]

Without Prejudice

Dear Sir/Madam

File linked, please submit estimate and other supporting documents to ezclaim.

We will arrange survey on without prejudice basis.

Dear LKK

Please arrange to survey the vehicle: GBJ1309C

Workshop: AUTOMOTIVE REPAIR CENTRE PTE LTD
DOA: 20/11/2024 18:30
Excess: \$1,000.00
OSP: No
VDL: Yes


Best Regards,
Cecilia Lee
Claims Department

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From: razali@automotiverepaircentre.com.sg <razali@automotiverepaircentre.com.sg>
Sent: Monday, 2 December 2024 11:41 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'James' <james@automotiverepaircentre.com.sg>; rayna@automotiverepaircentre.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D206571/GBJ1309C/C01/LEEPG | DOA: 20.11.2024 - OD VEH SURVEY & APPROVAL

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Dear Cecilia,



中国太平
CHINA TAIPING

EzClaim Workshop System

Case Inquiry

Vehicle No.

GBJ1309C

Policy Holder

Policy Holder

Status

Status

Accident Date

Start Date - End Date

Search

Reset

Dashboard

1

Accident Reporting

0

Estimate Cost

0

Final Adjustment

0

Repair Finished

0

Vehicle Released

Claim number is not created. Please contact China Taiping for assistance. Notification No. is 24N047263.

Yes

New Claim Creation

Claim Type

Claim Type

Vehicle No.

Vehicle No.

Policy No.

Policy No.

Verify

Case Management

<input type="checkbox"/>	Case No.	Claim No.	Claimant No.	Notification No.	Vehicle No.	Handler	Surveyor	Status	Accident Date	Video Survey	Operation	L
<input type="checkbox"/>	18634280262686 47424			24N047263	GBJ1309C				20/11/2024 18:30:00	<div>Upload Photo</div>		

Thanks for your attention.

Regards,



RAZALI
WhatsApp: 89453288
Automotive Repair Centre Pte Ltd
Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586
Fax: +65 6722 8585

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Monday, December 2, 2024 10:12 AM
To: razali@automotiverepaircentre.com.sg
Cc: shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'James' <james@automotiverepaircentre.com.sg>; rayna@automotiverepaircentre.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D206571/GBJ1309C/C01/LEEPG | DOA: 20.11.2024 - OD VEH SURVEY & APPROVAL

[Confidential]

Dear Razali

Please submit the claim thru ezclaim and let us have the notification no.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 2 December 2024 9:58 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; razali@automotiverepaircentre.com.sg
Cc: shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'James' <james@automotiverepaircentre.com.sg>; rayna@automotiverepaircentre.com.sg
Subject: CTI REF: SNM24D206571/GBJ1309C/C01/LEEPG | DOA: 20.11.2024 - OD VEH SURVEY & APPROVAL

[Internal]

Dear Cecilia,

Please refer to the below email.

Kindly assist.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: razali@automotiverepaircentre.com.sg <razali@automotiverepaircentre.com.sg>

Sent: Saturday, 30 November 2024 10:49 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'James' <james@automotiverepaircentre.com.sg>; rayna@automotiverepaircentre.com.sg

Subject: GBJ1309C - OD CLAIM

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Office in charge,

The owner of the vehicle **GBJ1309C** wants to lodge an OD claim.

Vehicle **GBJ1309C** is currently NOT IN our workshop.

Please create a case & advise the claim number inside EzClaim.

Thanks for your attention.

Regards,



RAZALI

WhatsApps: 89453288

Automotive Repair Centre Pte Ltd

Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586

Fax: +65 6722 8585