PREMIUM AUTOMOBILES



AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims

Yr Ref: CD/AIG24120009/Eua3 (SJW1515K)

Norah Khai From

6768 9911

6841 1183

Telephone + 65 -Telefax + 65 -

Nora.khai@premiumauto.com.sg

Email

Body & Paint Dept

Our Dept

PA/TP/0894/2024/NH

17 Feb 2025 Date

Our Ref

Dear Sir,

RE: INSURANCE CLAIM FOR SGT 77 R - Audi Q7 2.0 TFSI QU DATE OF LOSS: 29 NOVEMBER, 2024

With reference to the above-mentioned vehicle, no. SGT 77 R, claimant, Mrs. Soh Ping Xian Jenny, please find the related document per attached.

- 1. A copy of the Original invoice no. 85020750 S\$ 23,812.92.
- 2. A copy of the Discharge Voucher duly signed by client.
- 3. A copy of the Letter of Authorisation duly signed by client.
- 4. Loss of Use S\$ 900.00 (S\$ 100.00 x 7 working days + 1 Sunday + 1 PH)
- 5. A copy of the GIA search S\$ 2.18

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept Premium Automobiles Pte Ltd

Showroom 9 Leng Kee Road Singapore 159090

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Enc.

AIG Insurance - SGT 77 R

AUTHORISATION TO ACT

(AIG Express Third Party Claim)

1, Soh Ping Xian Jenny (the third par	ty claimant) of 21 Sampan Place
#08-04, Singapore 436593 (address), or	wner of SGT 77 R (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE	LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental ar	nd/or loss of use ("claim") for my vehicle
no. SGT 77 R that was damaged pursuant to the actual to th	
SJW 1515 K ("the accident").	
I further authorize the workshop to settle my above menti and the workshop is further authorized to receive payme payment cheque/s being made in favour of the workshop.	nt further to settlement of my claim with
I further acknowledge that any settlement the workshop prejudice and without admission of liability basis insofar	•
vehicle/s is concerned.	
Dated this (day) of (month) 20	(year)
	W. W. J. W. W. J. W. W. W. J. W. W. W. J. W.
Signed by "the third party claimant"	Signed by "the workshop"
(with chop if applicable)	(with chop)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>PREMIUM AUTOMOBILES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$23,812.92</u> (Repair Cost), <u>S\$900.00</u> (Loss of Use), <u>S\$2.18</u> (Disbursement) for vehicle no. <u>SGT77R</u> that was damaged pursuant to the accident which occurred on <u>29/11/2024</u> (date) at/along <u>61 UBI AVE 1</u> (location) involving vehicle no/s <u>SJW1515K</u>. This is pursuant to the inspection conducted on <u>03/12/2024</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SOH PING XIAN JENNY</u> (the third party claimant") of vehicle no. <u>SGT77R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SGT77R</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this9 (day) ofAPR	(month) 20_25 (year)
	211 31 A
Signed by appointed surveyor	Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Ubi Service Centre 55 Ubi Road 1 55 Upi Road 1 Singapore 408699 Main Telephone: 6388 2223 Main Telefax: 6841 1183 Co. & GST Reg. No.: 199902271W

Customer Service

6366 2323 Service Appointment: 24-hour Breakdown Service: 9828 1233 Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

1 16:26 Page

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

Regn No: SGT0077R

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85020750

Account: A0006

AIG ASIA PACIFIC INSURANCE PTE LTD

0)

Date : 05/02/2025

Order: SGT0077R

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY #07-16

Term : 30

SINGAPORE 079120

34701)

(V

Regn Date: 15/01/2018

Mileage: 74860 WIP No.: 40305

Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I Chassis: WAUZZZ4M1JD004127

Engine: CYR 047035

Dept: U

You have been assisted by :- UB-Tang Cha Hao

(52)

		Details		Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PA AND REAR LID KICK SENSOR	RKING AID	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRO DOOR MULTI LOCK SYSTEM AND POW		900.00	1.00	900.00
S	BODYWORK	DEVICES.INSPECT FOR DAMAGES. M: TO REMOVE AND REINSTALL REAR E TO DISMANTLE AND RENEW LHS FRO DOOR.TO CUT OUT AND WELD LHS F	UMPER. NT AND REAR	1500.00	1.00	1,500.00
S	BODYWORK	REORGANISE CRASH MANAGEMENT COREINSTALL ALL PARTS REMOVED. M: TO RESPRAY LHS FRONT AND REAR FENDER, LHS FRONT AND REAR DOOF LHS REAR DOOR WHEEL ARCH TRIM	MPONENTS. DOOR, LHS REAR LOWER COVER,	3150.00	1.00	3,150.00
3	BODYWORK	WHEEL ARCH TRIMS M: TO RENEW LHS REAR RIM AND CARF ALIGNMENT.	Y OUT WHEEL	280.00	1.00	280.00
5	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK		292.00	1.00	292.00
X X X X X X X X X X	A4M0831051G A4M0837911E AD 355205A2 AD 00940104 A4M0853959G GRU A4M0833051E A4M0839911E A4M0839717C A4M0853969G GRU A4M0853817A GRU A4M0853817A GRU	DOOR(SK)(A)10/12/202 SEAL BONDAGENT CLEANER COVER(SK)(A)10/12/20 DOOR(SK)LAST PC(A)10 SEAL(SK)(A)10/12/202 DOOR SEAL(SK)(A)10/1 COVER COVER COVER	Less 020%	1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00	6166.00 314.50 53.80 91.10 823.00 6441.00 311.50 237.50 983.00 231.50 504.50	4,932.86 251.66 43.04 72.88 658.46 5,152.86 249.20 190.00 786.40 185.20 403.60

Premium Automobiles Pte Ltd



Ubi Service Centre 55 Ubi Road 1 Singapore 408699 Main Telephone: 6388 2223 Main Telefax: 6841 1183 Co. & GST Reg, No.: 199902271W

Customer Service Service Appointment: 24-hour Breakdown Service: 9828 1233 customer.care@premiumauto.com.sg Email:

INS TAX INVOICE

Page 2 16:26

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85020750

Account: A0006

0)

Date : 05/02/2025

Order : SGT0077R

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#07-16

Term : 30

SINGAPORE 079120

Regn No: SGT0077R

34701)

Regn Date: 15/01/2018

Mileage: 74860

AIG ASIA PACIFIC INSURANCE PTE LTD

WIP No.: 40305

Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I Chassis: WAUZZZ4M1JD004127

Engine: CYR 047035

Dept: U

You have been assisted by :- UB-Tang Cha Hao

(52)

		Details		Qty	Unit Price	Amount
XXX	A4M0853818A GRU A4M0601025C	COVER RIM 19" CH6(SK)(A)10	Less 020% Less 020%	1.00	504.50 2544.00	403.60 2,035.20

15,364.72 Parts 0.00 6,482.00 0.00 Labour Sublet Menus Lubricant 0.00

Sub-Total 21,846.72 1,966.20 9% GST 23,812.92 **Grand Total**

Received by

For & on behalf of Premium Automobiles Pte Ltd INSURER ENQUIRY Find

insurer

Vehicle reg. no.

SJW1515K

Date of Accident

29/11/2024 🛗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance _____ AIG Asia Pacific Insurance Pte.... Period of Insurance _______25/08/2024 - 29/07/2025

Requested ByFOONG CHIN FONG (PREMIUM ...

Payment details

Request Amount: \$\$2 GST Amount: \$\$0.18

Total Amount Due (GST Inclusive): \$\$2.18

General Insurance Association

Records Management Centre GST Registration No: M400017735

Yan (LKK Auto)

From: Yan (LKK Auto)

Sent: Friday, December 6, 2024 9:25 AM

To: richard@sbs-group.biz
Cc: Hsiao Tong (LKKAuto)

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SJW1515K(AIG) AND SGT77R AT/ALONG 61 UBI AVE 1 CAR PARK ON

19/11/2024

Our Ref: CD/AIG24120009/Eua3

AIG Ref: 9167963378SG

06 DECEMBER 2024

TAN JOO SENG

ACCIDENT INVOLVING SJW1515K(AIG) AND SGT77R AT/ALONG 61 UBI AVE 1 CAR PARK ON 19/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SGT77R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

	On	Audit	Remarks	By
02 E		Addit	relial va	-
1 2024 13:2	.4 25	Clm Dtl Modified	Claimant's Name: -> SOH PING XIAN JENNY. Claimant's ID: -> SXXXX762C.	[A] HOW MEI KWAN
02 E 2 2024 13:2	4	Clm Veh Model Changed	(204926) AUDI Q7 2.0 TFSI QU (A).	[A] HOW MEI KWAN
02 D 3 2024 13:2	.4 25	Clm Created	Reg No: SGT77R. Acct Date: 2024/11/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Pre mium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
02 D 4 2024 13:2	4	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
02 D 5 2024 13:2	4 25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/11	[A] HOW MEI KWAN
02 D 6 2024 13:2	4	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
02 D 7 2024 13:2	4	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
02 D 8 2024 13:2	4	Label Added	(20224):Field Survey.	[A] Merimen Administrator
02 D 9 2024 13:2	4	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
02 D 10 2024 13:2	4	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
03 D 1 202 18:1	4	Adj Adjuster Assigned	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
03 D 12 2024 18:3	4	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/12/11	[A] HOW MEI KWAN
03 D 2024 3. 18:3	4 33	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
04 D 4 2024 09:1	4 14	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wa
04 E 2024 16:4	4 48	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-W
06 D 2024 6. 09:2	.4 25	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YA
25 F !7 202 15:0	.5 07	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YA
12 M !8 202 !4:3	.5 37	Adj Rpt Initiated		[A] JOANNE LE KHANG MIN
12 M 9 202! 14:3	.5 37	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LE KHANG MIN
12 M 202! 14:3	.5 37	Clm Dtl Modified	Insured Address 1: -> Insured Address 2: -> Insured PostCode: -> Insured City: -> 1248. Driver Name: -> Tan Joo Seng. Claim Conclusion: -> 3.	[A] JOANNE LE KHANG MIN
12 M 1202! 14:3	.5 37	Clm Dtl Modified	JPJ Reg. Date: -> 2018/01/15.	[A] JOANNE LE KHANG MIN
12 M 2 202! 14:3	.5 37	Clm Details Notified		[A] JOANNE LE KHANG MIN
19 M !3 202 16:3	.5	Adj Mandate Request	$\label{lem:cur.Req:24715.10:Liability: 100% (BOLA 24) *Quantum: $24,715.10(all-in). Pls refer to adjuster report for details. *For your approval please.}$	[A] NA MENG YA



Date From	 Date 10	Audit iy	ype None	♥ G0

ACTIVITY								
No record								
Merimen Billing for this case - Transaction History								
					0 11			

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3284697	03 Dec 2024 14:23:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGT77R	SJW1515K	12.00
3284994	03 Dec 2024 18:33:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGT77R	SJW1515K	12.00