

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24120009/Eua3 (SJW1515K)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0894/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

17 Feb 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGT 77 R – Audi Q7 2.0 TFSI QU
DATE OF LOSS: 29 NOVEMBER, 2024

With reference to the above-mentioned vehicle, no. **SGT 77 R**, claimant, **Mrs. Soh Ping Xian Jenny**, please find the related document per attached.

1. A copy of the Original invoice no. 85020750 – S\$ 23,812.92.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 900.00 (S\$ 100.00 x 7 working days + 1 Sunday + 1 PH)
5. A copy of the GIA search – S\$ 2.18

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone: 6388 2223
Main Telefax: 6841 1183
Co. & GST Reg. No.: 199902271W

Customer Service
Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020750 Date : 05/02/2025 Order : SGT0077R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SGT0077R (V 34701)	Regn Date: 15/01/2018	Mileage: 74860	WIP No.: 40305
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I	Chassis: WAUZZZ4M1JD004127	Engine: CYR 047035	Dept: U
You have been assisted by :- UB-Tang Cha Hao (52)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES.	900.00	1.00	900.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR BUMPER. TO DISMANTLE AND RENEW LHS FRONT AND REAR DOOR.TO CUT OUT AND WELD LHS REAR FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT AND REAR DOOR,LHS REAR FENDER,LHS FRONT AND REAR DOOR LOWER COVER, LHS REAR DOOR WHEEL ARCH TRIM AND BOTH REAR WHEEL ARCH TRIMS	3150.00	1.00	3,150.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	292.00	1.00	292.00
X	A4M0831051G	DOOR(SK) (A)10/12/202	1.00	6166.00	4,932.80
X	A4M0837911E	SEAL	1.00	314.50	251.60
X	AD 355205A2	BONDAGENT	1.00	53.80	43.04
X	AD 00940104	CLEANER	1.00	91.10	72.88
X	A4M0853959G GRU	COVER(SK) (A)10/12/20	1.00	823.00	658.40
X	A4M0833051E	DOOR(SK)LAST PC(A)10	1.00	6441.00	5,152.80
X	A4M0839911E	SEAL(SK) (A)10/12/202	1.00	311.50	249.20
X	A4M0839717C	DOOR SEAL(SK) (A)10/1	1.00	237.50	190.00
X	A4M0853969G GRU	COVER	1.00	983.00	786.40
X	A4M0854819A GRU	COVER	1.00	231.50	185.20
X	A4M0853817A GRU	COVER	1.00	504.50	403.60

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24120009/Eua3

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Body Repair Our Dept

PA/TP/0894/2024/EQ Our Ref
19 December 2024 Date
1 Total Pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4M1JD004127
Vehicle Regn No. : SGT 77 R
Vehicle Mileage : 74,860 KM
Vehicle Owner : Mrs. Soh Ping Xian Jenny
Liability : **Direct Settlement by Yan**
Of LKK Auto Consultants Pte Ltd via email
Dated 06/12/2024 with LOU.
Accident Date : 29/11/2024
Place : **"UBPOINT" CARPARK. 61 UBI AVE 1, SG408941. CARPARK OF THE**
BUILDING BASEMENT
Repair Cost : S\$ **23,812.92**
WIP No. : 40305
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

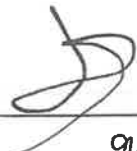
Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction
 and that payment of the repairer's charges that are claimable under the
 policy will be deemed in full and final settlement of property claim only
 without prejudice to injury claim.

Insured Signature :

Time :

Date :


 9am
 31/12/24

Authorization Letter

PA/TP/0894/2024/EQ

19 December 2024

Mrs. Soh Ping Xian Jenny
21 Sampan Place
#08-04
Singapore 436593

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24120009/Eua3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SGT 77 R & SJW 1515 K
AT "UBPOINT" CARPARK. 61 UBI AVE 1, SG408941. CARPARK OF
THE BUILDING BASEMENT ON 29/11/2024.**

I am the owner of SGT 77 R.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mrs. Soh Ping Xian Jenny

Copy to Norah Khai, Premium Automobiles Pte Ltd

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Soh Ping Xian Jenny (the third party claimant) of 21 Sampan Place
#08-04, Singapore 436593 (address), owner of SGT 77 R (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGT 77 R that was damaged pursuant to the accident which occurred on 29/11/2024
(date) along "UBPOINT" CARPARK, 61 UBI AVE 1, SG408941, CARPARK OF THE BUILDING BASEMENT (location) involving vehicle no/s
SJW 1515 K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 23,813.93 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ (Disbursement), for vehicle no. SGT 77 R that was damaged pursuant to the accident which occurred on 29/11/2024 (date) along "UBPOINT" CARPARK, 61 UBI AVE 1, SG408941, CARPARK OF THE BUILDING BASEMENT (location) involving vehicle no/s SJW 1515 K. This is pursuant to the inspection conducted on 03/12/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Soh Ping Xian Jenny ("the third party claimant") of vehicle no. SGT 77 R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJW 1515 K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)



BREAKDOWN OF PAYMENT

Vehicle No: SGT 77 R

Accident on 29/11/2024 at "UBPOINT" CARPARK, 61 UBI AVE 1, SG408941. CARPARK OF THE BUILDING BASEMENT

Involving vehicle/s SJW 1515 K

1) Repair cost \$ 23,812.92 Payable to: Premium Automobiles Pte Ltd

2) GIA/~~LTA~~ search fee \$ 2.18 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or ~~Rental~~ Car \$ 900.00 Payable to: PREMIUM AUTOMOBILES PTE LTD

4) Medical fees \$ _____ Payable to: PREMIUM AUTOMOBILES PTE LTD

5) Others \$ _____ Payable to: PREMIUM AUTOMOBILES PTE LTD



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SOH PING XIAN JENNY
Period of Insurance : 15 Jan 2024 To 14 Jan 2025
Engine/Motor No. : CYR047035
Chassis No. : WAUZZZ4M1JD004127

Vehicle No. : SGT77R
Policy No. : 1800002867-05
Endorsement No. :
Issued Date : 24 Nov 2023 12:20

ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI

Engine Capacity/Tonnage : 1,984.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2018

Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Mileage Condition : Unlimited Mileage

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$1000

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SOH PING XIAN JENNY - \$1000 (Own Damage), \$1000 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from Apple App Store or Google Play Store.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125277

PREMIUM LEASING -TKC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

AIGSGMOBILEAPP


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJW1515K

Date of Accident

29/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **25/08/2024 - 29/07/2025**

Requested By **FOONG CHIN FONG (PREMIUM ...**

Requested Date **29/11/2024 15:12**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**