

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

28 December 2024

India International Insurance Pte Ltd
64 Cecil St #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SGU4052E And SHD2306P On 28.11.2024 Along Near 245 Alexandra Rd.

We are the authorized repair workshop for the owner of motor vehicle no: **SGU4052E** which was involved in the captioned accident with your insured vehicle: **SHD2306P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	4,750.00
02) 9% GST	\$	427.50
03) Loss Of Rental 8 days @ \$150 (*Including 2 Days PRI & 1 Weekend)	\$	1,200.00
04) GIA/LTA Search Fee	\$	2.18

\$ 6,379.68

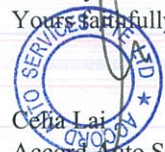
We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|-------------------------|
| a) GIA report | e) Rental Car Agreement |
| b) Repair Statement BM1198 | |
| c) Letter Of Authority | |
| d) GIA/LTA Search Fee | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully



Celia Lai
Accord Auto Services Pte Ltd
Tel: 62717433 / 92740999
Email: avclaims@mycarworkshop.com.sg

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SGV 4052 E and SHD 2306 P on 28.11.2024 Along Near 245 Alexandra Rd.

I/We, Tay Lee Teck, NRIC No: Sxxxx 586 G

Of _____

Owner of motor vehicle no SGV 4052 E do hereby appoint **Accord Auto Services Pte Ltd**

as my/ours authorised representative and _____

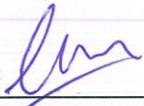
as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved

in the above mentioned accident. I/We, Tay Lee Teck

shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my claims.



Signature of owner

(Company Stamp, if Applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III - Direct Settlement (PODS)

Without Prejudice
on Injury Claims

India Ref: MFL2024D0014266
Claimant Ref: SGU4052E

We/I, ACCORD AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,177.50 (repair cost), S\$ 700.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SGU4052E that was damaged pursuant to the accident which occurred on 28/11/2024 (date) at NEAR 245 ALEXANDRA ROAD (location) involving vehicle no. SHD2306P (insured vehicle). This is pursuant to the inspection conducted on 03/12/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tay Lee Teck ("the third party claimant") of vehicle no. SGU4052E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGU4052E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,879.68 to ACCORD AUTO SERVICES PTE LTD

Dated this 13 day of Jan 2025

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Celia Lai

NRIC:

S xxx S16 A

Address:

BK 1009 Bukit Merah Lane 3

#01-20 S159723

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

Date : 28 December 2024

India Internatinal Insurance Pte Ltd
64 Cecil St #04/#05
IOB Building
Singapore 049711

Our Ref No : BM1198
Insured : Tay Lee Teck
Insured NRIC : Sxxxx586G
Make & Model : Toyota Wish
DOA : 28.11.2024
Claim Type : Third Party

TAX INVOICE

Re: Vehicle Registration No:

SGU4052E

Cost Of Repair	\$	4,750.00
9% GST	\$	427.50
	\$	<u>5,177.50</u>

Accord Auto Services Pte Ltd





www.MyCarWorkshop.com.sg

Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3
#01-80 Alexandra Village Ind'l Est
Singapore 159723
TEL: 97690531
FAX: 6481 9516
Co Reg No.: 201130172G

Invoice #: RC51592

Tay Lee Teck

Customer Vehicle No.: SGU4052E

Replacement Vehicle No.: SKV5945U

Make & Model: Mazda 5

IU No.: 1125952415

Rental Information:

Date / Time	Start		End		Actual Duration / Charged
	29/11/2024	9:00 AM	07/12/2024	4:00 PM	
					8 Days

Rental Cost

Daily	8	Days	\$150.00	Per day	\$1,200.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

Payment Details:

Amount Due:

\$1,200.00

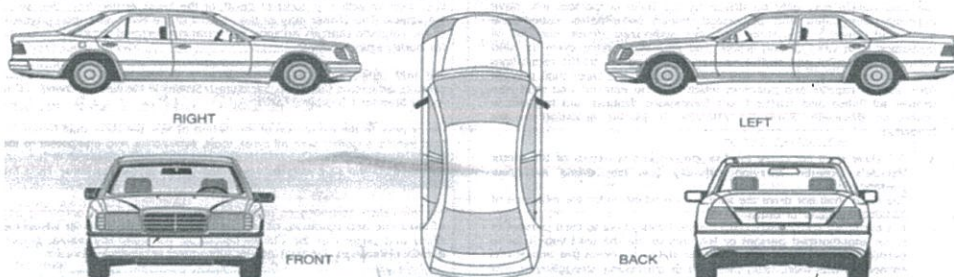
DOA:28.11.2024

This is a computer generated invoice. No signature is required.
Thank you for choosing Accord Rent A Car Pte Ltd

VEHICLE HIRING AGREEMENT

Hirer's Own Vehicle No. SGU4052E

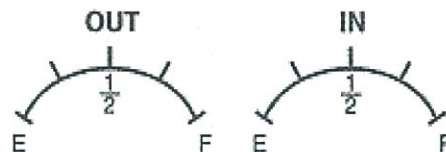
Vehicle No:	SKV5945U	Vehicle Date OUT:	29.11.2024	Time:		HRS
Make & Model:	Mazda 5	Vehicle Date IN:		Time:		HRS
THIRD PARTY INSURANCE NON WAIVER EXCESS: S\$3,500.00.		Rate Per Day:	S\$	No. of Days:		
OWN DAMAGE INSURANCE NON WAIVER EXCESS: S\$3,500.00.		Total Charges:				
HIRER'S PARTICULARS		ADDITIONAL DRIVER'S PARTICULARS				
Name (as in NRIC):	Tay Lee Teck	Name (as in NRIC):				
NRIC / Passport No:	S1730586G	NRIC / Passport No:				
Date of Birth:	14.06.1965	Date of Birth:				
Address:	Apt Blk 21 Queen's Close #12-143 Singapore 140021	Address:				
Employment Details:						
Driving License Passed Date:		22.1.1991	Driving License Passed Date:			
Tel: (HP): 94882273	(H):	(O):	Tel: (HP):	(H):	(O):	



MILEAGE OUT :

IU No : 1125952415

CONTROL LEVEL (OUT & IN)

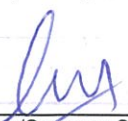
**EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518/6271 5133 HP 9229 9191**

IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this document and confirm below whether you consent to receiving information as set out.

- Only persons above 21 & below 65 years of age and signing this agreement may drive the vehicle.
- Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Precursor Investments.
- All vehicles are fitted with anti theft device which will respond to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs ii) S\$150.00 for resetting of immobiliser.
- Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
- Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
- No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
- Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
- No Smoking, Durians and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations, during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.


Signature/Company Stamp (If Applicable)
Customer name: Tay Lee Teck

Date (dd/mm/yyyy) : 29.11.2024

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SHD2306P

Date of Accident

28/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance India International Insurance ...

Period of Insurance 09/10/2024 - 08/10/2025

Requested By Celia Lai (ACCORD AUTO SERVI...

Requested Date 29/11/2024 12:16

Payment details

Request Amount: S\$2

GST Amount: S\$0.18

Total Amount Due (GST Inclusive): S\$2.18

General Insurance Association

Records Management Centre

GST Registration No: M400017735

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Dec 2024 11:45	Clm Dtl Modified	Insured Name: -> PRIME CAR RENTAL & TAXI SERVICES PTE LTD. Insured ID: -> 199606293Z. Claimant's Name: -> Tay Lee Teck. Claimant's ID: -> SXXXX586G.	[A] HOW MEI KWAN
2	02 Dec 2024 11:45	Clm Veh Model Changed	(202187) TOYOTA WISH 1.8 X LIMITED (A).	[A] HOW MEI KWAN
3	02 Dec 2024 11:45	Clm Created	Reg No: SGU4052E. Acct Date: 2024/11/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Accord Auto Services Pte Ltd (Bukit Merah)	[A] HOW MEI KWAN
4	02 Dec 2024 11:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Dec 2024 11:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/11	[A] HOW MEI KWAN
6	02 Dec 2024 11:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Dec 2024 11:45	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	02 Dec 2024 11:45	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	05 Dec 2024 16:27	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% ID REAR-ENDED 3RD PARTY.	[A] CHEW HSIAO TONG
10	05 Dec 2024 17:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/11. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
11	05 Dec 2024 17:21	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee
12	06 Dec 2024 13:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/12/11	[A] HOW MEI KWAN
13	30 Dec 2024 08:54	Adj Rpt Initiated		[A] CHEW HSIAO TONG
14	30 Dec 2024 08:54	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
15	30 Dec 2024 08:54	Clm Dtl Modified	JPJ Reg. Date: -> 2007/05/14.	[A] CHEW HSIAO TONG
16	30 Dec 2024 08:54	Clm Details Notified		[A] CHEW HSIAO TONG
17	30 Dec 2024 09:17	Adj Mandate Request	Cur.Reg:6019.68:Liability: 100% *Quantum: \$6,019.68 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	30 Dec 2024 10:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/12/11. Mandate Remarks: 2007 vehicle. Please let us have the MV and the ERV.	[I] Gabriel Wee
19	30 Dec 2024 10:39	Adj Mandate Set	Maintained:2007 vehicle. Please let us have the MV and the ERV.	[I] Gabriel Wee
20	02 Jan 2025 17:08	Adj Mandate Request	Cur.Reg:6019.68:Market Value: \$27,000.00(est) less LTA Rebate: \$12,539.00(est) = Nett Value :\$14,461.00(est) Please note that third party vehicle COE expiry date is 30 Apr 2027.	[A] CHEW HSIAO TONG
21	02 Jan 2025 17:28	Adj Mandate Set	Approved:6019.68.	[I] Gabriel Wee

Date From    Date To    Audit Type 

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3285161	04 Dec 2024 09:35:51	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SGU4052E	SHD2306P	12.00

3287009	06 Dec 2024 13:39:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGU4052E	SHD2306P	12.00
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