



☎ 6453 4730  
☎ 6457 1931  
✉ enquiry@sh-motor.com

**WORKSHOP**

160 Sin Ming Drive  
#07-02 Sin Ming AutoCity  
Singapore 575722

**S & H Motor Pte Ltd**  
Co. Reg. No. : 198701322K  
GST Reg. No.: M2-0076269-0

Our Ref : SH/2024/0198/TP

Date : 24 December 2024

The Motor Claims Department  
**INDIA INTERNATIONAL INSURANCE PTE LTD**  
NO. 64 #04/#05/#06-02  
CECIL STREET  
IOB BUILDING  
SINGAPORE 049711

Dear Sir / Madam,

**RE : Accident Involving GX5858A & GBK9476U on 15.11.2024**

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I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

|  |   |                     |
|--|---|---------------------|
| Cost Of Repair - Invoice No: AR202412-0192 | : | S\$ 7,303.00        |
| Loss Of Use (\$ 200.00 x 7 days)           | : | S\$ 1,400.00        |
| LTA Search Fee                             | : | S\$ 2.18            |
|  |   | <u>S\$ 8,705.18</u> |

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,



  
\_\_\_\_\_

encl

## **LETTER OF AUTHORITY**

To: India International  
Insurance Pte Ltd  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ACCIDENT INVOLVING Gx5858A & GBK 9476U ON  
15.11.2024 (Date) ALONG Seletar Expw  
\_\_\_\_\_  
(Location)

I, Pang Hock Car Rental Pte Ltd NRIC no. 201538271R  
of 21 Jln Masjid 3418946 (Address),  
owner of Motor Vehicle Registration No. Gx5858A do hereby  
authorise M/s S & H Motor Pte Ltd to be my agent and representative to correspond,  
negotiate and settle, on my behalf, my claim against the parties involved in the above  
mentioned accident.



\_\_\_\_\_  
Signature of Owner & Date

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III-Direct Settlement (PODS)

India Ref: MFL2024D0013776  
Claimant Ref: GX5858A

We/I, S & H MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,303.00 (repair cost), S\$ 560.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. GX5858A that was damaged pursuant to the accident which occurred on 15/11/24 (date) at SELETAR EXPW (location) involving vehicle no. GBK9476U (insured vehicle). This is pursuant to the inspection conducted on 02/12/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SIANG HOCK CAR RENTAL PTE LTD ("the third party claimant") of vehicle no. GX5858A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GX5858A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,865.18 to S & H MOTOR PTE LTD.

Dated this ..... day of .....

#### CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

#### WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:





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**WORKSHOP**

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#07-02 Sin Ming AutoCity  
Singapore 575722

**S & H Motor Pte Ltd**

Co. Reg. No. : 198701322K  
GST Reg. No.: M2-0076269-0

|                  |               |
|------------------|---------------|
| Tax Invoice No.: | AR202412-0192 |
|------------------|---------------|

INDIA INTERNATIONAL INSURANCE PTE LTD  
NO. 64 #04/#05/#06-02  
CECIL STREET  
IOB BUILDING  
SINGAPORE 049711

File No : SH/2024/0198/TP  
Date : 24-December-2024

**Cost of repair for vehicle no: GX5858A BYD ET3**  
**Accident involving vehicle no: GX5858A & GBK9476U on 15-November-2024**

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**Description**

To Supply Spare Parts

LABOUR CHARGE

|                            |                 |
|----------------------------|-----------------|
| Lump Sum Cost of Repair \$ | 6,700.00        |
| 9 % GST \$                 | 603.00          |
| \$                         | <u>7,303.00</u> |

T/Party: INDIA INTERNATIONAL INSURANCE PTE LTD

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**Received By**

No signature is required as this is a computer generated invoice

## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

GBK9476U

Date of Accident

15/11/2024 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **India International Insurance ...**Period of Insurance ..... **01/10/2024 - 30/09/2025**Requested By ..... **Goh You Qing (S & H Motor Pte...**Requested Date ..... **28/11/2024 18:35****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**


Records Management Centre

GST Registration No: **M400017735**


## Claim Audit

| AUDIT TRAIL |                   |                                 |  |                          |
|-------------|-------------------|---------------------------------|--|--------------------------|
| No.         | On                | Audit                           | Remarks  | By                       |
| 1           | 02 Dec 2024 10:35 | <b>Clm Dtl Modified</b>         | Claimant's Name: -> SIANG HOCK CAR RENTAL PTE. LTD.. Claimant's ID: -> 201538271R.   | [A] HOW MEI KWAN         |
| 2           | 02 Dec 2024 10:35 | <b>Clm Veh Model Changed</b>    | (207697) BYD ET3 (A).  | [A] HOW MEI KWAN         |
| 3           | 02 Dec 2024 10:35 | <b>Clm Created</b>              | Reg No: GX5858A. Acct Date: 2024/11/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: S & H Motor Pte Ltd (Sin Ming) | [A] HOW MEI KWAN         |
| 4           | 02 Dec 2024 10:35 | <b>Adj Co Assigned</b>          | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI KWAN         |
| 5           | 02 Dec 2024 10:35 | <b>Adj Next Rpt Changed</b>     | Next Rpt:Final Rpt.Due Date:2024/12/11   | [A] HOW MEI KWAN         |
| 6           | 02 Dec 2024 10:35 | <b>Adj Mandate Set</b>          | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI KWAN         |
| 7           | 02 Dec 2024 10:36 | <b>Label Added</b>              | (30653):Direct Settlement.   | [A] HOW MEI KWAN         |
| 8           | 02 Dec 2024 10:36 | <b>Adj Adjuster Assigned</b>    | [None] -> KENNETH KONG   | [A] HOW MEI KWAN         |
| 9           | 02 Dec 2024 14:04 | <b>Clm Dtl Modified</b>         | Insured Name: -> TRUST-LINK LOGISTICS PTE. LTD.. Insured ID: -> 201201583N.  | [A] HOW MEI KWAN         |
| 10          | 02 Dec 2024 15:34 | <b>Adj Mandate Request</b>      | Cur.Reg:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.  | [A] NA MENG YAN          |
| 11          | 02 Dec 2024 16:37 | <b>Adj Next Rpt Changed</b>     | Next Rpt:Final Rpt.Due Date:2024/12/11. Mandate Remarks: Liability is clear.   | [I] Gabriel Wee          |
| 12          | 02 Dec 2024 16:37 | <b>Adj Mandate Set</b>          | Approved:0.00:Liability is clear.  | [I] Gabriel Wee          |
| 13          | 03 Dec 2024 17:53 | <b>Adj Im. Advice Submitted</b> | Next Rpt:Final Rpt.Due Date:2024/12/11   | [A] HOW MEI KWAN         |
| 14          | 09 Dec 2024 16:28 | <b>Adj Mandate Request</b>      | Cur.Reg:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.  | [A] NA MENG YAN          |
| 15          | 09 Dec 2024 16:43 | <b>Adj Next Rpt Changed</b>     | Cur Rpt:Final Rpt. Cur Due Date:2024/12/11. Mandate Remarks: Liability is clear.   | [I] Gabriel Wee          |
| 16          | 09 Dec 2024 16:43 | <b>Adj Mandate Set</b>          | Approved:0.00:Liability is clear.  | [I] Gabriel Wee          |
| 17          | 04 Mar 2025 10:37 | <b>Adj Rpt Initiated</b>        |  | [A] JOANNE LEE KHANG MIN |
| 18          | 04 Mar 2025 10:37 | <b>Clm Dtl Modified</b>         | Claim Conclusion: -> 3.  | [A] JOANNE LEE KHANG MIN |
| 19          | 04 Mar 2025 10:37 | <b>Clm Dtl Modified</b>         | JPJ Reg. Date: -> 2024/09/09.  | [A] JOANNE LEE KHANG MIN |
| 20          | 04 Mar 2025 10:37 | <b>Clm Details Notified</b>     |  | [A] JOANNE LEE KHANG MIN |
| 21          | 14 Mar 2025 14:48 | <b>Adj Mandate Request</b>      | Cur.Reg:8145.18:Liability: 100% *Quantum: \$ 8,145.18(all-in). Pls refer to adjuster report for details. *For your approval please.  | [A] NA MENG YAN          |
| 22          | 14 Mar 2025 16:35 | <b>Adj Next Rpt Changed</b>     | Cur Rpt:Final Rpt. Cur Due Date:2024/12/11. Mandate Remarks: Offer \$100 for LOU   | [I] Gabriel Wee          |
| 23          | 14 Mar 2025 16:35 | <b>Adj Mandate Set</b>          | Approved:8005.18:Offer \$100 for LOU   | [I] Gabriel Wee          |

Date From



Date To



Audit Type

None



Go

|           |
|-----------|
| ACTIVITY  |
| No record |

|   |                      |                       |          |                              |  |         |          |        |
|---|----------------------|-----------------------|----------|------------------------------|--|---------|----------|--------|
| Merimen Billing for this case - Transaction History |                      |                       |          |                              |  |         |          |        |
| Bill Ref No   | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                           | Ref 1   | Ref 2    | Amount |
| 3283500   | 02 Dec 2024 11:43:44 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | GX5858A | GBK9476U | 12.00  |
| 3284971   | 03 Dec 2024 17:53:12 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)          | GX5858A | GBK9476U | 12.00  |