



SKODA

247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: D2401048MFE7

Our Ref: SAN 52762

To: MR FIRST CAPITAL INSURANCE

Dear Sirs,

ACCIDENT INVOLVING SAN 52762 & SID 45304 ON 28/11/2014

We are claiming on behalf of our client AZHAR BIN MAHAMMED NOH

owner of vehicle number SAN 52762 involved in accident on 28/11/2014

with vehicle SID 45304 along/at QUEENSWAY BEFORE EXIT TO PORTSWAIN
(K.E)

Description of claims:

Cost of Repairs \$ 7,893.31 (incl 9% GST)

Loss of Use/Rental \$ 100 x 8 Days = \$ 800 (incl 9% GST)

Search Fee \$ 2.18 (incl 9% GST)

Miscellaneous Fee \$ — (incl 9% GST)

TOTAL \$ 8,695.49 (incl 9% GST)

We are claiming in full and final settlement of \$ 8,695.49 (incl 9% GST) payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg



Dated this 27/01/2015

Internal

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033021905
Document date 20-12-2024
Customer no. 6151041856
Customer GST-ID 195000106C
Dealer 30001
Job order number 2024034705/ 1
Job order date 03-12-2024
Service Advisor YEN MEI WONG

Company
Ms First Capital Insurance
Limited
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
AZHAR
BIN MOHAMMED NOH
BLK 117 JURONG EAST STREET 13
#02-141
SINGAPORE 600117

License plate	Model code	First registration	VIN	Model	Mileage
SNN5276Z	NX34LDS0	13-12-2023	TMBBP8NX4RY026303	OCTAVIA M-HEVSTY TS81/1.0 A7F	11,252

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#8	280.00	305.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#8	480.00	523.20
9801B003	B&P WHEEL ALIGNMENT				#8	360.00	392.40
9801B001	R&R RIM & BALANCE				#8	50.00	54.50
5E3601025AG	Alloy Whee (SCK) AO 4/12/2024	1	pcs.	1,567.30	#8	1,567.30	1,708.36
311601361	Rubber Valve	1	pcs.	4.27	#8	4.27	4.65
	LABOUR	2.5	pcs.	840.00	#8	2,100.00	2,289.00
	SPRAY PAINT	3	pcs.	800.00	#8	2,400.00	2,616.00
	ALLIANZ ARF VS MS FIRST CAPITAL 3RD PARTY VEHICLE SHD4530U D.O.A: 28-11-2024 SURVYE BY : MR RASUL.LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#8	1,170.00	6,071.57	9%	651.74	7,241.57	7,893.31
Total	1,170.00	6,071.57		651.74	7,241.57	7,893.31

Customer

Handwritten signature
Volkswagen Group Singapore
Service Advisor
81030001

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



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Page 2/2

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Customer no.	6151041856
Customer GST-ID	195000106C
Dealer	30001
Job order number	2024034705/ 1
Job order date	03-12-2024
Service Advisor	YEN MEI WONG

Company
Ms First Capital Insurance
Limited
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
AZHAR
BIN MOHAMMED NOH
BLK 117 JURONG EAST STREET 13
#02-141
SINGAPORE 600117

License plate	Model code	First registration	VIN	Model	Mileage
SNN5276Z	NX34LDS0	13-12-2023	TMBBP8NX4RY026303	OCTAVIA M-HEVSTY TS81/1.0 A7F	11,252

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SHD4530U

Date of Accident

28/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **MS First Capital Insurance Ltd**

Period of Insurance **01/01/2024 - 31/12/2024**

Requested By **Meiy Wong (Volkswagen Grou...**

Requested Date **28/11/2024 10:37**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SNW5276Z and SHD45304 on 28/11/2024
along Queasway (Before exit to Portdown Ave)
Own vehicle's number SNW5276Z Other vehicle's number SHD45304 Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ashar bin Mohammed a06
of SNW5276Z Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SNW5276Z Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number SP2004004572-01 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

_____, Year _____.

Signed & Delivered By:

Ashar bin Mohammed
Policy Holder

Witness By:



DISCHARGE VOUCHER

I / We Azhar Bin Mohammed Moh (Passport No. Sxxxx8556) the

owner of vehicle number SNN 52762 hereby accept from

_____ (Insurance Company) the sum of

_____ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SNN 52762 & SHD4530 U along Queensway (before Exit to
Puresawan Ave)
on 28/11/2024.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : Azhar Bin Mohammed Moh

NRIC No. : Sxxxx8556

Date :