

Yan (LKK Auto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Monday, December 9, 2024 11:57 AM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Yan (LKK Auto)
Subject: RE: CTI REF: SNM24D206309/SME144M/C02/KHONGLH - LKK REF: CD/CTI24120002/Aua3, SLX6756U | DOA: 07.11.2024 - TPP DIRECT SETTLEMENT
Attachments: SNM24D206309.zip

[Internal]

Dear Mei Kwan,

Please find insured's accident report and video footage.

Based on the video footage, insured vehicle was stationary whilst third party hit insured vehicle.
We are of view to reject the third party claim.

Thank you

Password: DOA in ddmmyy.

I will be away from 12/12/2024 to 19/12/2024.

I have no access to the system.

For all matter, please email to claimsdept@sg.cntaiping.com

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 5 December 2024 4:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206309/SME144M/C02/KHONGLH - LKK REF: CD/CTI24120002/Aua3, SLX6756U | DOA: 07.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Hi Lynn,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 2 December 2024 11:23 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206309/SME144M/C02/KHONGLH - LKK REF: CD/CTI24120002/Aua3, SLX6756U | DOA: 07.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Lynn**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong | DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 2 December 2024 12:28 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SME 144M (OI : CTI - TBA) AND SLX6756U (TP : LKK REF - CD/CTI24120002/Aua3) on 07.11.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 6756U at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Wednesday, December 11, 2024 4:43 PM
To: HD Perfect Autowork
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [REJECTED] SLX6756U & SME144M(CHINA TAIPING) DOA 7/11/24

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

Based on both parties' statements and Ol's video footage, we are unable to consider your client's claim due to our insured vehicle was stationary whilst your client's vehicle hit our insured vehicle.

We have our principal's instruction to reject your client's claim.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)