

## Mei Kwan (LKKAUTO)

---

**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Monday, 9 December 2024 11:57 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Yan (LKK Auto)  
**Subject:** RE: CTI REF: SNM24D206309/SME144M/C02/KHONGLH - LKK REF: CD/CTI24120002/Aua3, SLX6756U | DOA: 07.11.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** SNM24D206309.zip  
**Categories:** HMK

[Internal]

Dear Mei Kwan,

Please find insured's accident report and video footage.

Based on the video footage, insured vehicle was stationary whilst third party hit insured vehicle.  
We are of view to reject the third party claim.

Thank you

Password: DOA in ddmmyy.

I will be away from 12/12/2024 to 19/12/2024.

I have no access to the system.

For all matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 5 December 2024 4:17 pm

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** RE: CTI REF: SNM24D206309/SME144M/C02/KHONGLH - LKK REF: CD/CTI24120002/Aua3, SLX6756U | DOA: 07.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Hi Lynn,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

*Cheers to a Wonderful Christmas and a Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 2 December 2024 11:23 AM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** CTI REF: SNM24D206309/SME144M/C02/KHONGLH - LKK REF: CD/CTI24120002/Aua3, SLX6756U | DOA: 07.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong** | DID: 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 2 December 2024 12:28 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SME 144M (OI : CTI - TBA) AND SLX6756U (TP : LKK REF - CD/CTI24120002/Aua3) on 07.11.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 6756U at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)