

Hueh Yin (LKK Auto)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Friday, November 29, 2024 2:14 PM
To: CINDY KOH; Irene Tay (CTPIS); SUR; assignments
Subject: RE: PRE-REPAIR INSPECTION; Our Ref: AJ/GBF 9574X Your Ref: SMF 1263R - CTI Ref: SNM24D206710/C02

[Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.
If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please let us have the workshop location.

Aside to LKK,

Please arrange and survey the vehicle

OIC – Ms Irene Tay.

Thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: CINDY KOH <cindy_lawconnectllc@yahoo.com>
Sent: Friday, 29 November 2024 11:53 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRE-REPAIR INSPECTION; Our Ref: AJ/GBF 9574X Your Ref: SMF 1263R

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Our Ref: AJ/GBF 9574X
Your Ref: SMF 1263R
(Please quote our reference number when replying)
29 November 2024

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Singapore

Attention: Motor Claims Department

Dear Sirs

NOTICE OF ACCIDENT
Claimant: LIAN GUAN ANN KEE

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 [“Protocol”]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 27th November 2024 @1505hours along Kerbau Road involving our client's vehicle GBF 9574X and vehicle SMF 1263R driven by your insured/insured driver at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

Firstly, would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, our client objects to appointment of any of the motor surveyors in your List [“List”] if the following surveyors are not in your List and proposes the following motor surveyors instead:

(1) Amas Ong. (2) Foo Chi Yong. (3) JT Bok

Thirdly, if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

REGARDS
CINDY KOH
FOR AND ON BEHALF OF
LAW CONNECT LLC
TEL: 6227 1272