

Hueh Yin (LKK Auto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Friday, 28 June 2024 2:58 PM
To: Florence Loh
Cc: DARREN ONG JIN WEE; SUR; assignments
Subject: RE: OD claim - SKV7359Z (DOA: 23/06/2024)

Dear Florence,

We will appoint surveyor from M/s Lkk Auto to contact you.

Aside to LKK, please proceed with this new assignment, policy excess S\$800.

Katie Lee

Senior Manager, Claims Division
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email katielee@uoi.com.sg



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From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Friday, June 28, 2024 12:04 PM
To: LEE KATIE <katielee@uoi.com.sg>; DARREN ONG JIN WEE <DarrenOng@uoi.com.sg>
Subject: FW: OD claim - SKV7359Z (DOA: 23/06/2024)

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Good afternoon Ms Katie,

Would like to check if this OD claim has been register and a surveyor has been assigned. Insured call to checking on his claim status.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Thursday, 27 June 2024 12:37 PM
To: 'LEE KATIE' <katielee@uoi.com.sg>; 'DARREN ONG JIN WEE' <DarrenOng@uoi.com.sg>
Cc: andy (andy@falconair.com.sg) <andy@falconair.com.sg>; 'indran@falconair.com.sg' <indran@falconair.com.sg>
Subject: RE: OD claim - SKV7359Z (DOA: 23/06/2024)

Good afternoon Ms Katie,

Insured is making an OD claim.

Attach estimate and documents for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop, vehicle is in and kindly advise if insured has LOU benefit.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862