

振明摩哆
CHIN MENG MOTORS

1 Kaki Bukit Ave 6 #01-40/#01-63 Autobay Singapore 417883

Tel: 6747-4810 6741-0879

Fax: 6745-5018

cmm@cmm.sg

Reg. No. 20561400X

Our Ref: CMM053/25/TP

Your Ref: TP Claim against SKH3992U

11-Mar-25

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16

Singapore 079120

Attn: Motor Claims Department

Dear Sir/Ms,

Accident Involving GBJ1962R and SKH3992U on 23-11-2024 along Bedok Ave 1

We refer to the above matter. The accident was caused solely by the negligence of your insured and as a result, our client had incurred the following cost and losses:-

Cost of Repair (Surveyed by your surveyor):	S\$	3,600.00
Loss of use for 05 days :		500.00
Insurance Enquiry fee:		2.18
	S\$	<u>4,102.18</u>

Enclosed are copies of following documents for your perusal:

- (X) Repair bill
- (X) Letter of authorisation
- (X) GIA report
- (X) Photocopy of driver's IC & DL
- (X) Insurance Enquiry fee



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CHIN MENG MOTORS** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,600.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **GBJ 1962R** that was damaged pursuant to the accident which occurred on **23/11/2024** (date) at/along **BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)** (location) involving vehicle no/s **SKH 3992U**. This is pursuant to the inspection conducted on **26/11/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD** (the third party claimant”) of vehicle no. **GBJ 1962R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBJ 1962R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of APRIL (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

LETTER OF AUTHORIZATION

To:

The Claim Manager
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 409179

Ref: To be advised

I/WE, Certis CISCO Auxiliary Police Force Pte Ltd\ hereby authorize you to pay the settlement moneys to
M/S Chin Meng Motors of 1 Kaki Bukit Ave 6 #01-40 Autobay Singapore 417883 in respect of
the accident involving GBJ1962R and SKH3992U on 23-11-2024 along Bedok South Ave 1.



Signature

Date: 26/11/2024

Jeremy Quek Yuan Ching
Senior Manager
Head Logistics
Logistics Department



振明摩哆
CHIN MENG MOTORS

1 Kaki Bukit Ave 6 #01-40/#01-63 Autobay Singapore 417883

Tel: 6747-4810 6741-0879

Fax: 6745-5018

cmm@cmm.sg

Reg. No. 20561400X

Our Ref: Invoice/CMM053/25/TP

Your Ref: TP Claim against SKH3992U

11-Mar-25

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16

Singapore 079120

Attn: Motor Claims Department

Dear Sir/Ms,

Re: Final cost of repair to Toyota Hiace no: GBJ1962R

Total cost of repair and labour charge incurred for dismantling and replacement for parts of the above mentioned vehicle etc as recommended in nett as lump sum by surveyor.

Total lump sum S\$ 3,600.00

Dollars: Three thousand and six hundred only.

A circular blue ink stamp from CHIN MENG MOTORS is located on the left. To its right is a handwritten signature in blue ink, consisting of stylized, overlapping loops.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKH3992U

Date of Accident

23/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **04/12/2023 - 03/12/2024**Requested By **CMM02 (CHIN MENG MOTORS)**Requested Date **25/11/2024 13:28****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 December 2024 8:46 AM
To: 'Philip Lau'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00
ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL
(INFRONT OF CERTIS BUILDING)

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 3 December 2024 8:59 AM
To: Philip Lau <philip.lp.lau@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00 ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)

Dear Sirs,

Thank you for your email.

We are not able to release third party driver details due to PDPA.

For reporting, you may indicate third party vehicle number GBJ1962R.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Philip Lau <philip.lp.lau@gmail.com>

Sent: Monday, 2 December 2024 5:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00 ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)

Can I have the requested information as it is required for online accident reporting ?

On Sat, 30 Nov 2024, 10:42 Philip Lau, <philip.lp.lau@gmail.com> wrote:

Can I have the drivers driving license and contact details to log the accident report?

On Fri, 29 Nov 2024, 15:06 Mei Kwan (LKKAuto), <Meikwan@lkkauto.com> wrote:

Our Ref: CD/AIG24110613/Apa3

AIG Ref: 1772097074SG

Lau Philip

[No 3 Leedon Heights D](#)'Leedon

#19-04

SINGAPORE 267951

Dear Sirs,

ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00 ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong

Case Handler

Tel : 6742 3197

Email : chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Nov 2024 23:57	Clm Dtl Modified	Claimant's Name: -> CERTIS CISCO AUXILIARY POLICE FORCE PTE. LTD.. Claimant's ID: -> 200900882K.	[A] HOW MEI KWAN
2	28 Nov 2024 23:57	Clm Veh Model Changed	(205803) TOYOTA HIACE 3.0 D TURBO 4DR (A).	[A] HOW MEI KWAN
3	28 Nov 2024 23:57	Clm Created	Reg No: GBJ1962R. Acct Date: 2024/11/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chin Meng Motors (HQ)	[A] HOW MEI KWAN
4	28 Nov 2024 23:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Nov 2024 23:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/09	[A] HOW MEI KWAN
6	28 Nov 2024 23:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Nov 2024 23:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Nov 2024 23:57	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Nov 2024 23:57	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Nov 2024 23:57	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	05 Dec 2024 16:54	Clm Registration Modified	Pol No:2100323477->2100323477-12.	[I] AIG OneClaim Integration User
12	12 Mar 2025 10:35	Adj Rpt Initiated		[A] CHEW HSIAO TONG
13	12 Mar 2025 10:35	Ins Email Updated	[None] -> [philip.lp.lau@gmail.com]	[A] CHEW HSIAO TONG
14	12 Mar 2025 10:35	Insured Phone No Updated	[None] -> [+6590900415]	[A] CHEW HSIAO TONG
15	12 Mar 2025 10:35	Clm Dtl Modified	Insured Address 1: -> No3 Leedon Heights. Insured Address 2: -> D'Leedon #19-04. Insured PostCode: -> 267961. Insured City: -> 1248. Driver Name: -> Lau Philip. Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
16	12 Mar 2025 10:35	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/29.	[A] CHEW HSIAO TONG
17	12 Mar 2025 10:35	Clm Details Notified		[A] CHEW HSIAO TONG
18	12 Mar 2025 10:46	Adj Mandate Request	Cur.Req:4102.18:Liability: 100%(OID REAR-ENDED 3RD PARTY) *Quantum: \$4,102.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	28 Mar 2025 09:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/09	[I] Chew, Mavis
20	28 Mar 2025 09:17	Adj Mandate Set	Approved:4102.18.	[I] Chew, Mavis

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3281537	29 Nov 2024 00:06:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBJ1962R	SKH3992U	12.00
3348173	12 Mar 2025 10:35:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBJ1962R	SKH3992U	12.00