

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 December 2024 8:46 AM
To: 'Philip Lau'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00
ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL
(INFRONT OF CERTIS BUILDING)

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 3 December 2024 8:59 AM
To: Philip Lau <philip.lp.lau@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00 ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)

Dear Sirs,

Thank you for your email.

We are not able to release third party driver details due to PDPA.

For reporting, you may indicate third party vehicle number GBJ1962R.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Philip Lau <philip.lp.lau@gmail.com>

Sent: Monday, 2 December 2024 5:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00 ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)

Can I have the requested information as it is required for online accident reporting ?

On Sat, 30 Nov 2024, 10:42 Philip Lau, <philip.lp.lau@gmail.com> wrote:

Can I have the drivers driving license and contact details to log the accident report?

On Fri, 29 Nov 2024, 15:06 Mei Kwan (LKKAuto), <Meikwan@lkkauto.com> wrote:

Our Ref: CD/AIG24110613/Apa3

AIG Ref: 1772097074SG

Lau Philip

[No 3 Leedon Heights D](#)'Leedon

#19-04

SINGAPORE 267951

Dear Sirs,

ACCIDENT INVOLVING SKH3992U AND GBJ1962R ON 23/11/2024 21:00 ALONG/ AT BEDOK SOUTH AVE 1 INTERSECTION TOWARDS BEDOK MALL (INFRONT OF CERTIS BUILDING)

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong

Case Handler

Tel : 6742 3197

Email : chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)