

Our Ref : SNC1000L / TP#2713
Your Ref : SMQ6416B / CD/AIG24110605/Kpa3

WITHOUT PREJUDICE

Date : 10th March 2025

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNC1000L & SMQ6416B ON 22/09/2024
ALONG 301 UPPER PAYA LEBAR ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	1,732.45	
- Loss of Use	S\$	360.00	(\$120.00 X 03 Days)
- TP GIA Report (SMQ6416B)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 2,125.63

If you have any enquiries, please contact our representative,
Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Tan PENG HUI ("the third party claimant") of 45 Telok Kurau Road S 423 781 (address), owner of SNC1000L (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SNC1000L that was damaged pursuant to the accident which occurred on 22/09/2024 (date) along 301 Upper Paya Lebar S 534 934 (location) involving vehicle no/s SM96416B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of November (month) 20 24 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, OPTIMA WERKZ PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,732.45 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$33.18 (Disbursement) for vehicle no. SNC 1000L that was damaged pursuant to the accident which occurred on 22/09/2024 (date) at/along 301 UPPER PAYA LEBAR ROAD CHURCH CARPARK (location) involving vehicle no/s SMQ 6416B. This is pursuant to the inspection conducted on 28/11/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN PENG HUI (the third party claimant”) of vehicle no. SNC 1000L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNC 1000L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 03 (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322304032
INVOICE DATE : 10/03/2025
REF : TP#2713
VEH NO. : SNC1000L
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : LOONG GHIEEN YEE
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR BUMPER	1	PCS	SR	689.40	689.40
REAR BUMPER CLIPS	1	PCS	SR	50.00	50.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	350.00	350.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT REAR BUMPER, REAR RH FENDER PANEL & ETC.	1	JOB	SR	440.00	440.00
LABOUR CHARGES TO REMOVE& REPLACE REAR BUMPER REVERSE SENSOR & ETC.	1	JOB	SR	60.00	60.00

Remarks: DOA: 22/09/2024 @09:00HRS
CLAIMANT: TAN PENG HU
TP VEHICLE: SMQ6416B

Singapore Dollars: One Thousand Seven Hundred Thirty-Two And Cent Forty-Five Only

SUB TOTAL	SGD	1,589.40
GST 9.00%	SGD	143.05
TOTAL	SGD	1,732.45
OUTSTANDING	SGD	1,732.45

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR
	1,589.40

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B

Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 26/11/2024

Your Ref No: SNC1000L

Dear Sir/Madam,

Date of Accident: 22/09/2024 12:30 (SGT)

Vehicle No: SNC1000L

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SMQ6416B	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMQ6416B

Date of Accident

22/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/11/2023 - 26/11/2024**

Requested By **Foo Song Jun (OPTIMA WERKZ...**

Requested Date **25/11/2024 17:38**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 November 2024 4:15 PM
To: plasma16@yahoo.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMQ6416B(AIG) AND SNC1000L AT/ALONG CAR PARK BETHANY INDEPENDENT PRESBYTERIAN CHURCH ON 22/09/2024

CHEAH THEAN CHARN
DRIVER: TAN LYE YOONG

[By Email Only]

Dear Sir/Madam,

You Ref: SMQ6416B
Our Ref: CD/AIG24110605/Kpa3
ACCIDENT INVOLVING SMQ6416B(AIG) AND SNC1000L AT/ALONG CAR PARK BETHANY INDEPENDENT PRESBYTERIAN CHURCH ON 22/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SNC1000L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Nov 2024 16:32	Clm Dtl Modified	Claimant's Name: -> TAN PENG HUI. Claimant's ID: -> SXXXX808F.	[A] HOW MEI KWAN
2	28 Nov 2024 16:32	Clm Veh Model Changed	(207242) TESLA MODEL 3 STANDARD RANGE (A).	[A] HOW MEI KWAN
3	28 Nov 2024 16:32	Clm Created	Reg No: SNC1000L. Acct Date: 2024/09/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Nov 2024 16:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Nov 2024 16:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/09	[A] HOW MEI KWAN
6	28 Nov 2024 16:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Nov 2024 16:32	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Nov 2024 16:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Nov 2024 16:33	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Nov 2024 16:33	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	11 Mar 2025 07:43	Adj Rpt Initiated		[A] CHEW HSIAO TONG
12	11 Mar 2025 07:43	Ins Email Updated	[None] -> [plasma16@yahoo.com]	[A] CHEW HSIAO TONG
13	11 Mar 2025 07:43	Insured Phone No Updated	[None] -> [+6590689015]	[A] CHEW HSIAO TONG
14	11 Mar 2025 07:43	Clm Dtl Modified	Insured Address 1: -> 61 KEW CRESCENT. Insured Address 2: -> -. Insured PostCode: -> 466194. Insured City: -> 1257. Driver Name: -> TAN LYE YOONG. Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
15	11 Mar 2025 07:43	Clm Dtl Modified	JPJ Reg. Date: -> 2021/11/18.	[A] CHEW HSIAO TONG
16	11 Mar 2025 07:43	Clm Details Notified		[A] CHEW HSIAO TONG
17	11 Mar 2025 07:53	Adj Mandate Request	Cur.Req:2065.63:Liability: 100%(OID REVERSE AND HIT TP PARKED VEHICLE.) *Quantum: \$2,065.63(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	20 Mar 2025 10:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/09	[I] Yogarajah, Jegaprakash
19	20 Mar 2025 10:21	Adj Mandate Set	Approved:2065.63.	[I] Yogarajah, Jegaprakash

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3281844	29 Nov 2024 11:43:12	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SNC1000L	SMQ6416B	12.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
3347206	11 Mar 2025 07:43:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNC1000L	SMQ6416B	12.00